



CENTURIONPRO

HEMP & CANNABIS HARVESTING SOLUTIONS



SIEMENS

ROACH
CONVEYORS®

Lenze



OWNERS MANUAL

XL MEGABUCKER



IMPORTANT SAFETY INFORMATION

CENTURIONPRO SOLUTIONS: XL MEGABUCKER

The XL MegaBucker is a high-powered machine that requires special safety precautions to be practiced while in operation to reduce the risk of personal injury. Improper use of the XL MegaBucker may cause serious or fatal injury. Please read the precautions and warning labels before using the XL MegaBucker.

**DO NOT LEND OUT OR RENT YOUR XL MEGABUCKER WITHOUT THIS OPERATING MANUAL.
A FIRST TIME USER SHOULD OBTAIN PROPER INSTRUCTION PRIOR TO USE.**

OPERATING THE XL MEGABUCKER WITHOUT READING THE INSTRUCTIONS THAT ACCOMPANY A CAUTIONARY LABEL (IE. "DANGER", "CAUTION", "WARNING", OR "NOTICE" SYMBOL), MAY RESULT IN SERIOUS OR FATAL INJURY.

GENERAL

- Do not move, disassemble, clean or inspect the Bucker while the power is still connected to the machine.
- Never operate the XL MegaBucker alone.
- Ensure unit is secured to the stand, or is on a hard and leveled surface.
- Replacement parts are specific to The XL MegaBucker and must be purchased from an authorized dealer only.
- Substituting factory parts with non-approved third-party replacements may result in damage to the machine or bodily harm.
- Keep all individuals a safe distance from the work area. Do not operate the machine around children.
- Do not remove safety labels. Replace any and all labels if they become damaged or obscured

CONNECTION

- XL MegaBuckers must be used in connection with a properly grounded receptacle.
- Never plug in or power up the XL MegaBucker machine if the protective shrouds are removed.
- Do not use extension cords smaller than 12 gauge or longer than 7.6m (25ft) in length to power the Bucker.
- Using unrated extension cords can cause motor overheating and premature failure.

OPERATION

- XL MegaBucker comes from the manufacturer set with the optimal roller settings. The initial set up will show assembly instructions.
- Safety glasses and dust masks must be worn at all times when operating the XL MegaBucker.
- Do not operate any XL MegaBucker machine while tired or under the influence of medication, drugs or alcohol.
- Do not put anything other than plant material into the Bucker. Doing so may cause damage to the machine or result in bodily harm.
- Operate the XL MegaBucker in a well ventilated area in order to prevent overheating.

MAINTENANCE

- Never leave the XL MegaBucker System running unattended.
- Never conduct maintenance or cleaning while the machine is plugged in.
- Do not modify or adapt any part of the Bucker or its accessories. Doing so may cause irreversible damage to the machine or result in bodily harm.










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XL MEGABUCKER - ADDITIONAL REQUIREMENTS	
EXTENSION CORD	14 AWG (min AWG SIZE)
	7.6m/25ft MAX LENGTH

XL MEGABUCKER SPECIFICATION
220 volt, 60hz, 70amp maximum power draw
Two fixed speed conveyors for stem and flower removal.
One variable speed conveyor for unprocessed product delivery to operators.
Variable Speed/Reversible Roller RPM, 0-140 RPM
0-220 feet per minute, maximum roller feed rate

