How To Upgrade QuiltMotion from QCT4 to QCT5

Online Update

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Windows Update

If your tablet has not been connected to the internet for a while, let Windows Updates run. So it does not interfere with the QCT update process.

- ී B 1. Swipe in from the right and touch All Settings. Network All settings 2. Choose Update & Security. Update & Security Windows Update, recovery, backup Windows Update 3. Touch Check for Updates. Update status Your device is up to date. Last checked: Yesterday, 4:51 PM S. Check for updates
- 4. Allow the tablet to install the updates. This may require several restarts of your tablet to complete. Then you can proceed with your **Quilter's Creative Touch** software update installation.

Remove the QCT USB cable from the tablet. Open QCT in Simulation Mode

Online Upgrade to QCT5

From the home page select **Help.**







From the **Manage Software** window, touch **Check for Updates.**

From the **What would you like to do?** window, choose **Update now from on-line files**.





From the Select to begin updating... press 1. Update - Version 5.XX.XX



Touch **Yes**, when you are ready to download.

The **Downloading File.** window will automatically close once the file has completed downloading.



	Downloading File
File Name:	setupQCTupdate_5.XX.XX_X-XX-2019.exe
File Size:	53935361
Transferred:	2659328
Remaining:	51276033
Rate (Mb/s):	8.6
	Cancel



User Account Control will now prompt you "**Do you want to allow this app from an unknown publisher to make changes to your device?**"

Touch Yes.

On the Welcome to the Quilters Creative Touch Setup Wizard window, touch on Next >.



On the License Agreement window, press I accept the agreement and touch Next >.

cense Agreement Please read the following important informa	tion hofers centing	ing	1
Please read the following important informa	ation before continu	ing.	C
Please read the following License Agreemer agreement before continuing with the insta		the terms of thi	s
LICENSE AGREEMENT FOR CABIN LOGIC S	OFTWARE - READ O	CAREFULLY!	^
This License Agreement is a legal agreeme	nt between you eith	er an individual	or a
single entity) and Cabin Logic LLC for CABI			s
computer software and may include associa "online" or electronic documentation ("CAB			a.
copying, or otherwise using CABIN LOGIC	SOFTWARE, you agr	ee to be bound	
the terms of this License Agreement. If you License Agreement, you are not authorized			
CABIN LOGIC SOFTWARE LICENSE			*
 I accept the agreement 			
I do not accept the agreement			
0			

The **Select Destination Location** window opens

* Do not change the default destination location.

Touch **Next >**.

🕏 Setup - Quilters Creative Touch 🦳 —	
Select Destination Location Where should Quilters Creative Touch be installed?	
Setup will install Quilters Creative Touch into the following folder.	
To continue, click Next. If you would like to select a different folder, click E	Browse.
C:\Powered By QuiltCAD	Browse
At least 337.0 MB of free disk space is required.	
< Back Next >	Cancel

On the **Folder Exists** window, touch **Yes**.

On the **Select Start Menu Folder** window, choose **Next**>.

On the **Select Additional Tasks** window, select **Next>**.

On the **Ready to Install** window, press **Install**.



The Installing Window will automatically close when installing completed.



On the **Completing the Quilters Creative Touch Setup Wizard** window, touch on **Finish.**



Double tap the **Quilter's Creative Touch**, icon and the installation of files and directories will complete.





On the **USB Driver Load** window, press **Load Drivers**.



Double tap on the **CDM21216_Setup** file.



User Account Control will now prompt you "Do you want to allow this app to make changes to your device?"

Choose on Yes.



On the **FTDI CDM Drivers** window, touch **Extract**.

On the Welcome to the Device Driver Installation Wizard! window, press Next>.

On the **License Agreement** window, choose **I accept this agreement.** Then tap **Next>**.







Device Driver Installation Wizar	rd	
	Completing the De Installation Wizard	
	The drivers were successfully ins	stalled on this computer.
	You can now connect your devi came with instructions, please re	ce to this computer. If your device ad them first.
	Driver Name FTDI CDM Driver Packa FTDI CDM Driver Packa	
	< Back	Finish Cancel



Upon Completing the Device

touch Finish.

Driver Installation Wizard window,



3	×
Click 'OK' AFTER you have com	pleted the driver load process.
Cancel	ок

Press **OK**.

Plug the QCT USB cable back into your tablet. Make sure the

QuiltMotion is powered on. It will ask you later to turn off your sewing machine only; you can turn it off at this point.

On the **Re-start Program** window, touch **OK**.

🛱 Re-start Program	_		×
Click 'OK' to re-start the	progra	ım.	
ок			

You will be prompted about continuing in Simulation Mode. Touch **No**.



You will be prompted to make sure the needle is up and to center your carriage. After you have centered your machine, touch **OK**.



You will now be asked to do a Firmware Update

Completing the Motor Firmware Update

Choose **Yes** to continue with the firmware update.

