

MODERN  FLAMES

Spectrum Series Electric

SC36-B • SL50-B • SL74-B



INSTALLATION/SERVICE INSTRUCTIONS
FOR USE IN UNITED STATES AND CANADA

MODERN FLAMES

SPECTRUM SERIES ELECTRIC SC36-B • SL50-B • SL74-B SAFETY INFORMATION AND OPERATIONS MANUAL



Read these instructions completely before beginning installation. Failure to follow them could cause a heater malfunction resulting in serious injury and/or property damage.

WARNING: All electric heaters have hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable liquids are or are stored.

This fireplace meets the construction and safety standards of H.U.D. for application in manufactured homes when installed according to these instructions.

INSTALLER: Leave this manual with the appliance.
CONSUMER: Retain this manual for future reference.

USER INSTRUCTIONS

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IMPORTANT INSTRUCTIONS

When using electrical heaters, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

WARNING: Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information, consult a qualified installer.

CAUTION: Do not expose the heater to the elements (such as rain, etc).

Do not place clothing or other flammable material on or near firebox. Never place any objects on the fireplace.

Carefully supervise young children when they are in the room with fireplace.

Fireplace becomes very hot when running. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. Fireplace will remain hot for a time after shutdown. Allow surfaces to cool before touching.



CAUTION: In order to avoid overheating, do not cover the heater.

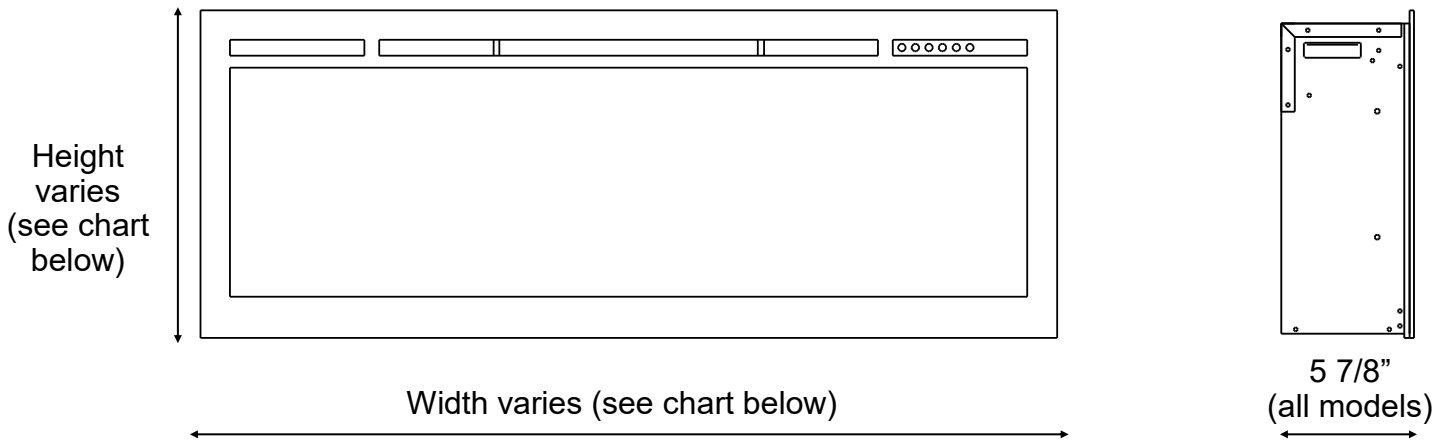
1. Read all instructions before installing or using this heater.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the heater and keep them away from the sides and rear.
3. Extreme caution is necessary when any heater is used by or near children or disabled people and whenever the heater is left operating and unattended.
4. Do not operate any heater after it malfunctions, has been dropped, or damaged in any manner. Disconnect power at service panel and have heater inspected by an authorized technician or a reputable electrician before using.
5. Do not use outdoors.
6. To disconnect heater, turn controls to off and turn off power to heater circuit at main disconnect panel.
7. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
8. To prevent a possible fire, do not block air intakes or exhaust in any manner.
9. A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable vapors or liquids are used or stored.
10. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
11. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
12. SAVE THESE INSTRUCTIONS