XL MEGABUCKER CONNECTIONS	
CANADA, USA, MEXICO & JAPAN CONNECTOR PLUG REGULAR WALL OUTLET	

XL MEGABUCKER CONNECTIONS	
EUROPE, SOUTH AMERICA & ASIA CONNECTOR PLUG REGULAR WALL OUTLET	

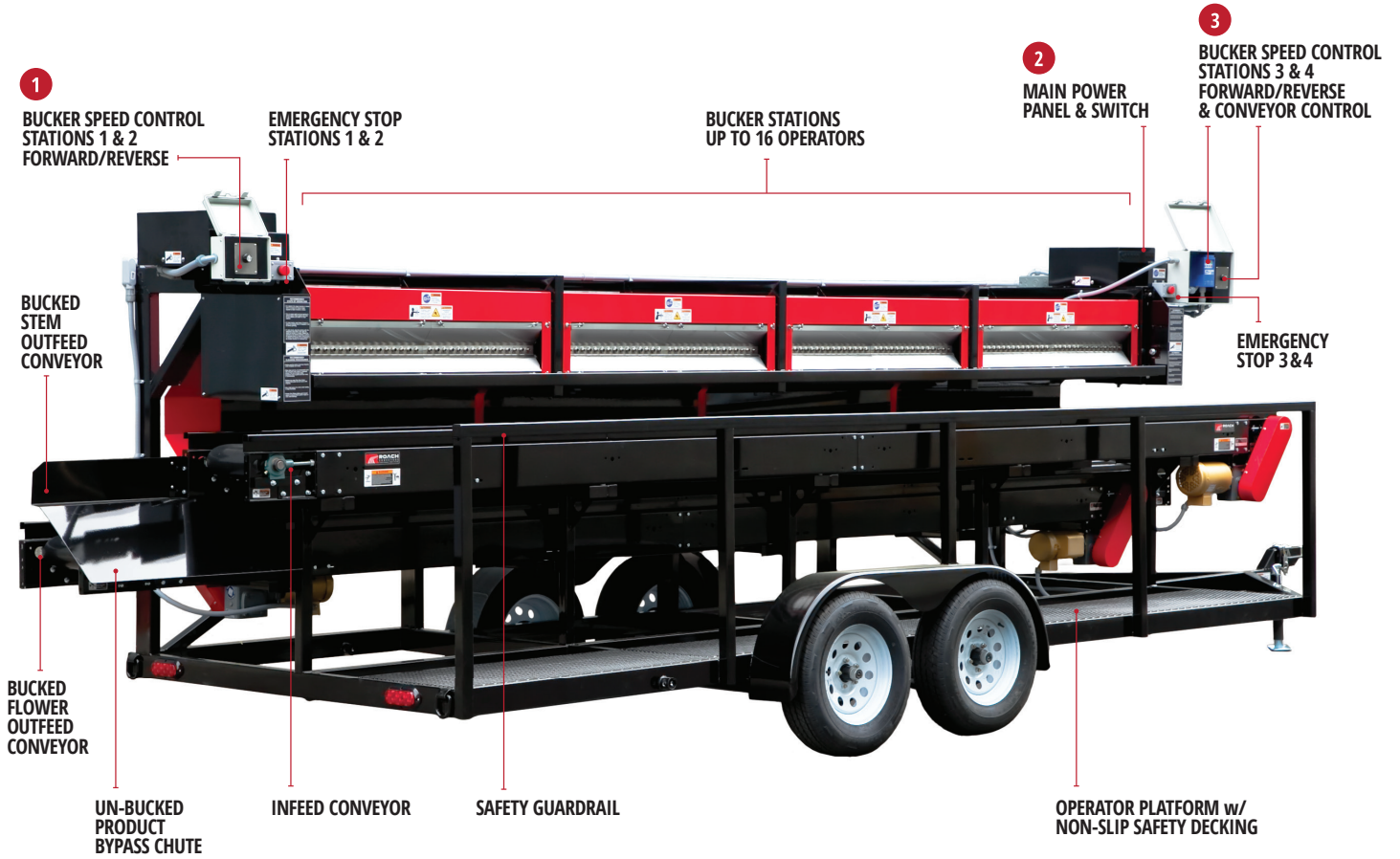
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CAUTION! READ ALL SAFETY WARNINGS BEFORE CONTINUING!

Safe operation is the responsibility of the user. Failure to observe and follow safety warnings will result in unsafe operating conditions which may cause serious injury, damage, or death.

Electrical generators may cause voltage fluctuations which can damage power supplies, or other sensitive electronics of the machine. An adequately rated surge protector must be used if the machine is to be powered by an electrical generator.

