

Primo Ceramic Grills Warranty

Limited Lifetime Parts	Limited 5-Year Parts Against Rust-Through	Limited 1-Year Parts Against Rust-Through	Limited 30 Day Parts
All ceramic parts	All metal parts (excluding cast-iron parts)	All cast-iron parts All other parts & accessories (unless specified)	Felt gaskets Thermometers

ADDITIONAL INFORMATION

These warranties are extended to the original purchaser of the grill, these are general guidelines. Please refer to the unit's manual for complete warranty details.

Metal surfaces can be compromised by the elements, excessive moisture, salt, scratches and chemicals. This warranty does not cover rust, fading, surface blemishes and oxidation unless it causes the failure of the component and inhibits the use of the grill. Primo shall replace parts found defective as provided above with equivalent parts and shall ship such parts at the Purchaser's expense to the Purchaser's designated shipping address. The existing component must be properly disposed of upon receipt of the replacement warranty part. Failure to do so, or to provide or sell the existing component to a third party will void the warrantee's coverage for future warranty claims.

We do not accept international warranty. Please contact your local dealer to submit a warranty claim.

WHAT IS NOT COVERED

Damages that might result from the use, misuse, or improper installation or storage of this appliance.

Travel, diagnostic costs and freight charges on warranted parts to and from the factory.

Claims that do not involve defective workmanship or materials.

Unauthorized service or parts replacements.

Removal and reinstallation cost.

Inoperable due to improper or lack of maintenance.

The costs of a service call to diagnose a problem and labor for replacement or repairs.

DUTIES OF THE OWNER

The appliance must be installed in accordance with the instructions furnished with the appliance

Maintain ready access to the appliance for service.

A bill of sale, cancelled check, or payment record should be kept to verify purchase date and establish warranty period.