USER INSTRUCTIONS

POWER DATA

| | SC36-B | SL50-B | SL74-B |
|---------------|------------------------------------|------------------------------------|------------------------------------|
| Volts/HZ Amps | AC 120V/60Hz 15 Amps | AC 120V/60Hz 15 Amps | AC 120V/60Hz 15 Amps |
| Heater | AC 120V/60Hz 750W/1500W | AC 120V/60Hz 750W/1500W | AC 120V/60Hz 750W/1500W |
| Lamps | LED 12V | LED 12V | LED 12V |
| Rotor motor | AC 120V/60Hz 4W CCW 15/18 r/min | AC 120V/60Hz 4W CCW 15/18 r/min | AC 120V/60Hz 4W CCW 15/18 r/min |
| Shipping Size | 39" x 9 1/2" x 27 1/4" | 52" x 9 1/2" x 21 1/2" | 76 1/4" x 9 1/2" x 21 1/4" |

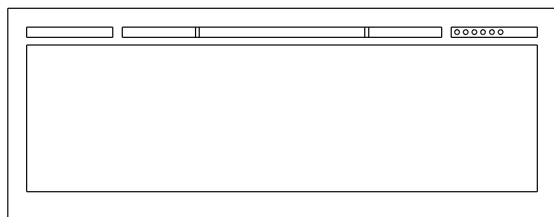
PRODUCT GUIDE



| Model | Viewing Area | Firebox Dimensions | Framing Dimensions |
|--------|--------------------------|----------------------------------|------------------------------|
| SC36-B | 33 1/4" W x 19" H | 34 7/8" W x 23 3/4" H x 5 7/8" D | 35 1/2" W x 24 1/4" H x 8" D |
| SL50-B | 46 1/4" W x 13 1/4" H | 47 7/8" W x 18" H x 5 7/8" D | 48 1/2" W x 18 1/4" H x 8" D |
| SL74-B | 70 1/2" W x 13 1/4" H | 72 1/8" W x 18" H x 5 7/8" D | 72 3/4" W x 18 1/4" H x 8" D |

INSTALLATION

BOX CONTENTS



1 Fire Unit



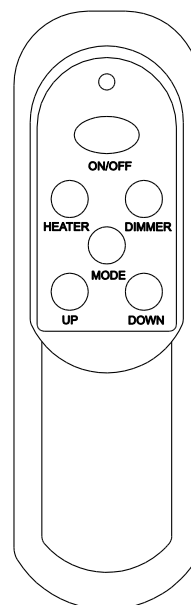
4 Large Washer Head Screws



Glacier Crystal



4 Screw Covers



1 Remote

LOCATING FIREPLACE

CAUTION: Do not locate in a moist room such as a bathroom or laundry room.

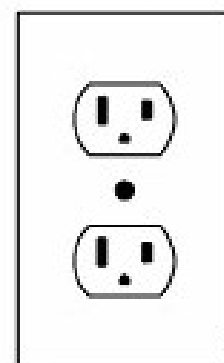
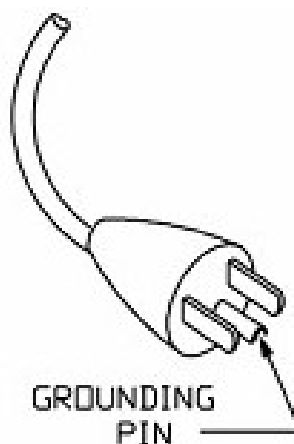
CAUTION: Wear gloves and safety glasses for protection during installation and maintenance.

UNPACKING AND TESTING

This heater is for use on 120 volts. The cord has a plug as shown at A. An adapter as shown at C is available for connecting three-blade grounding-type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

WARNING: Do not operate the unit if it is damaged or has malfunctioned. If you suspect the unit is damaged, return the unit to an authorized service facility for examination, electrical or mechanical adjustment or repair.

CAUTION: The unit's power supply cord must be connected to a properly grounded and protected 120-volt outlet. Always use ground fault protection where required by the electrical code. Never use an extension cord with this product.