COMPONENT OVERVIEW



1
BUCKER SPEED CONTROL PANEL & EMERGENCY STOP BUTTON STATIONS 1 & 2



2
MAIN POWER PANEL & SWITCH



3
CONVEYOR CONTROL, BUCKER SPEED CONTROL PANEL & EMERGENCY STOP BUTTON STATIONS 3 & 4



OPERATION OVERVIEW

- Before operating the machine, a section of level ground, clear of debris, hazards and obstructions should be selected. The machine should be disconnected from the towing vehicle and leveled using the three leveling jack-screws provided with the machine. Failure to properly level or support the machine can result in unsafe working conditions and should be avoided.
- Cut plants into single stems or shoots with 4-5 inches (10-12cm) of stem exposed at base of branch or shoot.
- Ensure all guards are installed and safety precautions are met before powering on machine.
- Turn on power switch and variable speed controls to the desired speeds. Faster speeds work best for wet material and slower speeds work best for dry material. The roller speed control knob will “click” with each incremental increase in speed, allowing for precise replication of roller speed whenever desired (3 clicks, 4 clicks, etc.).
- For best results, insert base of stem or shoot into smallest sized nozzle on faceplate that it will fit without jamming. Once stem or shoot engages rollers, let go and allow machine to draw stem or shoot through face plate nozzle, removing all flowers in the process.
- If a jam occurs, stop the machine with the emergency stop button, then reset the emergency stop button by turning it to unlock. Restart the machine in the reverse direction to extract the jammed stem or shoot. Once the jam is cleared, the speed control knob can be returned to the forward direction for continued use. It is recommended that all jammed stems or shoots be cleared immediately to keep from wearing rollers (which are not warranty covered against wear).

CLEANING & GENERAL MAINTENANCE

- Lock out power and unplug machine before removing any covers, guards or chutes. Close and secure the covers of the operator control boxes at each end of the machine before attempting to clean the machine.
- The machine should be cleaned regularly and especially after every day of use or before a prolonged time of storage, to keep all aspects of the machine functioning properly and like new.
- It is best to remove any guards, chutes and safety panels for ease of access to the machine internal areas and for the cleaning of the guards and safety panels, separate of the machine.
- If pressure washing equipment is used, extreme caution must be observed to direct blast and spray away from electrical components, bearings, chains, etc. Water accumulation in or around these parts may cause increased wear and damage to the machine, as well as severe injury or death to anyone operating or nearby the machine when power is returned to the unit (especially by electrical shock). All pressure washing of the machine should be kept to a minimum, directed only to specific areas, or avoided completely due to the potential hazards involved.
- If desired, bare metal parts removed from the machine may be cleaned with denatured, or isopropyl alcohol. The use of proper safety equipment such as gloves and a face shield is recommended.
- Rubber rollers are best cleaned by hand scrubbing with mild soap and water for longest life. The use of solvents or other oil based products may severely damage rollers. Never use harsh solvents, mineral spirits, or caustic cleaning materials to clean the rollers. Rollers do wear out over time and are not covered under warranty.
- Use a light spray of drive chain oil on drive chains weekly.
- Grease “Zerk” fittings on bearing blocks annually and after every 40 hours of use to ensure proper grease supply to roller shaft bearings.

FOR OPTIMAL PERFORMANCE AND LIFE, THE XL MEGABUCKER MUST BE CLEANED AFTER DAILY USE.

FIXED SPEED CONVEYOR OPERATION

- The two fixed speed conveyors for flower and stem/shoot extraction are powered by a single 15amp circuit breaker on the main power panel, shown in **figure 1**. When power is applied and this circuit breaker is on, the fixed speed conveyors will start automatically and run continuously for as long as the main power switch is engaged. Unplugging the machine, turning off the main power switch (power lockout) or turning off the 15amp circuit breaker will shut off the fixed-speed conveyors. Note: the 15amp circuit breaker is for overload/emergency protection only and should not be used as an “on/off” switch for the fixed speed conveyors.

