

BEAUTY & HAIR

wigs.com | extensions.com | hairpieces.com

Changed your mind? ***NO WORRIES!***

Everything you need to return your items is on this page!

PLEASE RETURN THIS COMPLETED FORM FOR A HASSLE FREE EXPERIENCE.
*ALL RETURNS MUST BE WITHIN 30 DAYS OF DELIVERY DATE

step 1 *Let us know why you are returning your items.*

- Too large
- Color is not right (please check the color in different lighting to be sure!)
- Too small
- Did not look right on me
- Defective item
- Wrong item sent (please also email customerservice@beautyandhair.com)

step 2 *Repackage your item just as you received it!*

Tags must not be removed, wigs can only be tried on and not worn. Damaged, worn, altered products or packaging will not be eligible for return. All ineligible items will be returned to you at your cost or donated.

step 3 *Choose a method of Refund*

- Store Credit:** There are no fees charged when you choose store credit. You get 100% of your product cost to use on any future orders.
- Refund to a Credit Card:** Your product cost will be refunded to your original form of payment less a handling fee as follows:
\$5 for items \$100 or less | \$10 for items over \$100 | \$25 for all human hair wigs over \$300

step 4 *Complete this form*

Place this form inside your return package (packing list must be on the back) and attach a shipping label (we suggest using a traceable method).

SHIP TO:

Beauty & Hair Returns
1504 N. Topping Ave
Kansas City, MO 64120

DON'T GIVE UP!

Try again...you can reorder now or wait until you receive your stored credit email (typically sent 3 to 5 days after receipt of your items). Need assistance finding a new style? Feel free to call our experts at 800.581.2001, M-F 8AM - 6:30PM (CST).

We encourage you to review our full policies page - www.wigs.com/policies

Return Form_wigs.com/RF04.02.18