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***Wireless Emergency Button***

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**User Manual**

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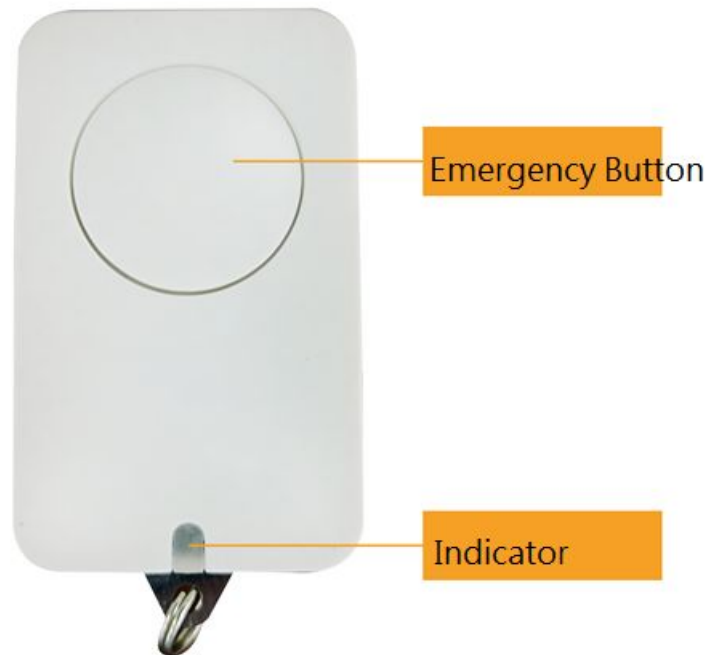
# 1. Introduction

The R312A is a long-range emergency button device for Netvox ClassA type devices based on the LoRaWAN open protocol and is compatible with the LoRaWAN protocol.

LoRa Wireless Technology:

LoRa is a wireless communication technology dedicated to long distance and low power consumption. Compared with other communication methods, LoRa spread spectrum modulation method greatly increases to expand the communication distance. Widely used in long-distance, low-data wireless communications. For example, automatic meter reading, building automation equipment, wireless security systems, industrial monitoring. Main features include small size, low power consumption, transmission distance, anti-interference ability and so on.

## 2. Appearance



## 3. Main Features

- Compatible with LoRaWAN
- 2 sections of 3V CR2450 button battery power supply
- Detectable voltage value and emergency button status
- Simple operation and setting
- Easy to fix and carry with key ring

## 4. Set up Instruction

### 4.1 Power on and Turn on / off

- (1) **Power on:** Insert batteries: open the battery cover (users may need a flat blade screwdriver to open); insert two sections of 3V CR2450 button batteries and close the battery cover.
- (2) **Turn on:** If the device had never joined in any network or at factory setting mode, after powering on, the device is at off mode by default setting. Press any function key and release to turn on the device. The green indicator will flash once to show that R312A is turned on.

(3) **Power-off operation after turn-on:** after the battery is removed, the battery is discharged for about 10 seconds and reload batteries again. At this time, the device is turned on by default (it has been turned on, no need to press the button again to enter the turn-on state). Both red and green lights are on and off.

(4) **Turn off:** Press and hold both function keys for 5 seconds till the green indicator flashes quickly and release. The green indicator will flash 20 times to show that R312A is turned off.

Note:

(1) The interval between shutting down twice or power off/on is suggested to be about 10 seconds to avoid the interference of capacitor inductance and other energy storage components.

(2) Do not power on the device and press any function key at the same time, otherwise it will enter engineering test mode.

## 4.2 Join Into Lora Network

To join R312A into LoRa network to communicate with LoRa gateway. The network operation is as following:

(1) If R312A had never joined any network or at factory setting mode, turn on the device; it will search an available LoRa network to join. The green indicator will stay on for 5 seconds to show it joins into the network, otherwise, the green indicator will be off.

(2) If R312A had been joined into a LoRa network, remove and insert the batteries; the green indicator will stay on for 5 seconds to show it joins into the network.

## 4.3 Function Key

(1) Press and hold both function keys for 5 seconds to reset to factory setting. After restoring to factory setting successfully, the green indicator will flashes quickly 20 times.

(2) Press any function key and it will send a data report. The green indicator will flash once.

(3) Press and hold emergency button for three seconds till the red indicator flashes once and sends a data report.

