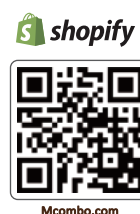




**MCombo®**

OWNER'S MANUAL  
**BATH LIFT CHAIR**



Newacme LLC, 2808 Vail Ave, Commerce, CA, 90040  
sales@mcombo.com  
1-323-597-1109 [8:00 a.m. - 4:00 p.m. (Monday - Friday) TIME ZONE: PST]

**NEWACME LLC** [www.mcombo.com](http://www.mcombo.com) / [sales@mcombo.com](mailto:sales@mcombo.com)

**6360-BA226**

Hello,  
Thank you for choosing MCombo®  
Let's get started

○ PURCHASER’S AGREEMENT

By accepting delivery of this product, you promise that you will not change, alter, or modify this product or remove or render inoperable or unsafe any guards, shields or other safety features of this product.  
You will not refuse or neglect any retrofit kits that MCombo may provide to enhance and preserve the safe use of this product.

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# I. SAFETY GUIDELINES

## 1. Mandatory

Read the safety and other instructions thoroughly before using your MCombo® product. Failure to follow the guidelines, and warnings in this manual and those located on your product can result in personal injury or product damage and will void the product warranty. Keep this manual for future reference.

## 2. Danger

- Do not store the product in the vicinity of heat sources.
- Do not place objects in the scissors fork (such as toothbrushes, razors, and so on).
- Do not allow children to play with the bath lift chair, its parts, or accessories.
- Do not let children use without adult supervision.
- Do not use for other purposes other than the bath lift chair.
- Do not perform any makeshift repairs or modifications.
- Do not use it if parts are damaged.
- Do not attempt to repair equipment.
- Do not face the backrest when using.
- Always keep animals and children away from the bath lift chair.
- Never use the bath lift chair to climb in or out of the bath.
- Never use it as a stand, lifting device, ladder, support, or for any similar purposes outside of the bath.

## 3. Warning


- Weight Capacity: 308.6 lbs.
- In the event of malfunction or damage, please contact MCombo Customer Service Team immediately.
- Only raise or lower the lifting rod when the backrest is in an upright position and fully locked.
- Before transporting the bath lift chair please make sure that the hand control is disconnected.

- Use the hand control only to operate the bath lift chair.
- Never throw the hand control into an open fire or store it in the vicinity of a fire or strong heat sources.
- Use only the supplied battery charger to charge the battery.
- Do not use the hand control if the housing shows any signs of damage.
- Always disconnect the mains plug from the socket before cleaning the battery charger.
- Clean the battery charger with a dry cloth only.
- Do not insert any conductive objects (e.g. needles, metal pins, etc.) into the jack socket of the hand control.
- If the device is not used for long periods, the battery should be recharged every 3 months to increase the longevity of the device.
- Do not use any acetic acid cleaners or detergents for cleaning the bath lift chair.
- Charge the hand control before first use and if the bath lift chair has not been used for one month.
- Use only inside of the standard bathtub.
- Before each use, inspect the sucker and chair for cleanliness.
- Remove any dirt or foreign substance from the sucker and the bath lift chair.
- User should always exercise caution when using the bath lift chair, moving on and off it slowly.
- Do not use the unit on an incline greater than 5°.
- Do not operate the hand control whilst the unit is disassembled.
- Do not use the bath lift chair as a support to help you stand or steady yourself.
- During assembly, use, or cleaning, be careful not to put your fingers between any moving parts, especially around the backrest.


4. Symbols Information

The symbols below represent labels used on the product to identify warnings, mandatory actions, and prohibited actions. It is especially important for you to read and understand these symbols completely.


Do not remove these labels from your product. Please note that not all the symbols may be used on your bath lift chair.




Read and follow the information in the owner's manual




Weight capacity: 308.6 lbs




Pinch/Crush Points Hazard!  
Do not place objects or appendages in the path of moving parts




Electrical Hazard




Max. & min. battery operating temperature.



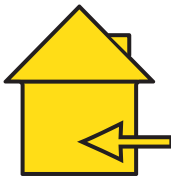
Dispose of battery and motor correctly - contains electronic components



Class II Equipment



Degree of protection against electric shock



Indoor Use Only

5. Disclaimer

Make sure you read and understand this manual completely before using your MCombo Product. We are not and cannot be held responsible for any damage or injury incurred due to improper or unsafe use of the MCombo Product. We specifically disclaim responsibility for any bodily injury or property damage that may occur during any use that does not comply with applicable federal, state, or local laws or ordinances.

