

# SKYTRAK™

Safety and Product Information Guide

## **ST+**



# IMPORTANT:

**Please read carefully this Safety and Product Information Guide before setup or use of the SkyTrak+™ system. Failure to read and follow the Safety and Product Information Guide may cause serious injury or death.**

The SkyTrak+ system specifications and functionality are constantly evolving, and we may update or change the SkyTrak+ system in whole or in part, without notice to you. Such updates may be required for you to use new functionality, access new courses or features, or continue to access and use existing courses and features. The courses and features available for use on the SkyTrak+ system change from time to time, and not all courses or features previously offered will be available.

**Some features require an annual subscription.**

**The software in the SkyTrak+ system is licensed and not sold to you, and is subject to the Product Use and License Agreement set forth in this Safety and Product Information Guide (the “Guide”).**

# Important Health and Safety Information

**Please read the following important health and safety information before using the SkyTrak+ system. Failure to read and follow this safety information may cause serious injury or property damage.**

## Laser Device

The SkyTrak+ is a Class 3R laser product. Do not attempt to disassemble the SkyTrak+ unit. Servicing of the product should only be carried out by an authorized SkyTrak service center.

**CAUTION:** Making any adjustments or performing any procedures on the SkyTrak+ unit may result in exposure to hazardous radiation or otherwise cause injury.

## Specifications:

Laser Type:	Class 3R
Laser wave length:	638nm 842nm
Output power:	<5mW <0.739mW

The SkyTrak+ emits visible and invisible laser radiation. Do not stare into the beam or view directly with optical instruments. Failure to follow these instructions may result in serious injury, including eye damage.



**WARNING:** Staring into the SkyTrak+ laser beam or viewing directly with optical instruments may cause serious injury, including blindness.

## Proper Setup and Use

Using the SkyTrak+ system involves swinging a golf club and hitting a golf ball. When swinging the golf club or hitting the golf ball make sure you have ample space to do so without harming others or damaging property, and when indoors, take additional precaution to avoid hitting the ceiling or other structures.

- Follow the diagram below for the minimum setup position of the SkyTrak+ system. Always use the SkyTrak+ system in a safe area, away from people, especially small children, as well as away from pets and property.
- When hitting golf balls indoors, including your garage, always use a safety net and a hitting mat which have been specifically designed for golf.
- When hitting golf balls outdoors, use a safety net specifically designed for golf when your ball flight area is restricted, like in the backyard of a residence.
- Use of a SkyTrak+ protective case, available for separate purchase, is highly recommended and required for warranty purposes if the product defect or failure is related to physical damage to the SkyTrak+ product resulting from a club or ball strike.



**CAUTION:** Even when using a safety net, errantly hit balls, like a shank which dramatically deviates from the intended target line, may miss the safety net, potentially causing injury or damage, so adequate precaution should be taken to avoid injuries or damage in the event a hit ball misses the safety net.

**To reduce the likelihood of personal injury or property damage, follow these rules when setting up the SkyTrak+ system:**

- Place your smartphone, tablet or computer and any playback device like your television, safely away from the hitting area to the side and behind the golf ball.
- All individuals in the area of the SkyTrak+ system during use, except the one person hitting golf balls, should remain a safe distance away from the hitting area to the side and behind the golf ball.
- Always use a golf hitting mat indoors to reduce the risk of damage to carpeting or other flooring materials, and for optimal performance, it is recommended that a golf hitting mat always be used, both indoors and outdoors.

**Before taking each swing while using the SkyTrak+ system, always first make sure that:**

- The path of the golf swing is free of all persons, pets and property.
- Care should be taken to avoid hitting the SkyTrak+ device, especially with certain swings, like over-the-top moves that result in a wide outside-in swing, and certain training drills, such as those starting out swinging the club horizontally and moving into a vertical swing path. Always protect the SkyTrak+ device from over swings.
- The hitting area is secure from individuals, pets, and property, and be especially cautious of individuals and pets approaching the hitting area from behind the golfer.
- Individuals, pets and property are sufficiently away from the hitting area to avoid injury or damage in the event the golfer loses grip of the golf club during a swing.
- Individuals, pets and property are sufficiently away from the hitting area to avoid injury or damage in the event the golfer miss-hits the golf ball and the golf ball leaves the intended target line and misses the safety net.



