



EXCLUSIVE BRANDS ONLINE
ASSURED RELIANCE



Before you get started, please make sure to read the User Manual.

It is highly recommended to start your first i-Glide™ experience with a friend. Having a spotter during initial use will increase your confidence and help you become acclimated to your i-Glide™. Always wear the proper safety gear before operating. ENJOY YOUR i-Glide™!

PLEASE NOTE:

- The original iGlide™ is an Intelligent Personal Mobility Device.
- Before riding, please read the User Manual carefully, and follow all Safety Precautions.
- Improper use of this product can lead to property damage, serious bodily injury, and/or death.
- The information in this User Manual will help you better understand, enjoy and maintain your iGlide™.
- For more information or questions regarding the I-Glide™, please contact:
 - ✓ Exclusive Brands Online
 - ✓ 150 B Drakensberg Road; Waterkloof Park; Pretoria; 0181
 - ✓ (012) 346 5404 / (082) 828 2032
 - ✓ info@exclusivebrandsonline.co.za

Table of Contents

- 1. Product Overview.....
- 1.1 General Information.....
- 1.2 What You Need To Know.....
- 1.3 WARNING.....
- 2. Product Description.....
- 2.1 Description of I-Glide™.....
- 2.2 Description of I-Glide Components™.....
- 3. Operating Principles
- 3.1 How I-Glide™ Works.....
- 3.2 READ THE FOLLOWING INSTRUCTIONS CAREFULLY
- Step 1-Getting Started.....
- Step 2-Checking the Display Board.....
- Step 3-Charging your I-glide™.....
- Step 4-Safety Gear.....
- Step 5-Stepping On.....
- Step 6-Staying Balanced.....
- Step 7-Riding your I-glide™.....
- Step 8-The Dismount.....
- 4. Special Functions.....
- 4.1 Special Functions -Recalibrating your I-glide™.....
- 5. I-glide™ Safety Precautions– MUST READ.....
- 6. Weight and Speed Limitations.....
- 7. Operating Range.....
- 8. Battery Information and Specifications.....
- 9. Charging your I-glide™.....
- 10. Safety Alerts.....
- 11. Inspection, Maintenance, and Storage.....
- 12. I-glide™ Specifications and Packing list.....

1.Product Overview

1.1 General Information

The original I-Glide is an Intelligent Personal Mobility Device. This device is an intuitive, technologically advanced solution that provides the user personal transportation based on dynamic balancing principles calculating the user's center of gravity using gyroscope and acceleration sensors.

Using the latest technology and production processes, each I-Glide undergoes strict testing for quality and durability. With its lightweight, portable design, ease of use, range, and low carbon footprint, the I-Glide is the Ultimate Last Mile Solution.

You no longer have to leave your beats behind when taking a ride on your Hoverboards. You can now track along with your tunes with our new Bluetooth element added to our two-wheel self-balancing i-Glide.

1.2 What You Need to Know

Before you first experience your I-Glide, please read the USER MANUAL thoroughly and learn the basics to ensure your safety and the safety of others. It is highly recommended that your initial I-Glide experience be with a spotter who can assist you in centering your balance. Once you keep your center of gravity even, you will be able to stand on the I-glide without moving, similar to standing on the ground. The most important thing to do is stay relaxed and confident. The I-glide is very intuitive and senses the slightest motion, so finding your center of balance is key. Step on quickly, confidently, and evenly, but remember to keep your body quiet. Please refrain from flaying your arms, leaning too far forward and/or backwards, or stepping on your I-glide unevenly, as this will cause you to lose control and increase your probability of injury.

Please follow the detailed directions outlined in the USER MANUAL in Section 3 under Operating Principles.