II. ASSEMBLY INSTRUCTIONS

■ Notice

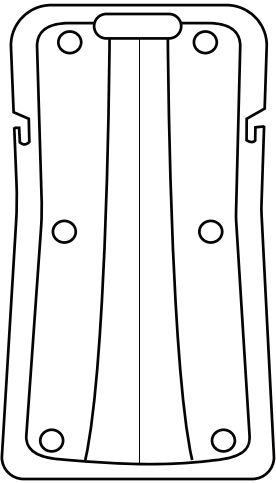
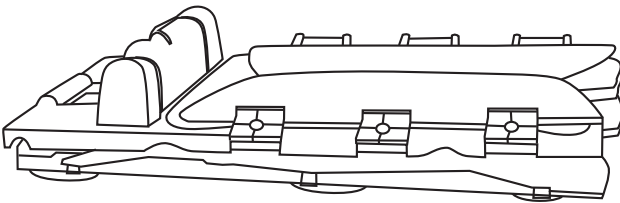
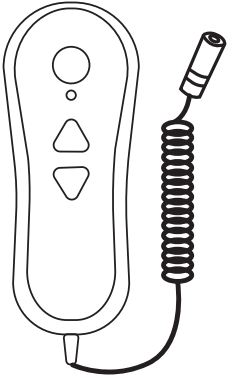
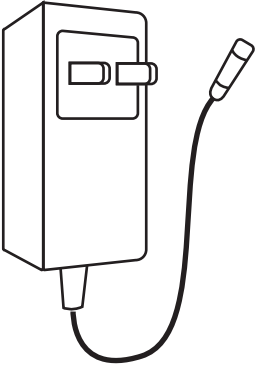
- Please read these instructions thoroughly before using.
- Do not operate the product until assembly complete.

1. Product Parameters

Specification	Description	Specification	Description
Model No	6360-BA226	Width of backrest	13.8" - 14.2"
Overall length (with backrest in a reclined position)	38.8"	Backrest adjustment	5° - 45°
Overall width (seat include the side flaps)	28.5"	Weight capacity	308.6lbs
Width of seat	15.7"	Total weight (incl. hand control)	22.3 lbs
Depth of seat	16.7"	Power input	16.8V
Height of backrest	25.6"	Storage battery(lithium-ion)	14.8V / 2.2Ah

2. Part List

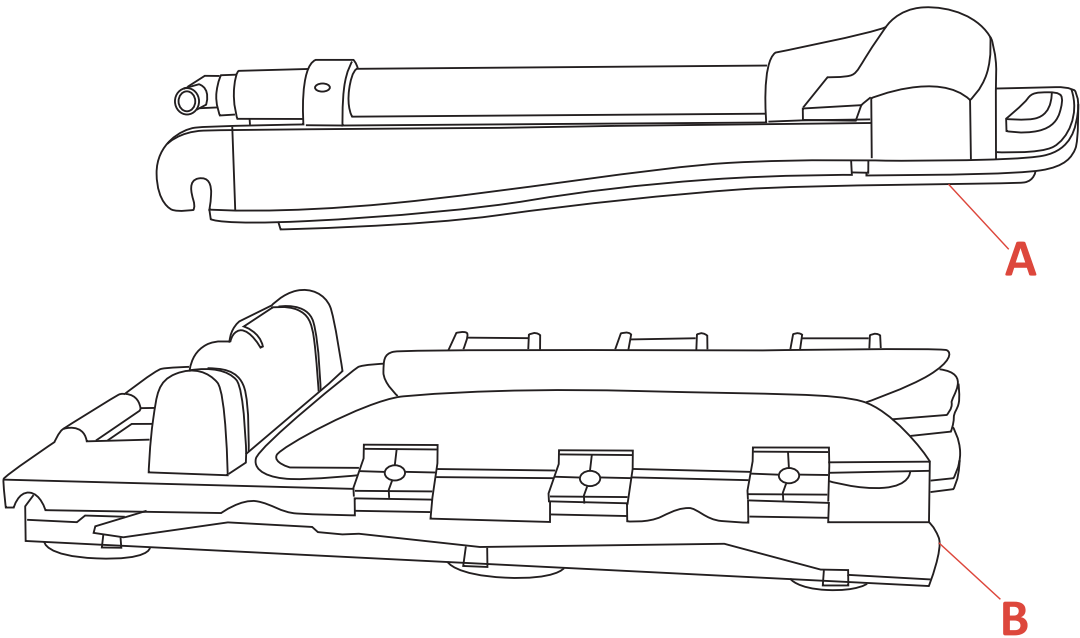
- Notice
- Before use, please first check whether the parts are damaged and missing, and ensure that the parts are not damaged or missing.
  - Ensure the 6 suction cups are well in shipping, if not, please tighten it up.

<p><b>A x 1</b></p>  <p><b>Backrest</b> (including linear driver, back pad)</p>	<p><b>B x 1</b></p>  <p><b>Base</b> (cushion, 6 suction cups)</p>
<p><b>C x 1</b></p>  <p><b>Hand Control</b></p>	<p><b>D x 1</b></p>  <p><b>Charger</b></p>