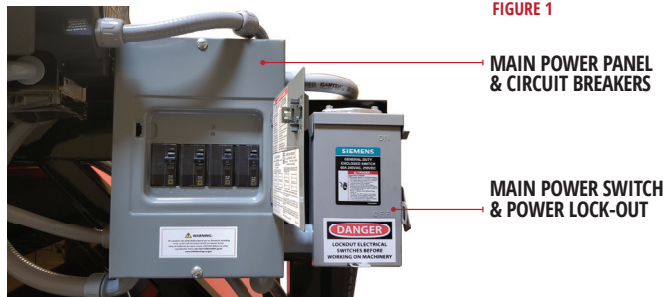


FIGURE 1

MAIN POWER PANEL & CIRCUIT BREAKERS

MAIN POWER SWITCH & POWER LOCK-OUT

VARIABLE SPEED CONVEYOR OPERATION

- Like the two fixed speed conveyors, the variable speed conveyor is powered by its own 15amp circuit breaker and will run in accordance with the settings of the variable speed control unit, located in the forward operator control box (**see figure 2**). This unit provides controls for both speed and direction of the variable speed conveyor, allowing for fast or slow belt speed in accordance with the number of operators present and their respective workload.
- To START the variable speed conveyor, momentarily press the RUN button and the variable speed conveyor will begin to accelerate to its presently set speed.
- To INCREASE the speed of the conveyor, press and hold the UP arrow until the desired speed is reached on the display panel (note: the conveyor speed may lag slightly behind the indicated speed on the display panel, as the conveyor cannot speed up as quickly as the numbers on the display). The indicated speed numbers allow for a reference that can be used to recreate belt speeds which work for best efficiency with a given number of operators and material types.
- To DECREASE the speed of the conveyor, press and hold the DOWN arrow until the desired, reduced speed of the conveyor is met. The conveyor will slow down more quickly than it speeds up and the indicated speed will more closely match the actual speed during deceleration.
- To REVERSE the direction of the conveyor belt, momentarily press and release the R/F direction button and then momentarily press and release the M input button. The belt direction can be changed when the conveyor is either stopped or running. If the conveyor is running, it will quickly slow down and then accelerate again in the reversed direction. To reinstate the previous direction, repeat the outlined steps above.
- For further information regarding the use, programming and troubleshooting of the variable speed conveyor belt, see the supplied manufacturers manual packed inside of the forward operator control box of the machine from the factory.



FIGURE 2

VARIABLE SPEED CONVEYOR CONTROL UNIT

ROLLER SPEED CONTROL KNOB

EMERGENCY STOP SAFETY SWITCH

ROLLER MOTOR OVERVIEW & REPLACEMENT

The motors used for powering the rollers are an advance design with integral power supply and factory programmed control module. These motors are not designed to be user serviceable and the included firmware is proprietary to the machine and manufacturer. Alterations will void the warranty and may result in severe injury or death. End user service should be limited to the removal and replacement of the motor and gearbox only. Neither the manufacturer nor its agents or representatives assume responsibility for improperly assembled components or alterations made to the original design or manufacturer of the machine after service has been performed. If you have any questions, we recommend you consult a certified electrical technician to do this job for you.

STEPS TO REPLACE THE MOTOR

- Lock out the main power switch and unplug the machine from the power source.
- Remove the main motor cover and chain guards as needed for access.
- It will be necessary to slacken the tension on the drive chain via the chain adjuster sprocket (**see figure 3**).
- Remove the auxiliary cooling fan from the back of the motor via the four #__ torx head screws. It is not necessary to disturb any wiring to the auxiliary fan.
- The clear plastic cover on the bottom of the motor must be removed via the four #__ torx head screws.
- With the cover removed, the three main power wires must be removed by loosening the two clamp screws and ground connection shown in **figure C**.
- Unplug the blue cable from its respective connection port by squeezing the unlock lever and pulling it from the port.
- The two bulkhead connection nuts must be loosened and removed and the wiring withdrawn from the motor.
- The four 3/8” bolts securing the gearbox/motor assembly to the machine may now be removed and the motor lifted off the machine. Care must be taken, as the motor/gearbox assembly is very heavy and difficult to handle. Additionally, the drive chain will still be engaged to the drive sprocket on the end of the gearbox and must be lifted off prior to the motor being removed.
- With the motor removed, it may be separated from the gearbox assembly by removing the four 3/8” bolts from around the periphery of the gearbox to motor junction.
- If necessary, the chain drive sprocket can be removed from the gearbox by using an X/X hex wrench to loosen the securing set-screw and withdrawing the sprocket from the output shaft.
- Reassembly is the reverse of removal, with the following important points noted.
 - Be sure to replace and center all keys within their respective keyways before tightening securing screws or bolts.
 - The chain drive sprocket must be aligned with the other three sprockets over which the chain rides to keep the chain riding true and without binding. This should be done after securing the gearbox to the machine and before securing the sprocket to the shaft via the X/X set screw.

