



Contact Us Mon-Fri, 9am-5pm EST:  
(401) 846-6999 | INFO@ERICAZAP.COM  
WWW.ERICAZAP.COM

**ABOUT RETURNS**

Thank you for shopping at EricaZap.com. If for any reason you do not absolutely love your selections, we will gladly issue a refund for the value of the merchandise within 14 days of order delivery date. Merchandise must be unworn/unused and in the same condition that you received it. Original shipping and handling fees are not refundable.

**Sale items** are eligible for exchange or store credit only. We can also make additional adjustments or size alterations if needed.

**Custom orders** cannot be returned. Gift cards are not returnable. Original shipping and return shipping charges cannot be refunded.

Please use the original packaging or a similar box when shipping your item back to us. Do not use a soft envelope or bubble mailer as we will not be responsible for any items that arrive damaged.

**STEP 1: PLEASE FILL OUT THE INFORMATION BELOW**

order number:

name:

address:

city:

state:

zip:

phone number:

email address:

**STEP 2: LIST THE ITEM(S) YOU ARE RETURNING INCLUDING A REASON#\***

ITEM #	DESCRIPTION	QTY	*REASON #

\* REASON FOR YOUR RETURN: 1-Does not fit 2-Changed mind 3-Damaged/defective 4-Received incorrect item  
5-Not as pictured online 6-Other, please specify:

**STEP 3: RETURN YOUR PACKAGE**

Enclose this form along with your merchandise in a securely sealed package that has all original shipping labels covered and removed. Attach the Return Label to the outside and return via an insured/traceable method.



\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Erica Zap Designs  
Attn: Returns  
350 Vaucluse Ave  
Middletown, RI 02842-7700