3. Assembly Steps

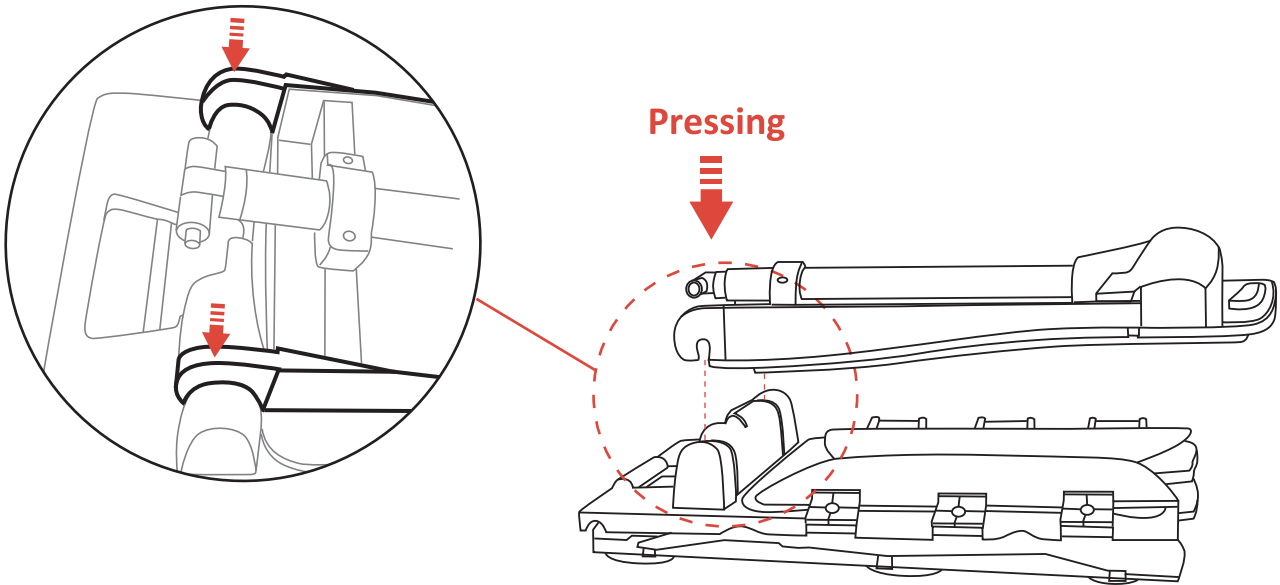
Step1

- Put the backrest directly over the base.



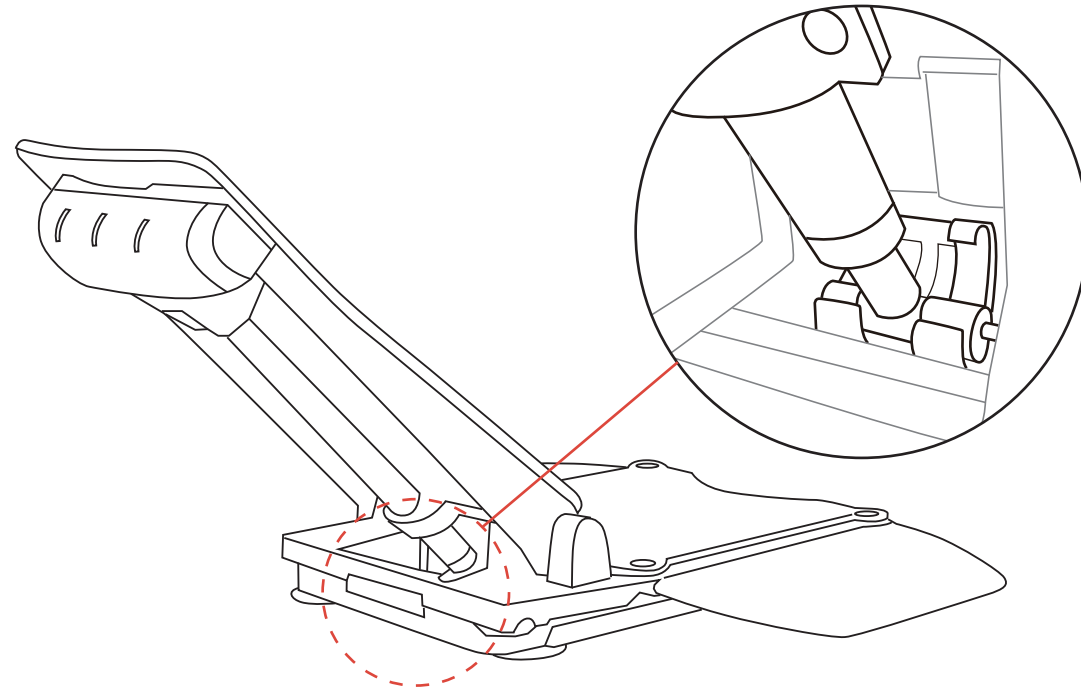
Step2

- Hold the backrest with your hands and press the hooks on both sides of the backrest to connect it to the base.



