

boardwise.com

surf.skate.snow.store

IMPORTANT

Please use this form for ALL RETURNS to Boardwise, we cannot process your return without ALL the information. We will do our best to ensure a quick solution to your problem, in line with our 'bend over backwards to keep you happy' policy.

01 - Order number

You can find this on your email receipt or by logging in to your account at boardwise.com, click on 'Orders' on your account strip and view your order history.

02 - Your Name

03 - Your Address & Postcode

04 - Product(s) returned

05 - Reason for return

Please tell us your reason for returning the goods in reasonable detail.

06 - Action required

Let us know what you would like us to do - Replace, Refund, Credit Note etc.

Any orders that are returned to Boardwise, regardless of the reason, must reach us in 100% saleable condition. This applies to the product and it's packaging. In the unlikely event of a product being returned & the item or packaging is rendered unsaleable at it's full retail price, Boardwise reserve the right to charge a re-stocking fee of 20% of the price at which it was sold.

Items may be shipped from more than one location so the item/s you received may not make up the whole of your order.

Item/s

Shipped from second store

POSTAGE LABEL

Cut this postage label out (use scissors, or just rip it off with your bare hands!)



boardwise.com
surf.skate.snow.store



Returns
Boardwise
20 Cross Street
Bridgtown
Cannock
Staffordshire
WS11 0BZ



boardwise.com