	Motor File Da A Motor File		ite is Available	e
	<u>Current</u> Motor Model: Firmware Date:		File Date:	<u>Available</u> hex
D				×
	Select 'Yes' to d	continuo with	the firmware	undata
	Highly recomm			upuate.
			No	
	Highly recomm	ended!)	No	

You will now be prompted to turn the sewing machine OFF. **Once the sewing machine is turned OFF**, touch **OK** to continue with the firmware update.



The **Firmware Load Button Push** window will appear.

Push in the **firmware update button** on your bottom carriage two times. You will have 20 seconds to touch **OK** on your tablet screen.



This is how the QuiltMotion will look under your carriage.



The moment you see these numbers counting down showing the lines, **move away from the frame while this process runs. Do not touch the frame, carriage or tablet while it is completing this update.**



You will now be prompted to **POWER CYCLE the motor carriage then turn the sewing machine back ON**. Turn off the QuiltMotion by using the power strip switch attached to the back of your carriage. Wait 30 seconds, then power back on. Touch **OK**.



Once you have completed power cycling the carriage, press **Yes**.





You will now be prompted **The program will now shut down. You will need to re-start.** Touch **OK**.

Double tap the shortcut to launch **Quilters Creative Touch**



You should be back on the home screen of the program and showing that you are connected. Once you choose on one of the features (ie Select & Sew or Pantograph) select your frame.

Quilter	s Creative Touch 5 *		? Help 🗙 Exit
	Select Quilting Frame		× Oconnected
	Select which st	yle of quilting frame you have:	IER FEATURES
	Hoop Frame	Rolling-Rail Frame	
			PatternCAD
User Manuals Learn more about	P ¹		QuiltCAD
your software	l l		Record
Learn More	(The fabric is draped over the frame edges)	(The fabric is rolled onto the horizontal rails)	
	(c) 2019 The Grace Company All Rights F	Reserved Powered by QuiltCAD	Try Other Product Tiers

Getting Connected to the Internet

Follow the instructions below if you do not know how to connect your tablet to the Internet

To connect to the Internet, swipe in from the right on your tablet. Touch **All Settings**.



Press on Network & Internet.



Network & Internet Wi-Fi, airplane mode, VPN

Status

Network status



Not connected You aren't connected to any networks.

▲ Troubleshoot

Show available networks

Under Status, tap on the link that says **Show available networks**.

The list of available wi-fi networks will show up. Locate your local wi-fi connection & touch it. If you have never connected to this network, it will prompt you for your wi-fi password. Enter in your password and press **Connect**.

If your Wi-Fi button is greyed out, touch the button to enable the Wi-Fi.



Troubleshooting

Downloading Update Error:

If you get an error while **downloading** the update, it could be your internet connection or that Windows Update is downloading to your tablet. **Reboot your tablet and try again.**

Firmware Update:

If this picture keeps coming up while trying to update the firmware: 1. Make sure you are pushing the firmware button on QuiltMotion and then touching the **OK** button on your tablet screen within 20 seconds. 2. If the picture is still coming up, close the program and power everything off. Then power everything back on, and try again.



Permission denied:

Depending on the version of Windows you are running, it is possible you may encounter an error that looks like this:

3 Delete Folder Error		×
	Permission denied	
	ОК	

If you do get a message like this, touch **OK**. This should close the program installer.

Reinstall the Program: To restart the update, touch the File Explorer icon on your taskbar:



This will open **File Explorer**. Locate **This PC** and double tab.

Locate the (C:) Drive and touch on	
it. Double touch on Powered By	
QuiltCAD.	

← → ✓ ↑ ★ > Quick access		
	# # Des	uent folders (7)

😓 🗹 📕 🔻 🛛	Driv	e loois Windows (C:)
File Home Share	View Ma	anage
← → ∽ ↑ 💺 > This PC > Windows (C:) >		
		∩ Name
👻 📌 Quick access		
늘 Desktop	*	PerfLogs
🔈 Downloads	*	PertLogs Powered By QuiltCAD
随 Documents	*	Powered by QuitCAD
🔚 Pictures	*	Program Files (x86)
📕 Batch		ProgramData
🐌 Music		Quilt Path
🝓 Videos		Recovery
👟 Windows (C:)		Users
> 🔷 OneDrive		Windows
🗸 💄 This PC		
> 🔓 3D Objects		
> 🔚 Desktop		
> 🐚 Documents		
> 📜 Downloads		
> 🚺 Music		
> 🔚 Pictures		
> 🐛 Windows (C:)		
> 🔮 Network		

Locate the **Updates** directory, and double touch on it.



In **Updates**, locate the **setupQCTupdate_5.XX.XX_X-2019** file. Double tap to start the installation again. Make sure the USB cable is unplugged for the tablet.



If you have any questions or run into any problems, please give us a call at **1-800-264-0644** select **Technical Support**.