ROLLER OVERVIEW & REPLACEMENT

The rollers used are the result of extensive research and development and feature a specialized, abrasion resistant rubber of optimal durometer hardness, best suited to the hemp and cannabis industries. While exhaustive research has shown this material to be the least wearing (while still giving excellent grip and performance), it is not indestructible, and just like the rubber tires on your car, will not last forever. Because of this, we cannot offer a warranty on our rollers. Roller replacement is an extensive task, but not one beyond most mechanics in the field. The following steps should guide you on proper roller replacement procedures.

STEPS TO REPLACE THE ROLLER

1. Lock out the main power switch and unplug the machine from the power source. **(Figure 1)**
2. Remove all the chutes, guards and safety panels necessary to gain full access to the rollers, bearing blocks and drive chains.
3. Slacken the chain adjuster sprocket and remove the roller sprockets from the roller shafts. It will be necessary to loosen the two X/X set screws from each sprocket before removing the sprockets from the roller shafts. The chains can then be removed from the machine to give full access to the bearing blocks **(see Figures 3 and 4)**
4. Remove the 8 X/X sized hex head securing screws from each roller coupler before removing the coupler halves from the roller shafts. Each coupler unit has two keys to couple it to the roller shaft, which must be retained for reassembly.
5. The top rollers can now be removed by removing the four bearing block securing bolts and nuts, and then lifting the rollers free from the machine. It is advisable to have help with this operation, as the rollers are very heavy and two or more people are needed to safely remove and replace them.
6. With all the top rollers free, the lower rollers are removed in the same manner.
7. After removing the rollers from the machine, the two X/X set screws securing each bearing block to the roller shaft can be loosened and the bearings removed from the shafts.
8. Slide bearings over roller shafts with the collar facing inward. Do not tighten the securing set screws at this time.
9. Install the lower roller first, being sure to center each one between the bearing blocks. The bolts and nuts securing the bearing blocks should be only tightened enough to take up the slack at this point.
10. With all the lower rollers positioned in place. The shaft alignment should be checked by using a long straight edge or string pulled against the top or bottom of the rollers. If the roller shafts are not aligned, adjustment can be made by raising or lowering each bearing block as needed. A x/x hex head adjustment screw is located under each lower roller bearing block to make this adjustment very precise. **(see Figure 5)**
11. With roller shafts aligned and each roller centered between the bearing blocks, tighten the bearing block nuts completely, so as not to come un-tight in use.
12. Tighten the bearing collar set screws at this time. **(see Figure 6)**
13. Attach the top rollers, again leaving the bearing block bolts and nuts just tight enough to eliminate sloppiness, but with freedom of moment vertically.
14. Carefully roll an xxx" thick shim (easily made from card stock or layers of paper) in-between the top and bottom rollers on each end simultaneously and tighten the bearing block securing nuts and bolts fully. This allows for very slight running clearance and free movement of the upper and lower rollers for ease of assembly when installing the drive chain.
15. The roller shaft coupler can now be installed between each roller set. Be sure to center and install the keys in the keyways before tightening the 8 hex head screws evenly.
16. Reinstall the chain to the motor sprocket before installing the roller drive sprockets.
17. Install each roller drive sprocket into the chain as you install them on their respective shafts.
18. The roller drive sprockets must align with the adjuster sprocket, so as to keep the chain from being pulled sideways, bending or kinking. **(see Figure 7)**
19. The xx" key must be installed in each roller drive sprocket and set flush with the face of the sprocket, before the drive sprocket securing set-screws are tightened.
20. The drive chain must now be tensioned via the adjuster sprocket to give only minor slack when the long side is deflected.
21. Once the correct tension is achieved, secure the adjuster sprocket by fully tightening the xx" bolt and nut.
22. Replace all guards, chutes and safety panels before testing or operating unit.