(A)

ADAPTER



(C)

INSTALLATION

WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

WARNING - RISK OF FIRE!

To prevent a possible fire, do not block air intake or exhaust in any manner. Do not use on soft surfaces where openings may become blocked.

WARNING - RISK OF FIRE!

Do not blow or place insulation against the firebox.

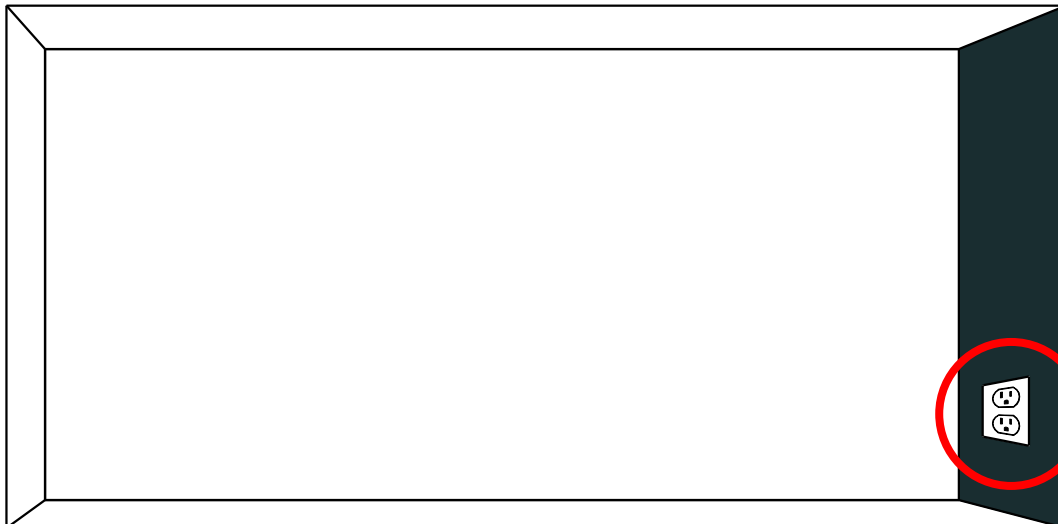
To reduce the risk of fire do not store or use gasoline or other flammable vapors in the vicinity of this or any other heater.

CAUTION: Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet (0.9m) from the front of the heater and keep them away from the sides and rear.

Installing fireplace

Select a suitable location that is not susceptible to moisture and is a safe distance from drapes, furniture and high traffic areas. A qualified electrician should add an electrical outlet per local building codes. See shaded area on installation diagram below for proper outlet placement.

Note: Follow all national and local electrical codes. This fireplace can be framed in to the wall.