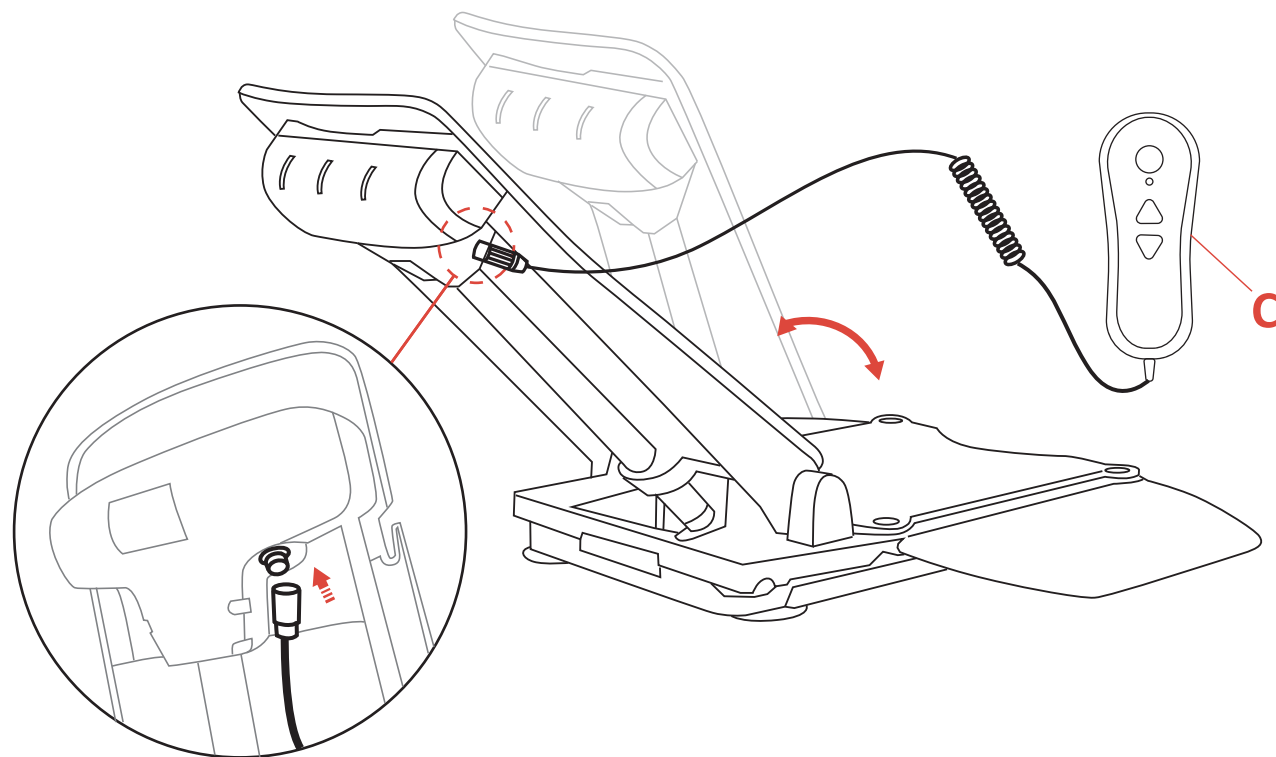
## Step3

- Ensure that the front end of the linear driver is properly connected to the base hook lock.



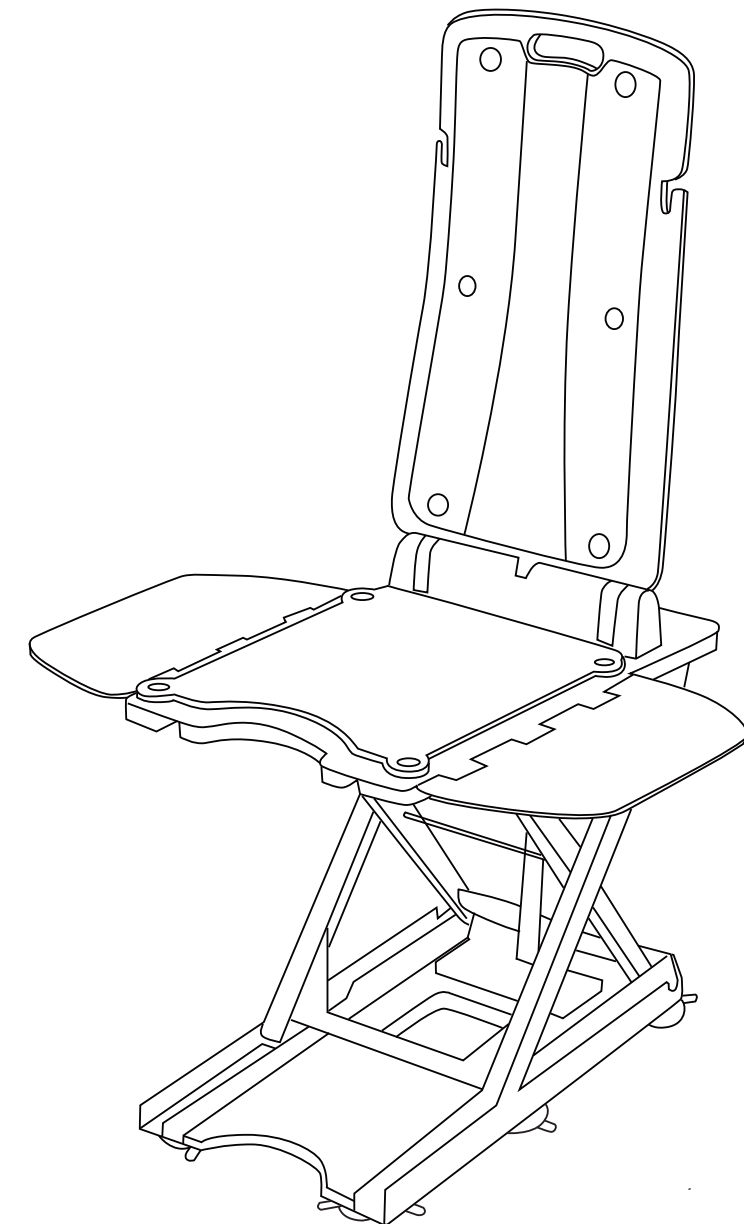
## Step4

- Ensure the plug of the bath lift chair and plug of the hand control are totally dry, then connect them. Check that the bath lift chair is working properly.