1.3 WARNING

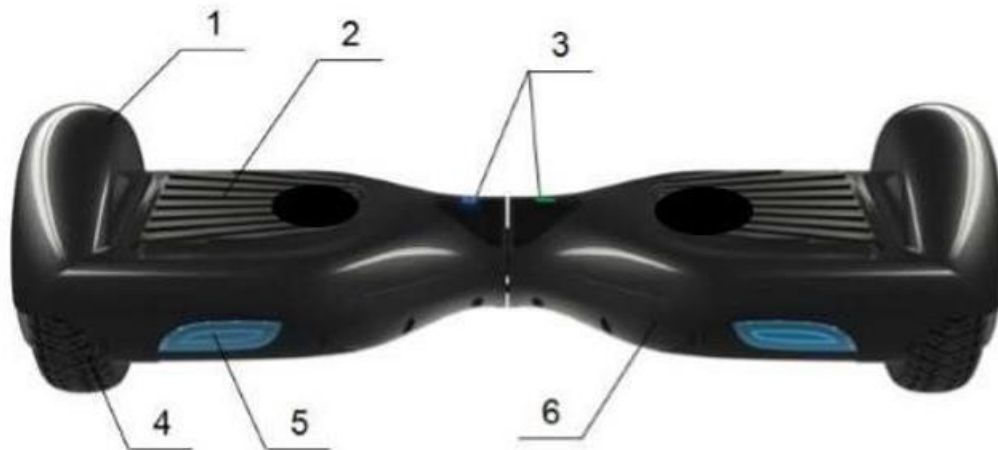
Failure to follow the basic instructions and safety precautions listed in the USER MANUAL, can lead to damage to your I-glide which can void your warranty, other property damage, serious bodily injury, and even death.

2. Product Description

2.1 Description of I-glide™

The I-glide is a technologically advanced Personal Mobility Device. It has two wheels that balance and transport the user using battery powered brushless motors. The I-glide uses digital gyroscope modules and acceleration sensors to calculate the user's center of gravity and move the device accordingly. The I-glide can move forwards, backwards, turn in either direction or turn in place. The compact footprint and zero degree turning radius allow you to enjoy your I-glide both indoors and outdoors.

2.2 Description of I-glide™ Components:



1. Fender

2. Footprint & Sensors

3. Displays

4. Engine & Tire

5. LED

6. Unterbody protection

3. Operating Principles

3.1 How I-glide™ Works

The I-glide uses digital electronic gyroscopes and acceleration sensors to control balance and motion intelligently, depending on the user's center of gravity. The device also uses an intelligent control system to drive the brushless motors that are located within the wheels.

The I-glide has a built-in inertia dynamic stabilization system that can help assist with balance when moving forward and backwards, but not while turning.

TIP -To increase your stability, you must shift your weight in order to overcome the centrifugal force during turns, especially when entering a turn at higher speeds.

3.2 PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY

Step 1: Getting Started - Take your I-glide out of the box and place it flat on the floor. Press the silver power button, located on your I-glide, next to the 3-pin charging port. You will hear an alert. (if you have a Bluetooth enabled device you will hear a second alert). Bluetooth enabled devices must be connected via your cell phone or any other Bluetooth capable device.



Step 2: Checking the Display Board - located in the center of your I-Glide. The I-glide should power on and beep indicating it is on. The Battery indicator light should be lit, indicating there is power to the device.

- a. **Battery Indicator:** The Green LED light indicates the I-Glide is charged. When the I-glide is running out of power it will start to warn the rider with a constant beeping sound and the battery indicator light will turn red. Battery Life is also indicated upon the App of the Hoverboard
- b. **Running Indicator:** When the operator triggers the rubber foot mats, the Running Indicator LED will light up, which means that the system enters the running state; when the system has an error during operation, the running LED light will turn red and you will hear the system alert you with a beep.

Step 3: Charging your I-Glide - Make sure the I-glide is fully charged before your initial use. For charging instructions, please follow details in Section 8 under Battery and Charging Specifications.

Step 4: Safety Gear - Wear all proper safety gear, including, but not limited to a helmet, knee pads, elbow pads, and wrist guards.

Step 5: Stepping On -Stand directly behind your I-glide. Place one foot on the Rubber Foot Mat, keeping the outstep of your foot at the outer end of the footpads.