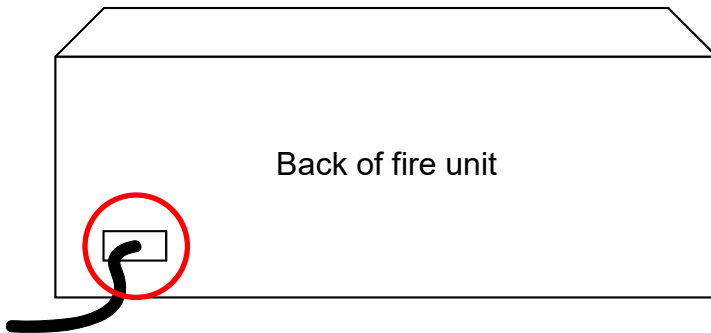
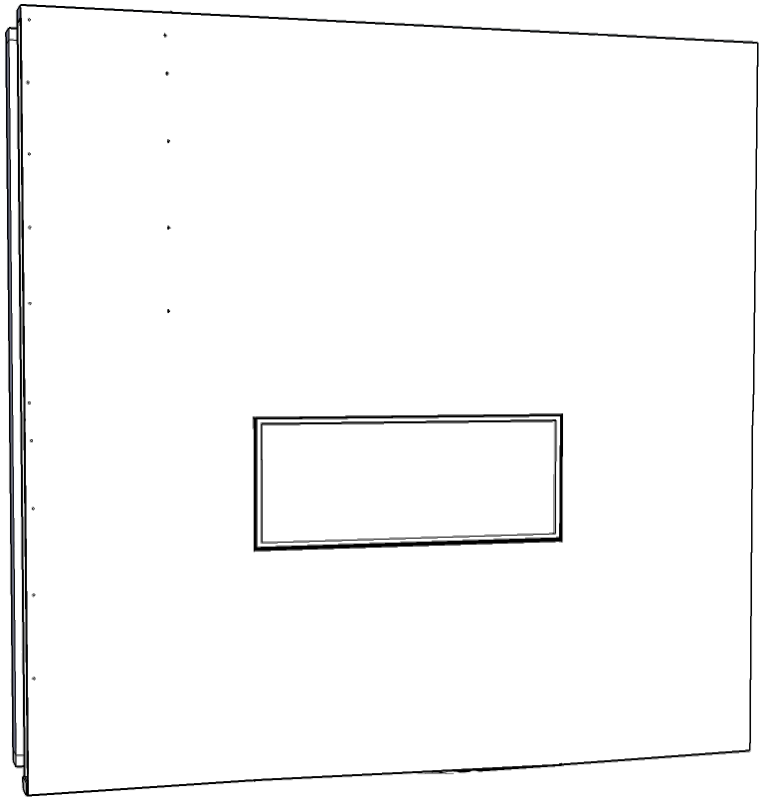
Electrician should add a 120v outlet to the rear portion of the right side of the framed opening (see the shaded panel.)

INSTALLATION

| Model | H | W | D |
|--------|---------|---------|----|
| SC36-B | 24 1/4" | 35 1/2" | 8" |
| SL50-B | 18 1/4" | 48 1/2" | 8" |
| SL74-B | 18 1/4" | 72 3/4" | 8" |

Hard wire location lower right corner of framed opening.

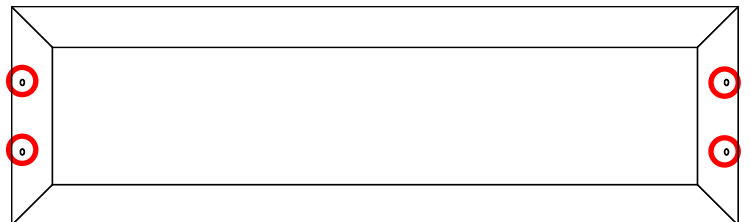
1. Prepare the framed opening according to the chart above.
Electrician should add a 120v outlet to the rear portion of the right side of the framed opening.



To be performed by a qualified electrician according to local building codes.

2. Plug the fire unit in to the provided outlet.

3. Lift to remove the glass face of the fire place and carefully set to the side. Slide the unit in to the framed opening until it is flush with the wall or at the dry wall stops. The fire unit has 2 holes each on the left and right side to secure to the frame. Use the provided screws and screw covers.



4. Replace the glass face on the fire unit.

OPERATION

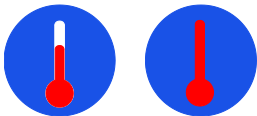
The unit has no main power switch. **(Caution: If servicing this unit, turn off power at the main circuit breaker or unplug the unit.)**



Press the On/Off button once to turn the unit on. Press the On/Off button a second time to turn the unit off.



Press the Heater button to turn the heater to low. Press the Heater button a second time to turn the heater to high. Pressing the Heater button a third time turns the heater off.



To set the digital thermostat, touch the temperature down thermometer to lower the temperature set point. Press the temperature up thermometer to raise the temperature set point. The set point will be indicated on the digital display.



Press the Color Mode button to toggle the unit through the available colors. Colors are also indicated by the numerical reference in the digital display.



Press the Dimmer button to dim the fire image. Pressing the Dimmer button multiple times will cycle through the available brightness settings.

