### **WARRANTY**

## PETERSON INDOOR VENTED DECORATIVE GAS APPLIANCE LIMITED WARRANTY

Robert H. Peterson Co. ("RHP") warrants your Real Fyre® vented decorative gas appliance to be free from defects in material and workmanship. This warranty is for indoor use only.

Peterson vented ceramic refractory gas logs are warranted for as long as you own them (lifetime).

Peterson vented burner assemblies excluding valves, pilots, and controls are WARRANTED for TEN (10) YEARS.

Peterson glass, gems, nuggets, and fiber-ceramic blend gas logs are warranted for FIVE (5) YEARS.

SPK-26 controls are warranted for THREE (3) YEARS.

APK-17 controls (including -17 valve) are warranted for TWO (2) YEARS.

All other Peterson valves, pilots, and controls are warranted for ONE (1) YEAR (excluding batteries).

#### A COPY OF YOUR SALES SLIP FOR PROOF OF PURCHASE IS REQUIRED

This warranty applies to the original purchaser for products which are installed in the United States or Canada and which are operated and maintained as intended. This warranty is valid only with proof of purchase, commence on the date of purchase, and terminates (both as to original and any replacement products) on the anniversary date of the original purchase of the product per the above schedules.

This warranty covers defects in material and workmanship. This warranty **does not** cover parts which become defective as a result of negligence, misuse, use not in compliance with the Installation and Owner's Manual, accidental damage, improper handling, improper storage, improper installation, **lack of required routine maintenance** (as specified in the Installation and Owner's Manual), electrical damage, local gas impurities or failure to protect against combustibles. Product must be installed (and gas must be connected) as specified in the Installation and Owner's Manual by a **qualified professional installer**. Modifications to products which are not specifically authorized will void this warranty. Accessories, parts, valves, remotes, etc. when used must be Peterson products or this warranty is void. Warrantied items will be repaired or replaced at Peterson's sole discretion. This warranty **does not** apply to rust, corrosion, oxidation, or discoloration unless the affected part becomes inoperable.

This warranty **does not** cover labor or labor related charges, except as provided by separate specific written programs from the Peterson Co. All repair work must be performed by a qualified professional service person and requires prior approval of Peterson.

Peterson may require the defective product or part to be returned to the factory to determine the cause of failure. Peterson will pay freight charges if the product or part is determined to be defective. This warranty does not cover breakage in shipment from our (Independent) distributor to its customer if the damage is determined to have occurred during that shipment.

This warranty specifically excludes liability for **indirect**, **incidental**, or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specified legal rights, and you may have other rights that vary from state to state or province.

For additional information regarding this warranty, or to place a warranty claim, contact the R. H. Peterson dealer where the product was purchased.

When contacting your Peterson dealer or the R. H. Peterson Co., please provide the following information:

- Your name, address, telephone number, e-mail
- Sales receipt showing where purchased and date purchased
- Model number, serial number of product, date code
- Relevant information: installer, additions, repairs, when defect was first noted

# TO REGISTER YOUR PRODUCT ONLINE GO TO: WWW.RHPETERSON.COM, AND CLICK ON PRODUCT REGISTRATION. THANK YOU FOR YOUR PURCHASE.

#### FOR USE IN THE COMMONWEALTH OF MASSACHUSETTS

INSTALLATION OF THIS APPLIANCE MUST BE IN COMPLIANCE WITH 248 CMR: BOARD OF STATE EXAMINERS OF PLUMBERS AND GAS FITTERS AND PERFORMED BY A MASSACHUSETTS LICENSED PLUMBER OR GAS FITTER ONLY.

CONNECTOR KITS USED FOR INSTALLATION AND OPERATION OF THIS APPLIANCE MUST NOT BE MORE THAN 36" IN LENGTH.

FIREPLACE DAMPER MUST BE REMOVED OR PERMANENTLY FIXED/WELDED IN FULL OPEN POSITION PRIOR TO INSTALLING THIS PRODUCT.

Quality Check			Date:		
<b>Burner Orifices</b>	Nat.	L.P.	Leak Test:	Model#:	
Main:			Burn Test:	Serial#:	
Other:			Gas Type: <u>Nat. / L.P.</u>	Air Shutter:	
				Inspector:	