Place one foot on the I-Glide. Keep all your weight on your back foot still on the ground, otherwise your device will begin to move, making it difficult to step on evenly with your other foot. When you are ready, shift your weight to the foot already placed on the device and step on with your second foot quickly and evenly (as described in the diagram below).



TIP– Stay relaxed and step on quickly, confidently and evenly 1-2. Many people overthink this step, imagine climbing a stair, one foot, then the other. Once your feet are even, try to look up.

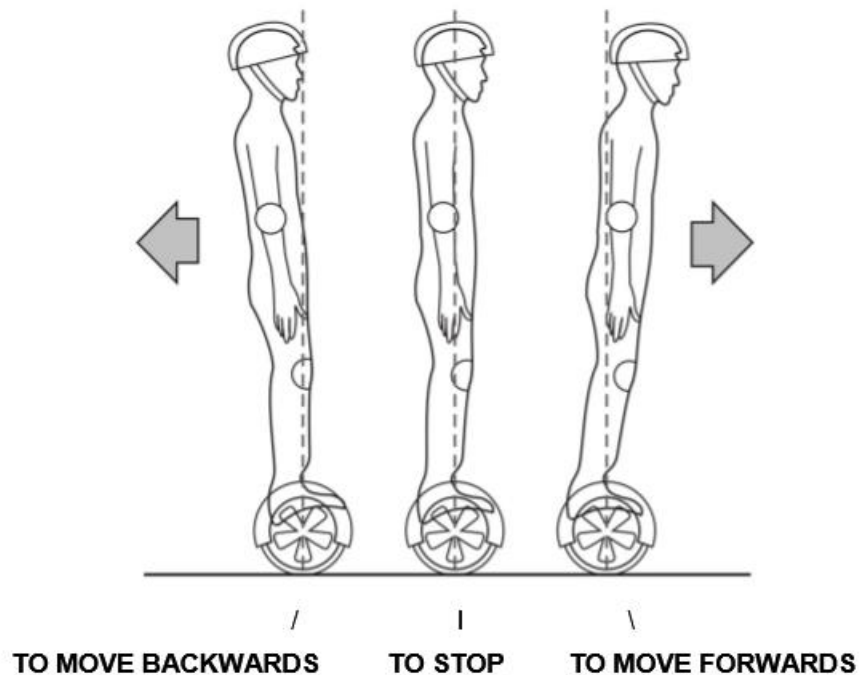
Step 6: Staying Balanced - Find your center of gravity. If your weight is distributed correctly on the foot mats, and your center of gravity is level, you should be able to stand on your I-glide, just as if you were standing on the ground. IF NOT, you may feel like you are moving in a particular direction, turning, spinning in place, wobbling back and forth, or simply uncomfortable with the device.

NOTE – On average, it takes 3-5 minutes just to get comfortable standing on the I-glide and maintaining proper balance. Having a spotter will help you feel more secure. The I-glide is an incredibly intuitive device; it senses even the slightest bit of motion, so having any anxiety or reservation about stepping on may cause you to panic and trigger movement that is not otherwise natural to you. The best way to overcome that initial anxiety is by having a spotter.

If you begin to turn in a particular direction, focus on turning in the opposite direction to stop turning.

When you first begin using your I-glide, the fastest way to move in your desired direction is to focus in that direction. You will notice that just thinking about which way you would like to go will shift your center of gravity, and that subtle movement will propel you in that direction.

Step 7: Riding your I-glide - Keeping in mind what we learned in Step 6, apply the following general principles to the operation of your I-glide.