**WARNING:** Failure to follow these setup and use precautions can lead to serious injury or death to persons and damage to property.

**Use by Children and Inexperienced Users**

The SkyTrak+ system is designed for adult use and for individuals with some prior golfing experience.

- Use of the SkyTrak+ system by children should only be done with adult supervision.
- Individuals without golfing experience should be aware of their surroundings and the amount of space needed to swing and hit a golf ball, and should be aware that errantly hit golf balls, like a shank, can dramatically deviate from the intended target line. It is recommended that those without golfing experience first use the SkyTrak+ system with someone with golfing experience.

**Avoiding Water and Wet Locations**

Exposure to water may cause damage to the SkyTrak+ system and electric shock to the user. **Do not use the SkyTrak+ system in wet locations.** Use extra caution when using the SkyTrak+ system outdoors to avoid getting the SkyTrak+ system wet from rain, snow, dew, water hoses, and other moisture sources.

## **DO NOT LEAVE THE SKYTRAK+ SYSTEM OUTDOORS WHEN NOT IN USE.**

Take care not to spill any food or liquid on the SkyTrak+ system. Do not attempt to dry the SkyTrak+ system with an external heat source, such as a microwave oven or hair dryer. A SkyTrak+ system damaged as a result of exposure to liquids is not serviceable.

### **Charging the SkyTrak+ System**

In charging the SkyTrak+ system, use only a SkyTrak+ supplied charger specifically designed for the SkyTrak+ system. Use of other chargers may cause personal injury and property damage, including damage to the SkyTrak+ system.

SkyTrak+ is not responsible for the operation of third-party accessories or their compliance with safety and regulatory standards.

When charging the battery on the SkyTrak+ system with an authorized SkyTrak+ charger designed for use with the SkyTrak+ system, make sure that the charger is fully assembled before you plug it into a power outlet. Do not connect or disconnect the charger with wet hands.

The charger may become warm during normal use, however the SkyTrak+ system should never become hot. Always allow adequate ventilation around the charger and use care when handling. Unplug the charger if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.

### **Exposure to Radio Frequency Energy**

Your SkyTrak+ device contains radio transmitters and receivers, much like cell phones, pagers and other similar devices. When on, your SkyTrak+ device sends and receives radio frequency (RF) energy through its antenna. Your SkyTrak+ device is designed and manufactured to comply with applicable limits for exposure to RF energy.

### **Radio Frequency Interference**

The SkyTrak+ system can emit radio waves that can affect the operation of nearby electronics, including cardiac pacemakers.

- Do not use the SkyTrak+ system within nine (9) inches of a pacemaker.
- If you have a pacemaker or other implanted medical device, do not use the SkyTrak+ system without first consulting your doctor or the manufacturer of your medical device.

**Additional Information**

For more information from the FCC about exposure to RF energy, see: [www.fcc.gov/oet/rfsafety](http://www.fcc.gov/oet/rfsafety)

The FCC and the U.S. Food and Drug Administration (FDA) also maintain a consumer website at [www.fda.gov/Radiation-EmittingProducts/default.html](http://www.fda.gov/Radiation-EmittingProducts/default.html) to address inquiries about the safety of radio emissions. Check the website periodically for updates.

For information about the scientific research related to RF energy exposure, see the EMF Research Database maintained by the World Health Organization at: [www.who.int/emf](http://www.who.int/emf)

# Product Certification and Compliance

## U.S.

Model: REE 3.0  
FCC ID: 2AH30-TL8822CSL



## Canada

Model: REE 3.0

## Radar

FCC ID: UXS-SMR3X3

**Important:** Changes or modifications to this product not authorized by SkyTrak + could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product.

This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

### FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician to help.

**Canadian Compliance Statement**

This device complies with the Industry Canada license exempt RSS standards. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

**Disposal and Recycling Information**

Your SkyTrak+ device should be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities that accept spent batteries and other similar wastes. Not all collection points accept products for free. The separate collection and recycling of your product at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and environment.



# Setting Up Your Space for SkyTrak+

Before playing with SkyTrak+ the first time, be sure to remove the protective film from its optics lens and to fully charge its battery.

