



Return form return authorisation number

Please contact us by email or phone for a return authorisation number be for returning any items. The first step is to send a clear photos and fill this form with clear descriptions and writing. The second step further down is what needs to be done if we need the item back for further inspection.

Step 1

Fill this form out and send it with clear photos to info@swimshop.co.nz

Please return this form with a copy of your original invoice that came with the item(s).

RA Number: _____

Name: _____

Address: _____

State / Region: _____ Country: _____

Email: _____

Telephone: _____

Please provide a clear description of the problem with your product

Step 2: If you are required to send this back to us for further inspection. Please see below

Important! If you have been asked to return the item for further inspection please write the RA number on the outside of the return parcel, i.e.: RA us1023- this number will be given to you when you contact us

Please fill in this form above and send it back with the item.

If returning from outside New Zealand: please mark the customs declaration as a gift with a maximum value of \$180 including postage.

Please send it back as per the below example

RA _____
SwimShop.co.nz
2/22 Penning Road
Castor Bay,0620
Auckland
New Zealand
Ph: +64 9 449 2945