## Step5

- Confirm that no obstacles or debris in the bathtub may cause the bath lift chair to tip over or affect the normal rise and fall of the bath chair, including shower heads, faucets, pipe fittings, etc.
- Please ensure that the ground is dry and free of obstacles to prevent slipping or other accidents during the process of handling or placing the bath lift chair.
- Ensure that the 6 suction cups are fully in contact with the bottom surface of the bathtub.
- Ensure the plug of the bath lift chair and plug of the hand control are totally dry, then connect them.
- Please confirm that the bath lift chair can be raised and lowered normally and safely before each use.



4. Instructions for Use

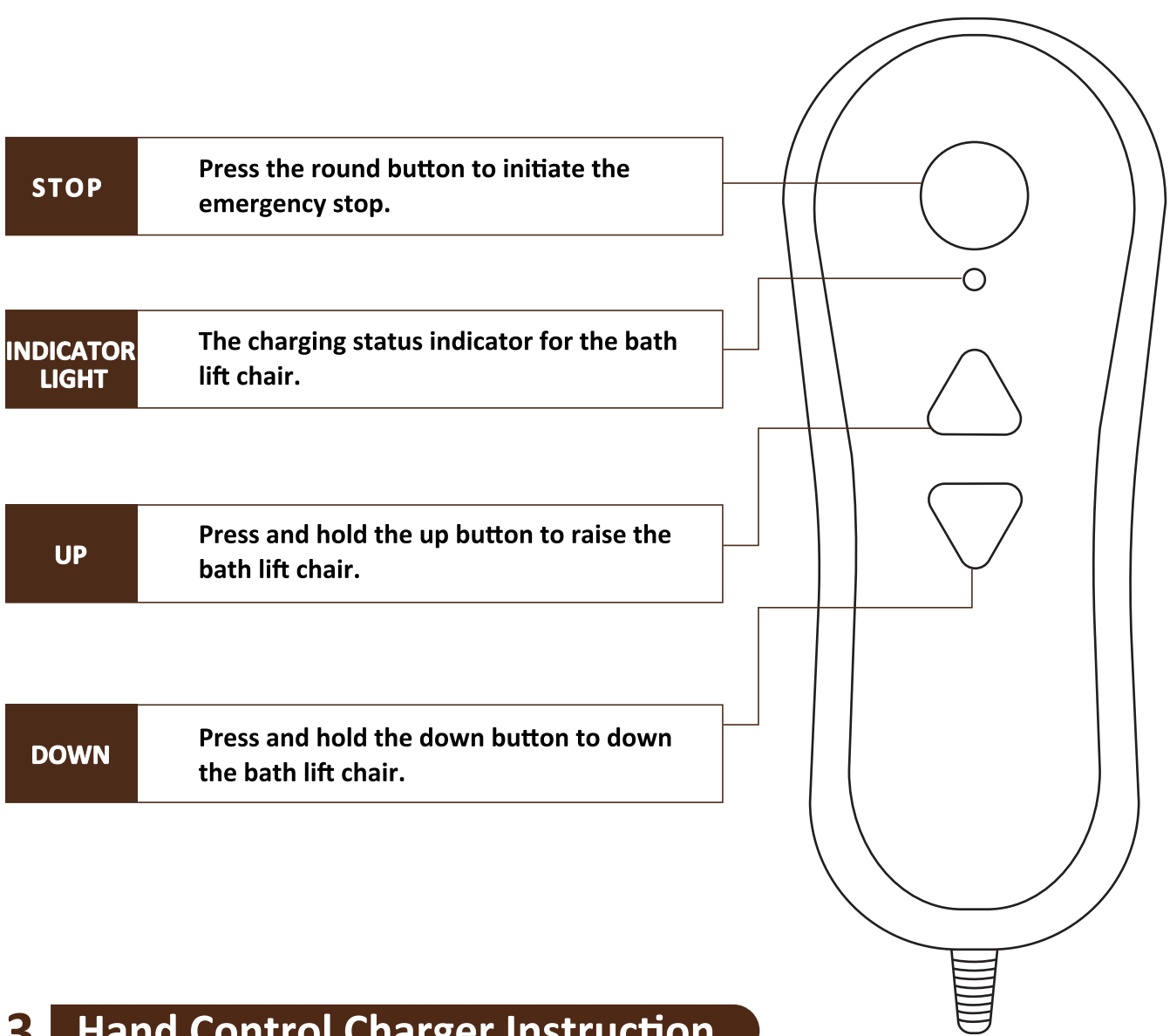
- Sit on the outside of the side plate and back to the bathtub.
- Keep on the above pose and then move to the center of the bath lift chair.
- Put your feet into the bathtub.
- Press the down button on the hand control to the needed position, and take care of your hands and feet in the process.
- The bath lift chair will be down to the bottom and the angle with the bath lift chair back is 45° while pressing the down button.
- When you finish the bath, make the bath up until the two side plates are leaned on the edge of the bathtub, then move your feet out and go out of the bathtub.
- After that, take the bath lift chair out of the bathtub in reverse order.
- If possible, let the user operate the hand control instead of the assistant, which will make the user feel more comfortable and less dangerous.