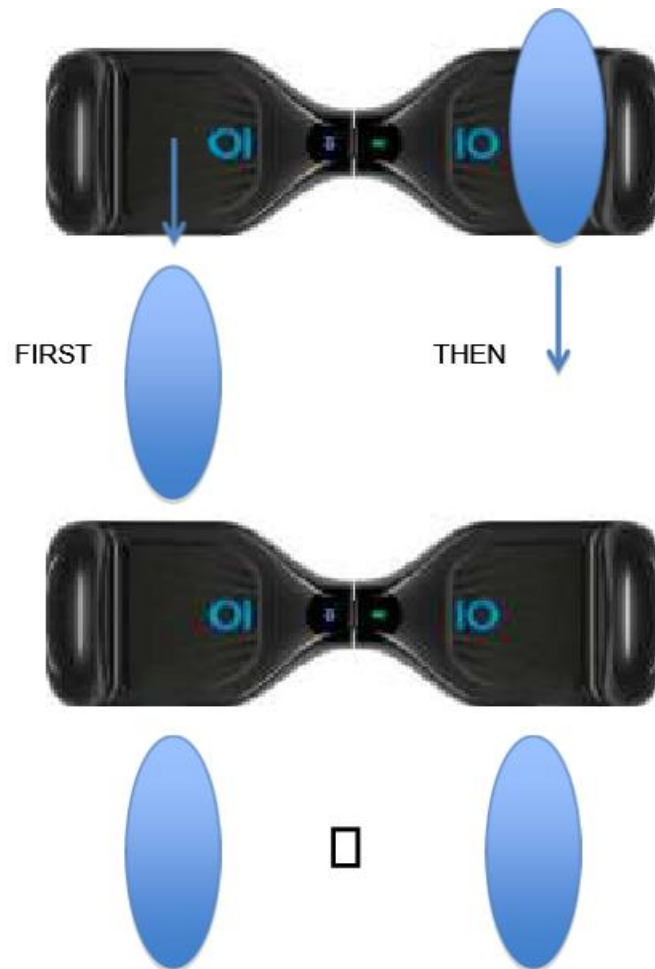


Notice in the diagram above, your center of gravity determines which direction you move, accelerate, decelerate, and come to a complete stop.

TIP - Try staying relaxed and focus on finding your center of gravity to maintain full control. Tilt your center of gravity in the direction you wish to move. To turn, focus on the direction you wish to turn and stay relaxed. The more comfortable you get on the I-glide, the easier you will maneuver. Remember at higher speeds, it is necessary to shift your weight to overcome the centrifugal force. For bumps or uneven roads, bend your knees.

Step 8: The Dismount - Stepping off of the I-glide can be one of the easiest steps, yet when done improperly, may cause you to fall. To properly dismount, from a stopped position, lift one leg up and set your foot back down on the ground (STEPPING BACK). Then step off completely.

NOTE - A common error is to try and step forward.



TIP – make sure to lift your leg completely off to clear the device when stepping back, otherwise you can get sent into a tailspin.

4. Special Functions

4.1 Special Functions:

Recalibrating: When the I-glide experiences an error, the Running indicator light will remain red, meaning your I-glide will not operate until it is properly recalibrated. To recalibrate, follow these steps:

1. Place the I-glide within its horizontal position against a wall or your box (as if you will ride on it). Please assure that the i-glide stays within this manner and stable throughout the whole recalibration process.
2. Press the power button and keep it in for a few seconds until the i-glide's lights starts flashing.
3. The i-glide is now within its calibrating mode.
4. Leave your i-glide for 2-3 minutes.
5. Switch the i-glide off at the power button.
6. Your i-glide should now be reset.

If still not functioning, please contact the EBO team. (info@exclusivebrandsonline.co.za)

5. I-GLIDE™ SAFETY PRECAUTIONS –MUST READ



FAILURE TO FOLLOW ANY OF THE FOLLOWING SAFETY PRECAUTIONS CAN AND MAY LEAD TO DAMAGE TO YOUR I-GLIDE, VOID YOUR MANUFACTURER WARRANTY, LEAD TO PROPERTY DAMAGE, CAUSE SERIOUS BODILY INJURY, AND CAN LEAD TO SERIOUS INJURY/DEATH.