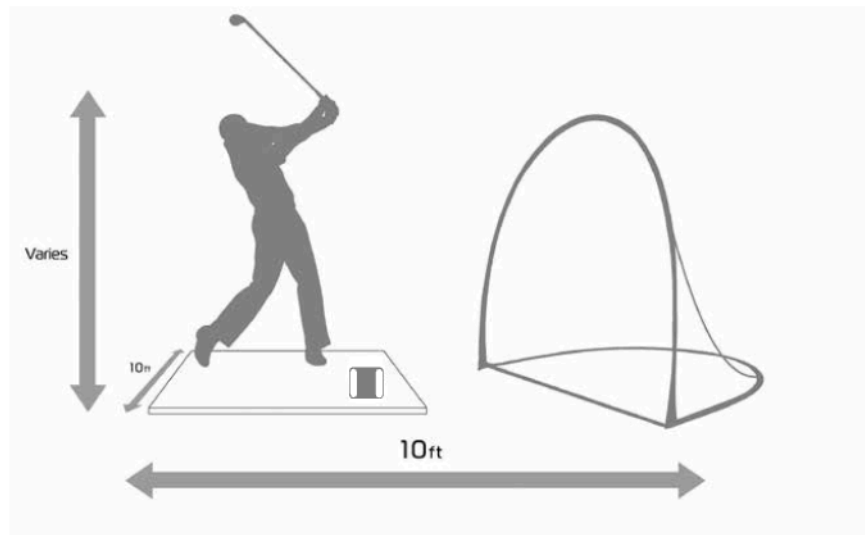
To reduce the risk of injury or property damage, it is recommended that the SkyTrak+ system be set up using the guidelines below. Please ensure that you have created enough space around you to safely play with SkyTrak+ and that you heed all applicable safety precautions at all times.

## Minimum Unobstructed Area Dimensions

**Ceiling height:** Safe ceiling height varies and depends on your physical height and the length of your club.

**Length:** 10feet(3.35meters)

**Width:** 10 feet (3.35 meters)



# Consumer Limited Warranty

The following Consumer Limited Warranty applies to your use of the SkyTrak+.

## CONSUMER LIMITED WARRANTY SKYTRAK PRODUCTS

### Authorized U.S. and Canada Units Only

GOLFTEC ST, LLC d/b/a SkyTrak, of 67 Inverness Drive East, Suite A, Englewood, CO 80112, ("SkyTrak") or the ("Company") provides a limited consumer hardware warranty to the original consumer (non-commercial) user (the "Customer") of this SkyTrak+ product. This limited warranty is non-transferable and does not extend to product used in any manner other than by an individual consumer in a non-commercial use, all other warranties are excluded as provided below.

**WARNING: Golf can be a dangerous activity. When swinging a golf club or hitting a golf ball make sure you have ample space to do so without harming others or damaging property, and when indoors, take additional precaution to avoid hitting the ceiling. ALWAYS USE YOUR SKYTRAK+ PRODUCT IN A SAFE AREA, AWAY FROM PEOPLE, ESPECIALLY SMALL CHILDREN, AND PROPERTY. WHEN HITTING GOLF BALLS INDOORS, INCLUDING YOUR GARAGE, ALWAYS USE A SAFETY NET SPECIFICALLY DESIGNED FOR USE WITH GOLF BALLS. Failure to follow these precautions can lead to serious injury or death to persons and damage to property.**

When setting up your SkyTrak+ system for use, the SkyTrak+ device, your smartphone, tablet or computer and any playback device like your television, should be placed safely away from your hitting area and preferably safely to the side and behind the golf ball to prevent the golf club or golf ball, especially errantly hit golf balls, from damaging these devices.

SkyTrak assumes no liability or responsibility for the failure of the Customer to follow these precautions.

### HARDWARE:

Subject to the exclusions, limitations, and conditions stated below, SkyTrak warrants that this SkyTrak+ product will be free from defects in workmanship and materials, under normal consumer (non-commercial) use, for the lesser of (1) a period of six (6) months from the original purchase date or (2) a total of 25,000 shots taken on the SkyTrak+ product.

### AVAILABLE EXTENDED WARRANTY UPGRADE:

At the time of registration but within thirty (30) days of original purchase, Customers may optionally purchase a limited warranty upgrade to the lesser of (1) six (6) months from the original purchase date or (2) a total of 50,000 shots taken on the SkyTrak+ product. The extended warranty does not include accessories and components.

