

Shipping and Payment Information

Please Read Carefully Before Placing Orders

TERMS

Net 30 accounts can be established with an approved credit application. Customers applying for credit should allow 3 weeks for processing. Our credit ap can found on our website under Important Forms. Unless credit is established prior to shipping, all sales are on a cash basis. Net 30 accounts paid by credit card beyond 30 days will incur a 3% fee. In some instances, should payment be in arrears, we may find it necessary to file Notice to Owner.

PRICES

Prices are wholesale prices for the Trade only and cancel all previous prices offered. UPS Shipping and truck freight charges, fees, plant costs & availability are subject to change without notice.

CLAIMS

No claim will be honored unless it is made in writing on the receiving shipping copy, or bill of lading. We also request that you notify us within 24 hours for count discrepancy or if any damage occurred during shipment. Pictures will help expedite claim processing. Rejected plant orders may be charged a 25% restocking fee. All claims will be carefully reviewed before a refund or credit can be authorized. Delivery charges cannot be refunded.

SHIPPING-TRUCK DELIVERIES

Drop Charge: We offer delivery via Our Trucks in Florida with a minimum order of \$300. All orders less than this amount are subject to a drop fee of \$35, or may be shipped via UPS. For fast UPS delivery of large orders, call for details. \$500 truck orders will be charged a 4% delivery freight charge. (in Florida). No drop charges will be added. For other commercial truck deliveries, call the office for details.

SHIPPING- UPS DELIVERIES

Boxing Fees: \$1.35 per tray..

Most 4"/pint & liner stock are packed/shipped 2-3 trays per case in full trays only. 5"/quarts pack 2 trays per box

Freight Costs in Florida: Ground rates apply

Freight Costs Outside Florida: Ground rates apply.

PAYMENT METHODS

Cash, Checks, Visa, MasterCard, Discover and American Express. Net 30 accounts paid by credit card beyond 30 days will incur a 3% fee

DISCOUNTS

We offer a 3% discount off the invoice of all orders picked up at our nursery, excludes sale items and Emerald Goddess (USPP15,471). Please call regarding price breaks on large quantities of plant material.

No discounts will be offered on past due accounts.

BUSINESS HOURS

Our normal business hours are as follows:

Nursery:

Monday - Friday: 7:30am - 4:00pm (EST)

Office:

Monday - Friday: 8:00am - 4:30pm (EST)

We are closed most legal holidays.

Tours and appointments can be given during these hours. If possible please call ahead.

CERTIFICATE OF NURSERY REGISTRATION

Our nursery stock is inspected for plant pests by The Florida Dept. of Agriculture and Consumer Services under our certified Florida Nursery Registration No. 04721703. This includes Nematode Certification No. 2120, Mississippi Apple Snail, and North Carolina Tropical Spiderwort. Most plants are not bench grown, therefore some states restrict plant entry, such as California and Arizona. Please visit www.nationalplantboard.org for state laws and regulations. Additional charges may be added to cover the cost of FIDO/IFA inspections.