1. Please wear all appropriate safety and protective gear as previously mentioned in the User Manual (Section 3) before operating the I-glide.
2. Make sure to wear comfortable clothes and flat closed toe shoes when operating your I-glide.
3. Please carefully read the User Manual, which will assist in explaining the basic working principles and provide tips on how to best enjoy your I-glide experience.
4. Before stepping on your I-glide, make sure it is placed flat on level ground, the power is on, and the Running Indicator light is green. Do not step on if the Running Indicator is red.
5. ***Do not try to open or modify your I-glide, as doing so will void your manufacturer warranty, and may cause failure to your device leading to serious bodily injury or death.***

SAFETY PRECAUTIONS CONTINUED on the following page.....

5. I-glide™ SAFETY PRECAUTIONS CONTINUED—MUST READ

6. Do not use the I-glide to place yourself or anyone else and their property in danger.
7. Do not operate the I-glide while under the influence of drugs and/or alcohol.
8. Do not operate the I-glide when you are restless or sleepy.
9. Use your best judgment to keep yourself out of dangerous situations with your I-glide.
10. Do not ride your I-glide off of curbs, ramps, or attempt to operate in a skate park, empty pool, or in any way similar to a skateboard or scooter. The I-glide IS NOT A SKATEBOARD.
11. Do not turn sharply, especially at high speeds.
12. Do not continuously spin in place, it will cause dizziness and you will fall and injure yourself.
13. Do not abuse your I-glide, doing so can damage your unit and cause failure to the operating system leading to injury.
14. Do not drive in or near puddles of water, mud and wet sand.
15. The I-glide can be used on paved roads that are flat and more rugged terrains.
16. Do not ride in inclement weather: snow, rain, hail, sleet, on icy roads or in extreme heat.
17. Do not ride in or near pools or other large bodies of water.
18. For Bumps and Uneven pavement- Bend your knees when riding on bumpy or uneven pavement to absorb the shock and vibration and help you keep your balance. If you are unsure if you can safely ride on a specific terrain, step off and carry your I-glide.
19. Do not attempt to ride over bumps or objects greater than ½ inch even when prepared and bending your knees.
20. PAY ATTENTION- look at where you are riding and be cognoscente of the road conditions, people, places, property and objects around you.
21. Do not operate the I-glide in crowded areas.
22. Operate your I-glide with extreme caution when indoors, especially around people, property, and narrow spaces like doorways and other narrow spaces.
23. Operate your I-glide with extreme consideration for people and property at all times.
24. Do not operate the I-glide while talking, texting, or looking at your phone.
25. Do not ride your I-glide where it is not permitted.
26. Do not ride your I-glide near motor vehicles or on public roads.
27. The I-glide is intended for use by a single individual, DO NOT attempt to operate the I-glide with two or more people.
28. Do not carry anything while riding the I-glide.
29. Individuals with lack of balance should not attempt to operate the I-glide without assistance.
30. Women who are pregnant or who may become pregnant should not operate the I-glide.
31. Young children and the elderly should not operate the I-glide without proper instruction and supervision from a Certified I-glide trainer.
32. At higher speeds, always take into consideration longer stopping distances.
33. DO NOT step forward off of your I-glide.

SAFETY PRECAUTIONS CONTINUED on the following page.....

5. i-Glide™ SAFETY PRECAUTIONS CONTINUED—MUST READ

34. Do not attempt to jump on or off your I-glide.
35. Do not attempt any stunts or tricks with your I-glide.
36. Do not ride the I-glide in dark or poorly lit areas.
37. Do not ride the I-glide near or over potholes, cracks or uneven pavement.
38. Keep in mind that you are +- 4.3inh. (11cm) taller when operating the I-glide. Make sure to go through doorways safely.
39. Do not exceed the maximum or minimum weight limits.
40. Do not step on the fenders or in the middle of the I-glide.
41. Avoid driving the I-glide in unsafe places, including near areas with flammable gas, steam, liquid, dust, fiber, which could cause fire and explosion accidents.
42. Do not Switch you i-Glide on when on Charge as this can cause damage to the battery.
43. Follow all of the state, local, and federal laws in your respective jurisdiction regarding operation of the I-glide or similar products.
44. Enjoy your I-glide safely and responsibly.

