

RETURNS VIA COURIER:

McDonald Textiles Attn: Warehouse Website Return
4B Lockhart Place, Mt Wellington
Auckland 1030, New Zealand

STANDARD ISSUE

RETURNS FORM

CUSTOMER NAME	ORDER NUMBER	ORDER DATE

STYLE NUMBER	STYLE NAME	SIZE	PRICE PAID	REFUND (PLEASE TICK)	REASON CODE	EXCHANGE (PLEASE TICK)	NEW SIZE	NEW COLOUR

REASON CODE								
20	21	22	23	24	25	26	27	28
LOOKS DIFFERENT TO IMAGE ON SITE	ORDERED MORE THAN ONE SIZE/ COLOUR	ARRIVED TOO LATE	FAULTY	DOESN'T FIT PROPERLY	DOESN'T SUIT ME	INCORRECT ITEM RECIEVED	PARCEL DAMAGED ON ARRIVAL	OTHER (PLEASE PROVIDE REASON)

You can return any item within 10 days of receipt of order for a refund of that item or to exchange it for a different item. All goods will be inspected on return. Items must be in their original condition with tags attached to be eligible for refund or exchange. Standard Issue reserves the right to refuse refunds or exchanges if the item is not in its original condition. The goods are your responsibility until they reach our warehouse. We recommend using a trackable postal service which insures you for the value of your goods. Please allow five working days for returns to be processed.

NO CREDITS OR REFUNDS WILL BE MADE ON SALE GOODS UNLESS FAULTY. EXCHANGES OF THE SAME STYLE ARE PERMITTED IF STOCK IS AVAILBALE.

ALL RETURNS MUST BE ACCOMPANIED BY A RETURNS FORM

For any further queries please contact us on - Phone : +64 9 250 0033 Email : orders@standardissue.co.nz