III. OPERATING INSTRUCTIONS

1. Operation Precautions

- Do not exceed the recommended weight limit. (308.6lbs)
- Please confirm there are no parts damaged or lost before using.
- Ensure the 6 suction cups are secured to the bath lift chair.
- Ensure there are no obstructions that prevent the bath lift chair from executing full operation such as a shower head.
- Confirm the bathtub meets the relevant standards.
- If needed, seek assistance to place and secure bath lift chair to the bathtub.
- Ensure the ground is dry with no obstacles to prevent some accidental falls while using the bath lift chair.
- Place the bath lift chair inside the bathtub where there is enough space for the backrest to tilt backward.
- Ensure that the 6 suction cups are seated and fully secured to the bathtub.
- Ensure the plug of the bath lift chair and plug of the hand control are totally dry, then connect them.
- Ensure the hand control cable is completely out of the way of the bath lift chair or anything else that it can become entangled with.

2. Hand Control Operation Instruction



3. Hand Control Charger Instruction

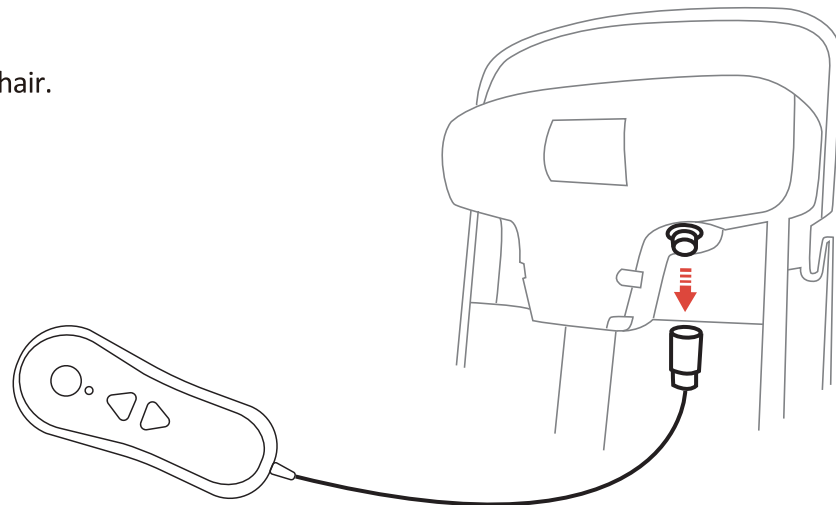
■ Notice

- Please use a dedicated charger.
- The best battery capacity may reach several charging cycles.
- When charging please keep away from water sources, heat sources, and so on.
- When the battery is running low, as indicated by a red light, please charge the battery immediately, don't use it continuously with a low battery.
- On normal charge, the charger light is red showing charging, when the battery is full light shows green, charging time is about 2.5 hours.



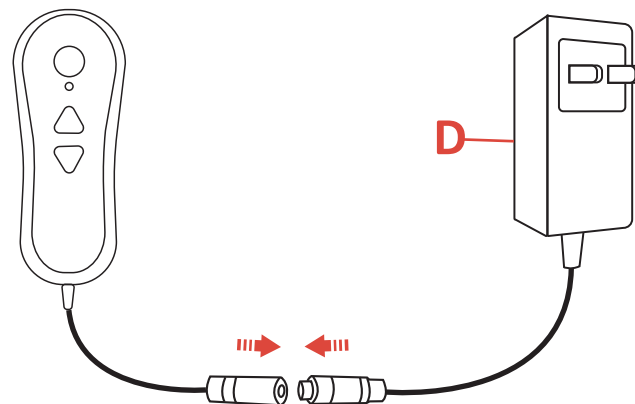
## Step1

- Disconnect the hand control from the bath lift chair.



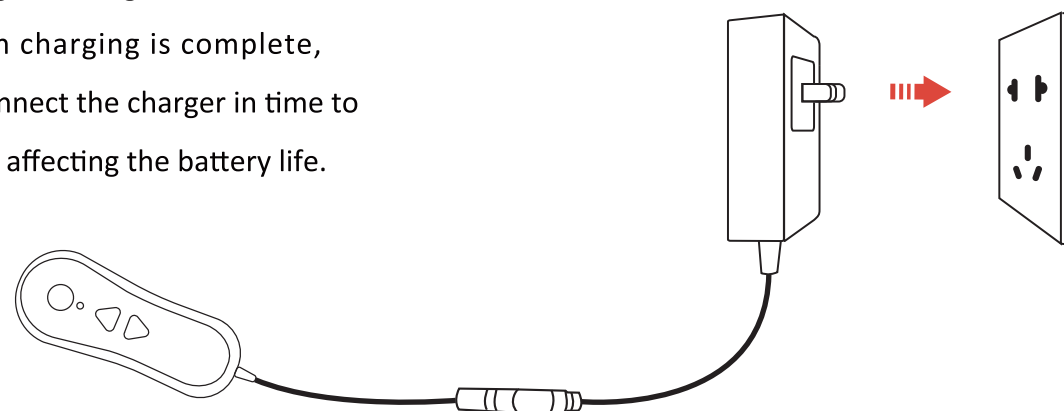
## Step2

- Ensure the plug of the hand control and plug of the charger are totally dry, then connect them.