FIGURE 3

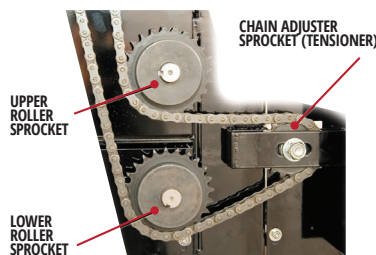


FIGURE 4

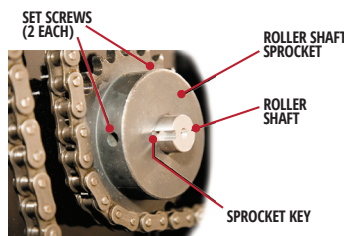


FIGURE 5

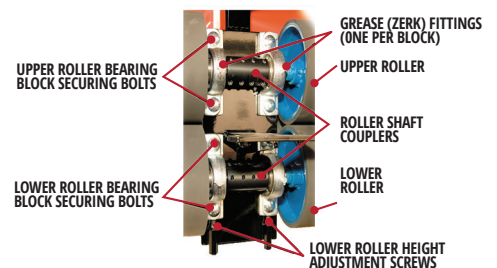


FIGURE 6:

TIGHTEN BEARING COLLAR SET-SCREWS ONLY AFTER MAKING SURE ROLLERS ARE CENTERED BETWEEN BEARING BLOCKS.

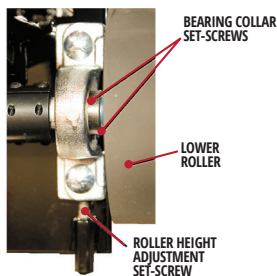
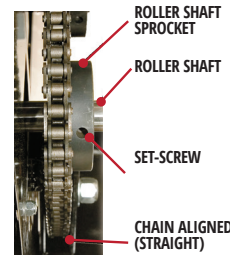


FIGURE 7:

CHAIN MUST BE IN-LINE WITH ADJUSTER SPROCKET WHEN SET-SCREWS ARE TIGHTENED TO ROLLER SHAFTS. MAKE SURE ROLLER SPROCKET KEY IS CENTERED INSIDE ROLLER SPROCKET BEFORE TIGHTENING SET-SCREWS.



PLANT PREPPING

PREPPING YOUR PLANT: 2 STEPS FOR OPTIMAL PROCESSING

1) ENVIRONMENT PREPARATION

- Ensure adequate space
- Review electrical requirements
- Have adequate bins for product transport
- Cooler temperatures in processing room is beneficial

2) PLANT PREPARATION

- Cut main stalk
- Separate each individual stem (no 'Y' junctions)
- Leave 3" of stem for clearance into machine
- Ensure clean angled cuts for precise feeding
- Keep prepped product stem side up for efficiency
- Size the stem to fit the ideal hole
- Feed end first into machine
- Use variable speed control to adjust flow

CLEANING

A thorough cleaning of the XL MegaBucker should be performed after each use. Any resin build-up on the machine attracts more resin, compounding the problem. Build-up can cause decreased performance, overheating and could trip your circuit breaker. Future cleaning also becomes more difficult if build-up is given a chance to dry out and harden. Operating the Bucker in a cold environment will also reduce resin build-up.

After removing front and back plates, rollers can be cleared using hot water, or wiped with isopropyl alcohol. Repeat 2-3 times to soften the resin, then powerwash to remove debris. Any stubborn areas, may require scrubbing with a plastic scraper (do not use a metal scraper). Plant matter build-up is the most obvious sign that more attention is needed in a particular area. Dry the machine with compressed air or a soft cloth.

Directions for cleaning:

1. Make sure Bucker is turned off
2. Using provided tools, remove Front Plate and Back top plate
3. Wipe down front plate liberally with isopropyl alcohol
4. Wipe down using a soft cloth, making sure the machine is dry completely
5. Clear out any debris from within the Bucker
6. Spray rollers liberally with isopropyl alcohol
7. Wipe down using a soft cloth, making sure the machine is dry completely
8. Reassemble according to "Cleaning and Maintenance" section

MATERIALS NEEDED

- Tool kit provided with Bucker
- Brush / Plastic scraper
- Spray bottle filled with isopropyl alcohol
- Soft cloths

INSPECTION

Inspection of the XL MegaBucker should be conducted prior to each use following the disassembly section on page 6 and these steps:

1. Unplug the XL MegaBucker and visually inspect all of the components for wear, damage and plant matter build-up.
2. Remove the front plate and back top plate. See "Cleaning and Maintenance" section for instructions.
3. Inspect the rollers for damage or cracking.
4. Ensure the rollers spin freely
5. Visually inspect the and ensure the XL MegaBucker is free of loose debris.