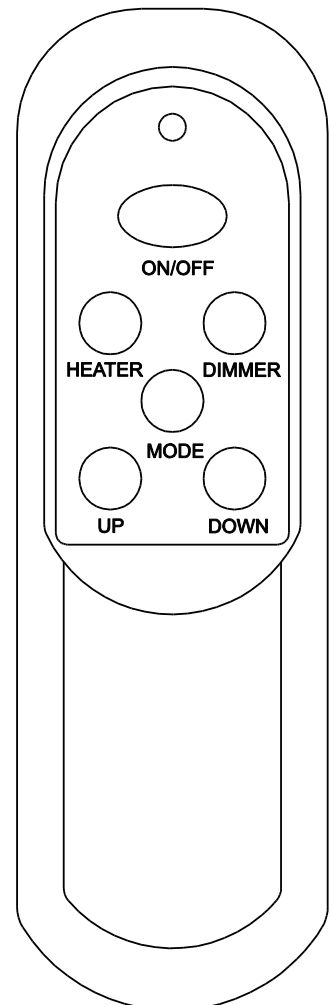
Press the On/Off button once to turn the unit on. Press the On/Off button a second time to turn the unit off.

Press the Heater button to turn the heater to low. Press the heater button a second time to turn the heater to high. Pressing the Heater button a third time turns the heater off.

To set the digital thermostat, touch the Down button to lower the temperature set point. Press the Up button to raise the temperature set point. The set point will be indicated on the digital display.

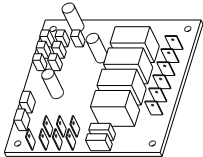
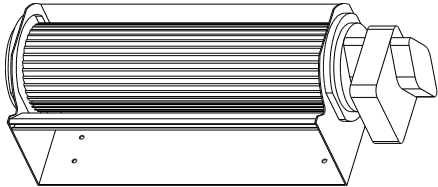
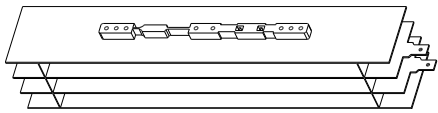
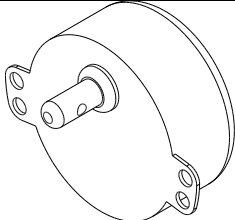
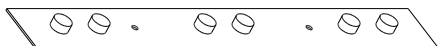

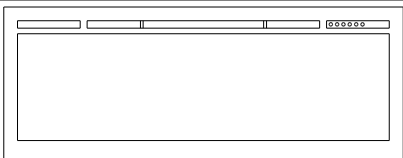
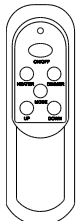
Press the Color Mode button to toggle the unit through the available colors. Colors are also indicated by the numerical reference in the digital display.

Press the Dimmer button to dim the fire image. Pressing the Dimmer button multiple times will cycle through the available brightness settings.



MAINTENANCE

LANDSCAPE SERVICE PARTS

| ITEM | PHOTO | COMMENTS |
|---------------|---|------------------------------------|
| SPEC-PCB1 |  | PRINTED CIRCUIT BOARD SPEC 36 & 50 |
| SPEC-PCB2 | | PRINTED CIRCUIT BOARD SPEC 74 |
| SPEC-BLOWER |  | HEATER FAN 120 V 1500 WATTS |
| SPEC-HEATER |  | HEATER 120 V 750 WATTS |
| SPEC-MOTOR |  | SPINDLE MOTOR 120 V 50-60 HZ |
| SPEC-36-LED-F |  | FLAME LED SPEC 36 |
| SPEC-50-LED-F | | FLAME LED SPEC 50 |
| SPEC-74-LED-F | | FLAME LED SPEC 74 |
| SPEC-36-LED-M |  | MEDIA LED SPEC 36 |
| SPEC-50-LED-M | | MEDIA LED SPEC 50 |
| SPEC-74-LED-M | | MEDIA LED SPEC 74 |
| FACE-B 36 |  | GLASS FACE WITH METAL TRIM |
| FACE-B 50 | | GLASS FACE WITH METAL TRIM |
| FACE-B 74 | | GLASS FACE WITH METAL TRIM |
| SPEC-RC |  | REMOTE CONTROL |