If you have any questions and/or concerns, or if you would like more information on safety tips, please feel free to contact the EBO team and visit our website for more information and tips on how to best enjoy your I-glide experience.

www.exclusivebrandsonline.co.za

6. Weight and Speed Limitations

PLEASE NOTICE- Speed and Weight Limits are set for your own Safety. Please do not exceed the limits listed in the User Manual.

6.1 Weight Restrictions:

6.1.1 Maximum Weight: 265lbs - 120 kg.

6.1.2 Minimum Weight: 45lbs – 20 kg (6.5"; 8" and 8.5"); 30 Kg (10").

6.2 Speed Limits:

6.2.1 Maximum Speed in Standard Operating Mode: 20 km/h

NOTE- To prevent injury, when top speed is reached, the governor will beep to alert the user and tilt the user back.

7. Average Operating Range

Please note the I-glide can travel a distance between 10-15 km on a fully charged battery in ideal conditions. The following are some of the major factors that will affect the operating range of your I-glide.

- ✓ Terrain: A smooth, flat surface will increase your driving distance, while driving uphill, as well as rough or uneven terrain will reduce your distance significantly.
- ✓ Weight: The weight of the user can affect driving distance; a lighter user will have further range than a heavier user. Ambient temperature: Please ride and store the I-glide under recommended temperatures, which will increase driving distance; battery life, and overall performance of your I-glide.
- ✓ Maintenance: Reasonable battery charging and maintenance will increase the distance. Overcharging the battery can reduce range.
- ✓ Speed and Driving Style: Maintaining a moderate speed will increase your distance; while travelling at high speeds for extended periods, frequent starts, stops, idling, along with frequent acceleration and deceleration will reduce your overall distance.

8. Battery Information and Specifications

This section is intended to provide you basic information about your battery and charger. Please read this section carefully to ensure you for user safety and to prolong the life of your battery, as well as improve battery performance, please follow these instructions:

1. Battery Power:

The Green LED light indicates the I-Glide is charged. When the I-glide is running out of power it will start to warn the rider with a constant beeping sound and the battery indicator light will turn red. The I-glide is at less than 10% battery capacity, please stop operating your I-glide and charge your battery 2-3 hours utilizing the charger that you received in your I-glide package. To fully recharge your battery please follow the instructions under Charging your I-glide.

2. Battery Specifications:

Content Parameters
Battery: Lithium Battery
Charging time: 2-3h
Voltage: 36V
Initial Capacity: 4.4Ah
Working Temperature: 10° - 50°
Charging Temperature: -15°-50°
Storage Temperature: -20° -50°
Utilizing temperature: -15° -50°

3. BATTERY WARNING:

Failure to follow the Safety Precautions listed in the Battery Warning could lead to serious bodily injury and death. Seek immediate medical attention if you are exposed to any substance that is emitted from the battery.

Do not attempt to modify, change, or replace your battery. Do not use your I-glide if the battery begins to emit odor, overheats, or begins to leak. Do not touch any leaking materials, or breathe fumes emitted. Do not allow children and animals to touch the battery. The battery contains dangerous substances, do not open the battery, or insert anything into the battery. Please only use the charger provided by EBO. Do not attempt to charge the I-glide if the battery has discharged or emitted any substances. In that case, the battery should be abandoned for safety. Please follow all local, state and federal laws in regards to recycling, handling and disposing of Lithium Ion batteries. The I-glide should only be shipped in its original packaging. Do not throw away your box as you need your I-glide packaging for future use.

9. Charging your I-glide™

Step 1: Ensure that the charging port is clean and dry. Make sure that there is no dust, debris or dirt inside the charging port.

Step 2: Plug the charger into the wall, then connect the cable with the power supply (100V ~ 240V; 50, 60 Hz), make sure the light on the charger is lit GREEN.

Step 3: Connect the charging cable into the charging port of the I-glide. The indicator light on the charger should change to RED, indicating that your I-glide is now being charged. When the RED indicator light on your charger turns to GREEN, then your I-glide is fully charged. A full charge typically occurs within 2-3 hours.