## 4.4 Data Report

When the device is powered on and activated, it will immediately send a version package.

Data will be reported once per hour by default setting.

Maximum time: 3600s

Minimum time: 3600s

Default reportchange:

Battery ---- 0x01 (0.1V)

Note: MinInterval is the sampling period for the Sensor. Sampling period  $\geq$  MinInterval.

Emergency button trigger:

Press and hold the emergency button for 3 seconds, and immediately send a report. The emergency status bit is: 1

When the emergency button is not pressed, the emergency status bit is: 0

Data report configuration and sending period are as following:

Min Interval (Unit:second)	Max Interval (Unit:second)	Reportable Change	Current Change $\geq$ Reportable Change	Current Change $<$ Reportable Change
Any number between 1~65535	Any number between 1~65535	Can not be 0.	Report per Min Interval	Report per Max Interval

## 5. Restore to Factory Setting

R312A saves data including network key information, configuration information, etc. To restore to factory setting, users need to execute below operations.

1. Press and hold both function keys for 5 seconds till the green indicator flashes and then release; LED flashes quickly 20 times.
2. R312A will stay off after restoring to factory setting. Press function key to turn on R312A and to join a new LoRa network.

## 6. Sleeping Mode

R312A is designed to enter sleeping mode for power-saving in some situations:

(A) While the device is in the network  $\rightarrow$  the sleeping period is Min Interval. (During this period, if the reportchange is larger than setting value, it will wake up and send a data report).

(B) When it is not in the network  $\rightarrow$  R312A will enter sleeping mode and wake up every 15 seconds to search a network to join in the first two minutes. After two minutes, it will wake up every 15 minutes to request to join the network.

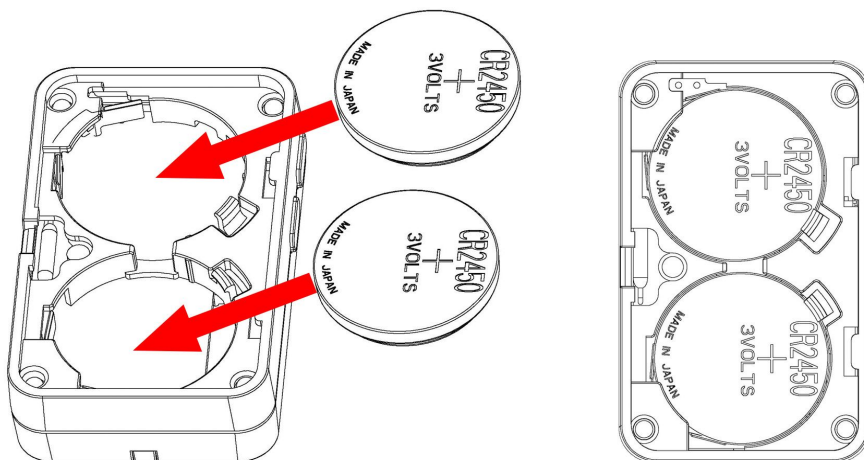
If it's at (B) status, to prevent this unwanted power consumption, we recommend that users remove the batteries to power off the device.

## 7. Low Voltage Alarming

The operating voltage threshold is 2.4V. If the voltage is lower than 2.4V, R312A will send a low-power report to the Lora network.

## 8. Installation

- (1) This product does not have a waterproof function. After the screening is completed, please place it indoors.
- (2) The magnetic part of the door and the body part are installed on both sides of the door seam or the window joint, and the distance between the two needs to be less than 2cm; the dust at the equipment installation position needs to be wiped clean and then pasted.
- (3) The battery installation method is as shown below (the battery has a "+" side facing outward)



## 9. Important Maintenance Instruction

- This device is NOT truly waterproof/ resistant and is for indoor use.
- Please keep the device in a dry place. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. In cases of accidental liquid spills to a device, please leave the device dry properly before storing or using.
- Do not use or store the device in dusty or dirty areas.
- Do not use or store the device in extremely hot temperatures. High temperatures may damage the device or battery.
- Do not use or store the device in extremely cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage the device or battery.
- Do not drop, knock, or shake the device. Rough handling would break it.
- Do not use strong chemicals or washing to clean the device.
- Do not paint the device. Paint would cause improper operation.

Handle your device, battery, and accessories with care. The suggestions above help you keep your device operational. For damaged device, please contact the authorized service center in your area.