TROUBLESHOOTING

| PROBLEM | POSSIBLE CAUSE | CORRECTIVE ACTION |
|--|---|---|
| Nothing comes on (touch screen, etc.) | A. Breaker tripped or circuit has no power | A. Reset breaker, test circuit for power |
| | B. Internal component is frozen and needs to be reset | B. Turn power off at the main breaker for 20 seconds. Turn power back on. |
| | C. Defective component | C. Qualified service technician needs to replace motherboard, transformer or LCD touch control |
| Touch Screen Comes on - then nothing | A. Fireplace is not plum to the wall (there is space between the touch screen and fascia) | A. Reposition the fireplace in the installation so the glass fascia rests firmly to the fireplace touch controls. Check that fascia is seated correctly on pins |
| | C. Not operating touch control properly with finger | C. Press flat part of finger firmly on the touch screen and apply moderate pressure |
| | D. Loose connection on motherboard | D. Check functions with remote control. if functional, check connections on motherboard |
| Fireplace turns off and will not turn back on | E. Motherboard is defective | E. Replace Motherboard |
| | A. Fireplace has overheated and safety disc has snapped or circuit breaker has tripped | A. Turn the main breaker to the "off" position for 30 seconds. Next flip the breaker back into the "on" position. |
| Can operate fireplace functions with touch controls but not remote control | A. Low Batteries | A. Replace batteries in remote control with 2 AA batteries |
| | B. Not aiming control correctly | B. Aim remote control to the upper right of the viewing area where sensor is located |
| | C. Remote control defective | C. Replace remote control |
| | D. Remote Sensor is defective | D. Replace remote sensor inside fireplace |

MAINTENANCE

| PROBLEM | POSSIBLE CAUSE | CORRECTIVE ACTION |
|---|--|---|
| Flame is not visible when unit is turned on | A. Wiring is loose | A. Disconnect unit from power source and inspect for loose connections |
| | B. Motherboard is defective | B. Replace motherboard |
| Fireplace lights up but there is no flame image | A. Wiring for motor is loose | A. Disconnect unit from power source and inspect for loose connections from motor |
| | B. Motor is defective | B. Replace motor |
| Fireplace is squeaking when flame image is on | A. Fireplace spindle/ rod is contacting to metal | A. Apply lithium grease or any standard grease to contacts with rod and metal |
| | B. Motor is defective | B. Replace motor |
| Heater does not provide heat when on | A. Wiring is loose | A. Disconnect unit from power source and inspect for loose connections |
| | B. Thermal snap disc has been tripped | B. Turn the main breaker to the "off" position for 30 seconds. Next flip the breaker back into the "on" position. |
| | C. Heater core is defective | C. Replace Heater Core |

