

SMARTFUEL FAQ's



Descriptive Title	Overview of Issue	Descriptive Answer/Process
International Fuel Shipment	Can SMARTFUEL or SUPER. BIO. FUEL be shipped internationally?	We do not ship our fuels internationally at this time.
Shipping	Can SMARTFUEL be shipped overnight?	NO, SMARTFUEL™ is considered flammable and cannot be shipped by air.
Use of SMARTFUEL	Can SMARTFUEL be used in Lieu of stove gas in a Coleman stove or for use in Tiki torches?	No
SMARTFUEL Safety Features	What makes SMARTFUEL safer?	Each bottle of SMARTFUEL™ uses our patent-pending SAFETY POUR™ bottle. This bottle has a flame arrestor embedded in the throat of the bottle. The flame arrestor prevents flame from entering the bottle causing a flash or potentially an explosion. SMARTFUEL™ was the first manufacturer and only manufacturer to permanently embed a flame arrestor in each and every bottle assuring the consumer's safety.
Shipping Cost	How much does it cost to ship 1 pallet of 12 pack cases?	Price varies depending on what state shipping to (distance shipping), current gas rates for transportation, how quickly customer needs it, day of week freight carrier picks up from warehouse, and if customer has a loading dock or not.

Shipping Dimensions and Weights	How much fuel comes on a pallet? What are the shipping dimensions and weights?	1 pallet holds 70 cases of 12 pks or 140 cases of 6 pks. Each pallet is 1,730 lbs. Including the pallet. Standard pallet size is 48x44x72
Soot on Fireplace/Glass Surround	Why is there black soot on my fireplace/glass surround?	Burning drives the carbon out of low quality stainless steel. This is not an issue of faulty fuel, it is an issue of the fireplace manufacturer using low grade stainless, or not properly cleaning all residue from manufacturing off of the burner/fireplace.
Disposing of SMARTFUEL	How would I dispose of SMARTFUEL/ethanol?	The best solution is to take it to a local hazardous waste disposal center-most cities of any size have one. DO NOT: Flush down the toilet or drain into sink. Do not pour into storm drains. Do not pour into street. Do not pour into soil or lawn.