

# 30 Day Return Policy

We hope that you're happy with your purchase. If for any reason you would like to return your order you can do so within 30 days of receipt.

In the unlikely event there is a problem or defect with your product, please contact us before you send your return back or leave a review. We always try our best to resolve any issues with our services or products. Our contact details can be found below.

Please make sure that the item you're returning is in the same condition as it was received with all the tags still attached.

## We've simplified our returns with 4 easy steps:

- 1. Complete and detach the return form.** Fill in the form with as much detail so we're able to process your return quickly and efficiently. Don't forget to enclose it with your return.
- 2. Pack your item in suitable packaging.** Please do not attached tape or labels to boxes or send them unwrapped
- 3. Go to: [www.gumbies.co.uk/royalmail](http://www.gumbies.co.uk/royalmail)** to create your **free** returns label. Attach the label to the outside of your parcel.
- 4. Drop your parcel off at a local Post Office.**

## Our customers love us!



We hope you love us as well! Please take the time to review us on TrustPilot.

### Contact:

**Email:** [customerservice@gumbies.co.uk](mailto:customerservice@gumbies.co.uk)

**Telephone:** 0800 773 4305 (Monday to Friday 9am to 5pm)

**Address:** Unit 10 Chancerygate Trade Centre, Holyrood Close, Poole, Dorset BH17 7AE  
Or you can use the contact form on our website.

MY ORDER NUMBER IS:

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I AM RETURNING:

I WOULD LIKE A:

REFUND

EXCHANGE

PLEASE EXCHANGE FOR:

STYLE/COLOUR: \_\_\_\_\_ SIZE: \_\_\_\_\_

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

NOTES

Please cut here  
Enclose this form with your return