FREQUENTLY ASKED QUESTIONS

Q. How do you program the remote control?

A. The remote comes pre-programmed. No programming is necessary.

Q. What distance can the remote be used from the fireplace?

A. Optimal distance for the remote control is within 20 feet.

Q. Can you turn on the fireplace via the touch screen and off via the remote (or vice versa)?

A. Yes.

Q. How long will the LED lights last?

A. LED Lamps have a life span of up to 20 years.

Q. Can the fireplace be installed outside?

A. No. Please review the entire safety chapter before installing this fireplace.

Q. Does the fireplace need to be on a dedicated 15 amp circuit?

A. Yes.

Q. What thickness of sheetrock should be used for the recessed installation?

A. 1/2" or 5/8".

Q. How often do the batteries in the remote need to be replaced?

A. Annually, possibly more with heavy use.

Q. Is there a remote receiver in the fireplace that requires batteries?

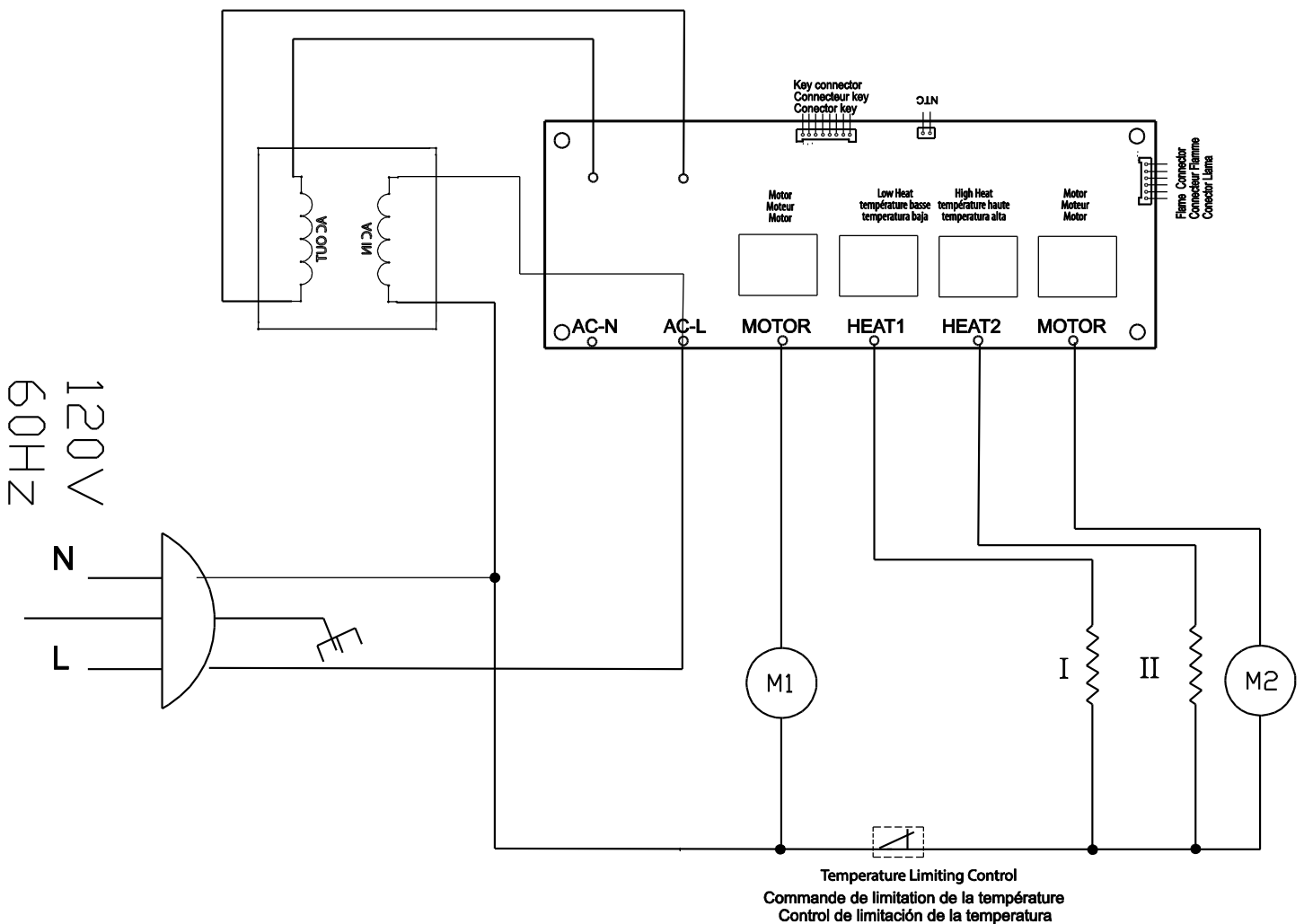
A. No, only the actual remote requires batteries. The rest of the fireplace runs entirely off of the main power supply.

CLEANING AND MAINTENANCE INSTRUCTIONS

There is very little maintenance involved with your electric fireplace. Please follow the few points below:

- On a semi-annual basis unplug the machine from its power source and wait for the heating element to cool, remove the glass face of the fireplace and dust the fire unit with a dry cloth. Be careful not to brush any wires that may be exposed as you do this.
- To clean the glass face of the fireplace simply use your desired glass cleaner with paper towels.
- To clean the air inlets/outlets, wipe with a soft cloth or the nozzle of a vacuum cleaner
- Dust can easily build up around the heater. Vacuum or brush away any loose dust. Take particular care to clean this area on a regular basis to prevent buildup.

WIRING DIAGRAM



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Please dispose of properly.



Ver. 4