## LIMITATIONS AND EXCLUSIONS:

This warranty excludes (1) cosmetic or physical damage to the surface of the product, including cracks or scratches; (2) normal wear and tear, (3) damage caused by misuse, neglect, improper installation or testing, unauthorized attempts to modify the product, attempted servicing by anyone other than an authorized service representative of SkyTrak or any other cause beyond the range of the intended use; (4) damage caused by accident, fire, water or liquids, power changes, other hazards, or acts of God; (5) use of the product with any non-SkyTrak component, such as chargers or connection cables, or service if such component or service causes the problem; (6) use of this product for any non-consumer, commercial or rental purpose; (7) damage caused by a golf ball or golf club or the failure to use a properly placed safety net, golf hitting mat or an authorized SkyTrak+ protective case; and (8) software installed on or with this SkyTrak+ product or any other device, such as smartphones, tablets or computers. Any third-party products, including software included with this SkyTrak+ product, are not covered by this Consumer Limited Warranty, and the Company makes no representations or warranties on behalf of such third parties. Any warranty on such third party products is from the supplier or licensor of the third-party product.

**Important: Do not open the SkyTrak+ case. Opening the SkyTrak+ case may cause damage that is not covered by this warranty. Only SkyTrak or an authorized SkyTrak service center should perform service on this SkyTrak+ product. Opening the SkyTrak+ case shall void this warranty.**

## EXCLUSIVE REMEDIES AND PROCEDURE:

SkyTrak's total obligation under this warranty shall be, at SkyTrak's sole discretion, to repair or replace the product or part with a comparable product or part, or if neither repair nor replacement is reasonably available, SkyTrak may refund to Customer the purchase price paid for the product or part. Replacement products or parts may be new or reconditioned. Parts removed by SkyTrak shall become the sole property of SkyTrak.

To obtain warranty service for SkyTrak products, the Customer must contact the SkyTrak customer service center noted below for a return authorization code, and return the unit shipping prepaid, with proof of the date of original purchase and return authorization code. Shipping labels must contain the return authorization code. ANY shipments sent for warranty service WITHOUT the appropriate return authorization code will be refused and returned to Customer at Customer's expense. SkyTrak will not be responsible for any loss or damage to the product incurred while the product is in transit from Customer for repairs. Customer should, as a precaution, purchase adequate insurance for the unit while it is in transit.

SkyTrak's repair or replacement of defective parts does not extend the term of this Limited Warranty, which shall expire upon the expiration of the applicable Consumer Limited Warranty period from the date of original purchase.

Country of Purchase	Customer Service Contact	For Return Shipping
United States and Canada	support@skytrakgolf.com	Call 1-833-SKYTRAK or 1-833-759-8725 to initiate the return process

No oral or written information or advice given by SkyTrak or its dealers, distributors, employees or agents shall in any way extend, modify or add to this Consumer Limited Warranty.

**WARRANTY LIMITATION:**

THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE, ACCURACY, CORRESPONDENCE WITH DESCRIPTION, AND NONINFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED.

**COMMERCIAL USE:**

THIS SKYTRAK+ PRODUCT IS NOT WARRANTED FOR COMMERCIAL, NON-CONSUMER, USE. WITH RESPECT TO COMMERCIAL USE OF THIS SKYTRAK+ PRODUCT, SKYTRAK MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE, ACCURACY, CORRESPONDENCE WITH DESCRIPTION, AND NONINFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED.

**LIMITATION OF LIABILITY:**

IN NO EVENT SHALL SKYTRAK BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES OF ANY KIND OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

SKYTRAK ASSUMES NO LIABILITY OR RESPONSIBILITY FOR INJURY OR DAMAGE CAUSED BY SWINGING A GOLF CLUB OR BY A HIT GOLF BALL, AND THE CUSTOMER ASSUMES ALL RESPONSIBILITY TO INSURE THE PROPER AND SAFE SETUP AND USE OF THE SKYTRAK SYSTEM.