Step 4: Please unplug the charger from your I-glide and from the power outlet.

Important Notes About Charging

- ✓ If the GREEN light on your charger does not turn RED when you plug it into your I-glide, it could mean you have to check the cables to ensure you have a proper connection; or that your I-glide is already fully charged.
- ✓ Do not overcharge, as this will affect the life of the battery.
- ✓ The best charging temperatures are between -15° -50°
- ✓ Extreme cold and extreme heat will prevent your battery from charging fully.
- ✓ Make sure to unplug your charger before standing on or operating your I-glide, as this can be very dangerous.
- ✓ Use only the I-glide charger that you received in your box.

NOTE- Only the indicator light on the charger will tell you the status of the battery during charging.

10. Safety Alerts

During operation, if there is a system error or illegal operation performed with your I-glide, the system cannot enter self-balancing mode, so the device will prompt the user in a variety of ways. You will notice the Running Indicator Light will turn RED and you will hear a beep sound alerting you to take precaution and cease operation.

The following are common occurrences where you will hear the Safety Alerts; these notices should not be ignored, but appropriate action be taken to correct any illegal operation, failure or errors.

- ✓ Prohibited riding surfaces (Ex. High volume water.)
- ✓ When you step on the I-glide, if the platform is tilted more than 10 degrees forward or backward.
- ✓ Battery voltage is too low.
- ✓ The device is still charging.
- ✓ During operation, the platform self-initiates to tilt due to excess speed.
- ✓ Overheating, motor temperature is too high.
- ✓ The device has been rocking back and forth over 30 seconds.
- ✓ System enters protection mode, the alarm indicator will light up and buzzer will alarm (this typically occurs when the battery is about to die).
- ✓ If the platform is tilted forward or backward more than 35 degrees, I-glide will power off.
- ✓ If the tire is blocked, I-glide will stop after 2 seconds.
- ✓ When the battery level has depleted below protection mode, the I-glide engine will power off after 15 seconds.
- ✓ While sustaining a high discharge current during operation (such as driving up a steep slope for a long period of time), the I-glide engine will power off after 15 seconds.

11. Inspection, Maintenance, and Storage

Your I-glide requires routine inspection and maintenance. This chapter describes maintenance steps and important operating tips.

Before you perform the following operations, ensure the power and charging cable is disconnected.

1. Inspecting and Cleaning your I-Glide:

- ✓ Disconnect the charger and turn off your I-glide.
- ✓ Routinely check the body of the I-glide and tires for damage or excessive wear.
- ✓ Avoid using water or other liquids and cleaners on the I-glide for cleaning.
- ✓ The I-glide is IP 54 rated. It can withstand a light splash of water, however if water or other liquids seep into the device, it will cause permanent damage to the internal electronics.
- ✓ Wet a clean cloth with clean soapy water, rinse the cloth thoroughly, and wipe the body of the I-glide making sure that water does not get into the power button, charging port, the foot mats, or tires.

2. Storing your I-glide™

- ✓ Fully charge your battery before storing.
- ✓ If you are storing your I-glide for an extended period of time, please fully charge your I-glide at least once every three months.
- ✓ If the ambient temperature of the storage location is below -20°, please do not charge. You must bring the I-glide into a warmer environment before charging.
- ✓ Check under Battery Information and Specifications for more details.
- ✓ To prevent dust from getting into your I-glide, try wrapping it or sealing it with its original packaging.
- ✓ Store your I-glide indoors, in a dry and suitable temperature.

NOTE -Users who disassemble the I-glide™ will forfeit their right of warranty.

Packing List

1. 1x I-glide
2. 1x Charger

13. Thank You

Thank you for the purchase of your new I-glide™, and thank for taking the time to read the User Manual. We trust that the information that you obtained from this manual will help you safely operate, maintain and enjoy your I-glide for years to come. We appreciate your consideration and sincerely hope you enjoy and share your I-glide experience with all of your friends, family members, and loved ones.

Thank you and welcome to the I-glide™ movement!

