

Checklist before sending in your product:

Obtain RMA # (Return Merchandise Authorization). Must be supplied by FuelTech USA.

Save existing files (maps/tune-ups, datalogs). Some processes require formatting.

Attach a copy of original invoice from authorized reseller.

- There will be a charge of \$50 per unit plus return shipping to have any product professionally inspected and bench tested.
- If the unit is still under warranty and a problem is discovered that is covered under warranty, this testing fee and return shipping will not apply.
- If a repair not covered under warranty is required, we will provide a quote and require approval before proceeding.

RMA #: _____

Name: _____ Company: _____

Street Address: _____

City: _____ State: _____

Zip Code: _____ Country: _____

Phone: _____ E-mail: _____

Dealer: _____ Date of Purchase: _____

Product: _____ Serial Number (Retrieve from ECU): _____

Reason for Return:

SHIP PRODUCTS TO:

**FUELTECH USA
Warranty Dept.
455 Wilbanks Drive Ball
Ground, GA 30107**

**support@fueltech.net
678-493-FUEL (3835)
855-595-FUEL (3835)**

All products manufactured by FUELTECH are warranted to be free from defects in material and workmanship for one year following the date of original purchase. Warranty claim must be made by original owner with proof of purchase from authorized reseller. This warranty does not include sensors or other products that FUELTECH carries but did not manufacture. If a product is found defective, such products will, at FUELTECH's option, be replaced or repaired at cost to FUELTECH. All products alleged by Purchaser to be defective must be returned to FUELTECH, postage prepaid, within one year warranty period. This warranty covers any defect in material and workmanship on ECU models manufactured by FuelTech in Brazil. This warranty does not cover damages, defects or failures of your equipment vehicle or vessel resulting from shipping damage, accidents, installation errors, unauthorized adjustment or repair, unauthorized third-party service, failure to follow instructions, misuse, fire, flood, acts of persons not in our control, and acts of God.