EVEN IF SKYTRAK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, SKYTRAK'S ENTIRE LIABILITY SHALL BE LIMITED TO COSTS OF REPLACEMENT, REPAIR, OR REFUND OF THE PURCHASE PRICE PAID, AT THE SOLE OPTION OF THE COMPANY.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied or expressed warranty, so the above limitations or exclusions may not apply to you. This warranty may give you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

**MOBILE COMPATIBILITY:**

Any System Requirements set forth on SkyTrak+ packaging or otherwise relating to SkyTrak products that communicate with or connect to mobile devices, whether iOS, Android™ or other, are minimum requirements only and compatibility with specific devices meeting those System Requirements may vary by mobile device and its operating system, which changes often and outside the control of SkyTrak. Accordingly, SkyTrak does not warrant that your SkyTrak+ product will function properly or achieve satisfactory performance while connecting via iOS or Android devices.

**SPECIAL NOTE ABOUT ANDROID DEVICES:** Performance of Android-based devices varies from device to device and from manufacturer to manufacturer. Consequently, SkyTrak CANNOT AND DOES NOT GUARANTEE THAT THE PRODUCTS WILL FUNCTION PROPERLY OR COMPLETELY WITH ANDROID-BASED DEVICES.

ALL WARRANTIES WITH RESPECT TO YOUR SKYTRAK+ PRODUCT SHALL BE LIMITED BY THE FOREGOING COMPATIBILITY RESTRICTIONS. To see a list of currently compatible mobile devices, go to [www.skytrakgolf.com](http://www.skytrakgolf.com).

**GOVERNING LAW:**

This Consumer Limited Warranty shall be governed by the laws of the United Kingdom, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Consumer Limited Warranty.

# Product Use and License Agreement

The following Product Use and License Agreement applies to your use of the SkyTrak+

**(Authorized U.S. and Canada Sales Only) PLEASE READ CAREFULLY THE LICENSE AGREEMENT BELOW BEFORE USING THIS PRODUCT!**

WARNING! PROCEEDING WITH USE OF THE SKYTRAK+ PRODUCT CONTAINED WITHIN THE PACKAGE THAT INCLUDES THIS LICENSE AGREEMENT (SUCH SKYTRAK+ PRODUCT, TOGETHER WITH ITS EMBEDDED SOFTWARE IS REFERRED TO AS THE "SKYTRAK+ PRODUCT") OR THE INSTALLATION ON A PERSONAL COMPUTER OR A SMARTPHONE, TABLET COMPUTER OR OTHER MOBILE DEVICE OF SOFTWARE ASSOCIATED WITH THE SKYTRAK+ PRODUCT (SUCH SOFTWARE AND THE SKYTRAK+ PRODUCT ARE SOMETIMES SINGLY AND COLLECTIVELY REFERRED TO AS THE "PRODUCTS") INDICATES YOUR ACCEPTANCE OF THESE LICENSING TERMS. IF YOU DO NOT AGREE WITH THESE TERMS, YOU SHOULD NOT USE OR INSTALL THE PRODUCTS, AND YOU SHOULD RETURN THE PACKAGE CONTAINING THE PRODUCTS TO THE POINT OF PURCHASE WITH A DATED RECEIPT WITHIN THIRTY (30) DAYS TO APPLY FOR A REFUND. If you purchased the Products directly from SkyTrak via SkyTrak's Internet web site, then you should contact the Customer Service department at support@skytrakgolf.com to apply for and arrange for a refund of your purchase within thirty (30) days of original purchase.

**IMPORTANT: The license granted hereunder applies only where the SkyTrak+ Product is purchased by you in an authorized European Union/U.K. sale, you were a resident of an E.U. member state or the U.K. at the time you purchased the SkyTrak+ Product and you registered the SkyTrak+ Product using your bona fide E.U. member state or U.K. address. In the event you did not purchase the SkyTrak+ Product in an authorized E.U./U.K. sale or were not a resident of an E.U. member state or the U.K. at the time of purchase or do not have an address in an E.U. member state or U.K., no license is granted with respect to the Products, and you should contact SkyTrak Customer Service at customersupport@skycaddiegps.co.uk to apply for and arrange for a refund of your purchase within thirty (30) days of original purchase. An authorized E.U. sale means a transaction in which SkyHawke Technologies UK, Ltd. ("SkyHawke"), the exclusive distributor of the SkyTrak+ Product in the U.K. and the E.U., or an authorized reseller of SkyHawke sold you the SkyTrak+ Product.**

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**Notes:**

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