

RETURNS FORM



Order Date:
Order Number:

Order to:

Return to: U Apparel Ltd
27 Kilbirnie Place
Glasgow
G5 8QR
United Kingdom

QTY.	PRODUCT REF.	DESCRIPTION	SIZE	PRICE	TOTAL	REASON CODE	REFUND

RETURN CODES:

- 1 - EXCHANGE
- 2 - CREDIT NOTE
- 3 - INCORRECT SIZE/ITEM
- 4 - OTHER (PLEASE SPECIFY)

If you are not completely satisfied with your purchase, simply return the item(s) to us in their original condition, with tags and in the original packaging within the 14 day return policy. To ensure an easy return process, We cannot accept returns or exchanges of items that have been washed or soiled, items with distinct odours or items no longer sold on our website. If these requirements are not met then U APPAREL have the right to return the items back to you. You will be responsible for the shipping fee for returning the merchandise. Please use a tracked service where possible and KEEP YOUR RECEIPT OF POSTAGE.

How do I return an item?

1. Order cancellations must be made via email. If your order has already been processed and shipped, you will be liable for the return of the order.
2. Once you have submitted your return request, we will provide you with a returns authorization form and an address to return the item(s) to. Please note all items must be returned via a signed-for delivery service with proof of postage.
3. U Apparel is not responsible for any return packages that are lost or damaged. We advise that you take out enough postal/carriage insurance to cover the value of the contents.
4. International orders will automatically be offered credit note.

For more information on the returns policy, please visit <https://www.uapparelworld.com/pages/return-policy>