## Step3

- Plug the charger into the socket.
- When charging is complete, disconnect the charger in time to avoid affecting the battery life.



## IV. CLEANING GUIDELINES

### For cleaning:

- After the bath is completed, please rinse the bath lift chair with warm water, if the bath lift chair is dirty, you can clean it with a cloth, brush, etc., and then dry it with a cloth.
- Manual controller and driver do not use detergent or disinfectant to clean, if necessary, you can use a cloth dipped in a small amount of water to scrub.
- Do not use a high concentration of disinfectant to clean the bath lift chair.
- When cleaning the following parts of the chair base, pay attention to lifting scissors to prevent hands from clamping.
- When used by different users, please clean thoroughly.
- If possible, please have special cleaning and maintenance.
- The charger must be removed from the power plug before cleaning.
- Please do not wash the charger with water, please clean it with a dry cloth.
- Each bath lift chair is used by individual personnel, and after each use, it is necessary to dry the water with a dry cloth, then dry it in a ventilated place, and finally store it in a bag. Inside the box, wipe the surface of the bath chair with 75% medical alcohol every three months, disinfect the bath lift chair, and then dry in a ventilated place for 1 hour after disinfection, and finally store the packing box.

### After use:

- The user leaves the tub, waits for the tub to drain, lowers the bath lift chair to its lowest point, and folds the back of the chair.
- Lift the suction cup handle on both sides of the bath lift chair seat by hand and hang it on the base bar, then the suction cup will lose its function, and the bath lift chair equipment can be easily removed from the bathtub.
- Wash the bath lift chair equipment with water to remove foam, stains, etc. (Keep the hand control connected to the plug of the bath lift chair.)
- Disconnect the hand control from the plug of the bath lift chair and wipe it clean with a dry cloth.
- Put the bath lift chair and hand control into storage.
- Ensure that the bath lift chair is fully dried before storage.



V. TROUBLESHOOTING

Questions	Possible cause	Answers
Lift does not move.	<ul style="list-style-type: none"><li>Battery is flat.</li><li>Contacts on hand control are contaminated.</li><li>Hand control is not connected properly.</li></ul>	<ul style="list-style-type: none"><li>Charge battery.</li><li>Unplug the hand control; wipe contacts with a dry cloth and plug the hand control in again.</li><li>Check plug-type connections.</li></ul>
Lift stops repeatedly.	<ul style="list-style-type: none"><li>Battery is flat.</li><li>Excessive lifting load.</li><li>The plug is not fully plugged.</li></ul>	<ul style="list-style-type: none"><li>Charge battery.</li><li>Reduce lifting load(note max load ratings, see type label on the bath lift chair.)</li><li>The plug is not fully plugged.</li><li>Check the plug connection.</li></ul>
Battery does not charge.	<ul style="list-style-type: none"><li>Not connected to mains power.</li><li>Contaminated contacts.</li></ul>	<ul style="list-style-type: none"><li>Connect the battery charger to power.</li><li>Wipe contacts with a dry cloth.</li></ul>
Hand control does not function correctly.	<ul style="list-style-type: none"><li>Not plugged in properly.</li></ul>	<ul style="list-style-type: none"><li>Ensure the plug is fully plugged in.</li></ul>

VI. WARRANTY

■ Notice

- For product beyond the limited manufacturer warranty period and scope, MCombo® can also provide replacement service, but a basic charge will be charged according to the circumstances.
- The warranty only applies to MCombo® products and does not include any accessories or enhancements.
- Warranties are only valid in the 48 contiguous United States and are contingent upon the consumer operating the product according to the corresponding instruction manual.

Lift Mechanism	★ 1 Year
Plastic Frame	★ 1 Year
Electronic Parts	★ 1 Year

CONSUMER WARRANTY LIMITATIONS AND EXCLUSIONS

All warranties begin on the date of delivery.  
All warranties are to the original purchaser from MCOMBO® ONLY.

- MCOMBO® will replace the defective parts or send replacement product provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer, for example, damaged wire arising in consequence of negligence or improper operation.
- Exclusions also include components with damage caused by:
  - Contamination
  - Abuse, misuse, accident, or negligence
  - Commercial use, or use other than normal
  - Improper operation, maintenance, or storage

**NOTE:**  
MCOMBO® will pay standard shipping rates on all warranted parts for the first year. We can also sell you replacement part for a discount price when your product is out of warranty policy.

# VII. RETURN/ REPLACEMENT POLICY

■ Notice

Why don't we recommend returning the item by yourself?

- Huge cost- UPS/FedEx oversize fee.
- Need you to take the box to UPS/FedEx facility.

## Return/ Replacement Policy



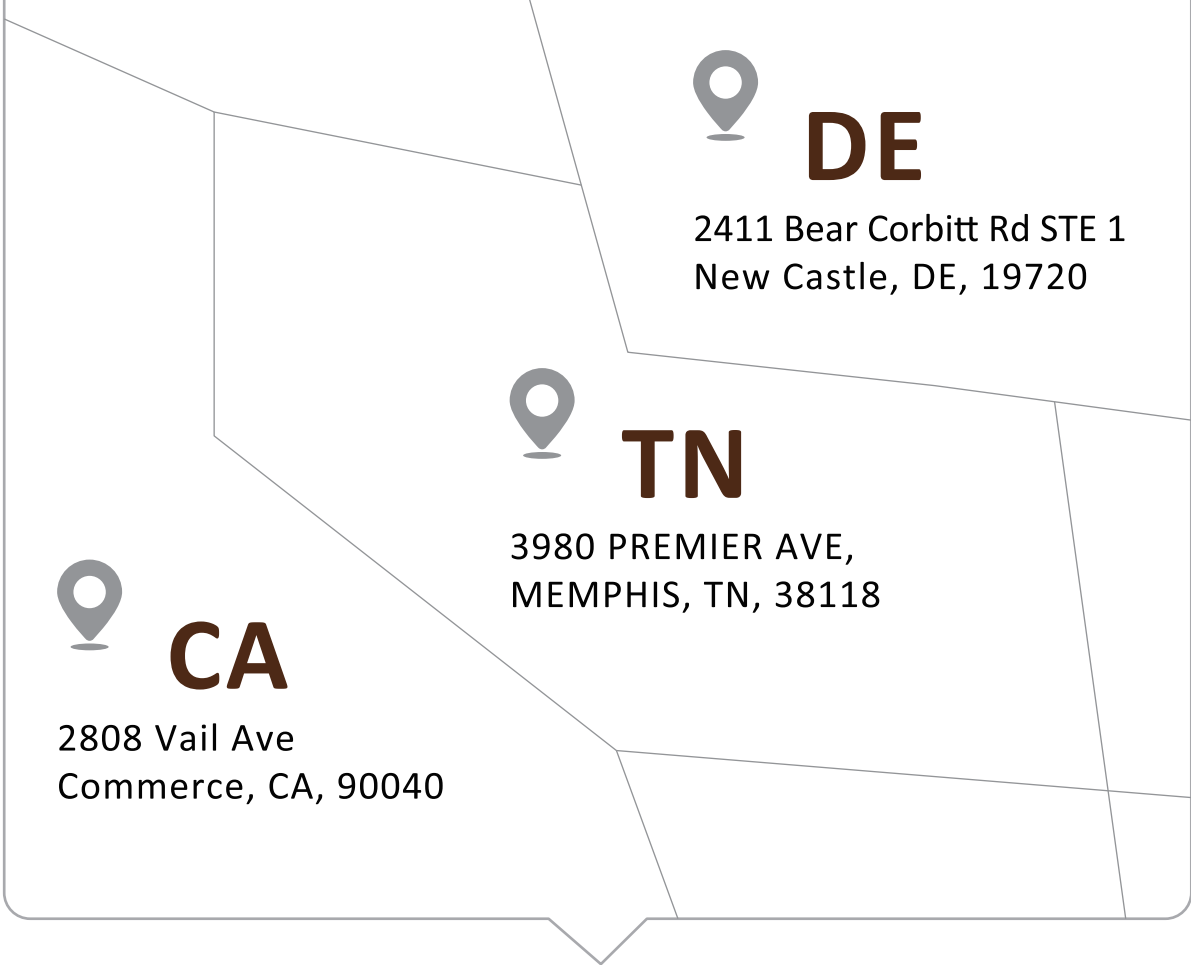

**MCOMBO®**  
You have 30 days from the date of purchase to return any item purchased from our store. Please securely pack the item in its original packaging, including any accessories or manuals that came with the product. To initiate a return, please contact our customer service team at [sales@mcombo.com](mailto:sales@mcombo.com)/ 323-597-1109 for any help.

**Return Conditions**  
We accept the return of items that are in new, unused condition, with original tags attached and all original packaging and other components included. Refunds will be issued in the original form of payment for the price of the item, including taxes.

- NOTE:**
  - Please keep the original packaging in case the product needs to be returned.
  - Please disassemble the before you return it otherwise there will be a huge cost as an oversized delivery.
  - Please do not purchase return label for a damaged/defective product by yourself.
  - If you have any problem to return the product, please contact us immediately, we will do our best to help you with a reasonable solution.

# VIII. MCOMBO CUSTOMER SUPPORT

If for any reason, we have fallen short of your expectations, or if you have any questions and suggests, please refer to the following contact information, we will do our best to work with you to make sure you are entirely satisfied.

	<a href="mailto:sales@mcombo.com">sales@mcombo.com</a> (Respond within 24 hours)
	1-323-597-1109 8:00 a.m. -- 4:00 p.m. (Monday--Friday) TIME ZONE: PST
 <div><div><b>DE</b> 2411 Bear Corbitt Rd STE 1 New Castle, DE, 19720</div><div><b>TN</b> 3980 PREMIER AVE, MEMPHIS, TN, 38118</div><div><b>CA</b> 2808 Vail Ave Commerce, CA, 90040</div></div>	