MACHINE MAINTENANCE

The XL MegaBucker is a precision machine. It is essential that it is operated and maintained with this in mind. The machine has been adjusted and tested by the manufacturer prior to shipping to ensure optimal performance. However, it is important to inspect the machine at initial start-up and after each use to ensure that no damage or plant material build-up has occurred and that the rollers spin freely.

In addition, it is highly recommended to clean the machine at the end of every use. This ensures that resin does not build-up and affect performance. This is especially important if the machine has been stored for an extended period of time.

Resins and other plant by-products will build up and harden, becoming difficult to remove. Cold water is recommended to spray on rollers during harvest to reduce build-up.

NOTE

- There are a series of holes located on the front of the top plate for bucking
- Stems are fed through the holes of the machine by hand
- Each plant must have 3 inches of base stem to clear the buckers
- Please note all strains run differently and denser strains may need the top colas taken off before being run through the machine.

PLANT PREPPING 101



3 STEPS FOR OPTIMAL PROCESSING



ENVIRONMENT PREPARATION

- Ensure adequate space
- Review electrical requirements
- Have adequate bins for product transport
- Cooler temperatures in processing room is beneficial



PLANT PREPARATION

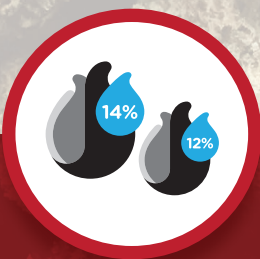
- Cut main stalk
- Separate each individual stem (no 'y' junctions)
- Leave 3" of stem for clearance into machine
- Ensure clean angled cuts for precise feeding



FEEDING

- Keep prepped product stem side up for efficiency
- Size the stem to fit the ideal hole
- Feed end first into machine
- Use variable speed control to adjust flow

DRY BUCKING TIPS



MOISTURE CONTENT

- Moisture content is critical for ensuring minimal damage to the flower
- Flower that is too dry will fall apart
- Flower that has too much moisture will compact and dent
- For best results with dry bucking, moisture content should be between 12% and 14% when using a machine



BUD CONSISTENCY

- Buds should be "springy" - when the flower is squeezed between two fingers it will rebound and return to its original shape
- Both big and smaller stems must be pliable when bucking with a machine such as a XL MegaBucker System
- Pliable stems ensures that they fold and are stripped upon entering the bucking machine. If too brittle, they will simply break off and will not be properly stripped



MACHINE SPEED

- Slowing the machine speed for dry bucking will lead to a better result
- Dry bucking at 1/2 or 1/3 of the regular speed will ensure better results
- The variable speed control offered by our XL MegaBucker is a great feature when bucking dry material

TROUBLE SHOOTING

1) MOTOR IS VERY HOT

The motor is designed to operate at higher temperatures, avoid contact with the motor during regular operation. The motor is thermally fused and will shut down automatically if overheating occurs

2) MACHINE IS JAMMED, OR MISFED WITH PLANT MATTER

Occasionally stems or shoots may become wrapped around rollers and can pack up behind the face plate of the machine. If this occurs, the machine may labor to operate or stop the rollers completely due to an overloaded condition. To remedy this problem we recommend the machine be powered down and electrically locked out. The face plates can then be removed and the jammed stems cleared. Once cleared, replace all faceplates and guards before unlocking and re-engaging power to the machine for further operation.

3) THERE IS A GRINDING SOUND COMING FROM THE MACHINE

This can be caused by worn out bearings, misaligned gears or improperly installed components. If the pull-wheels were recently replaced / cleaned; then it is likely an alignment issue, otherwise the bearings are damaged and need replacement.

4) THE PULL FORCE SEEMS WEAK

This could be caused by excessive debris build-up in the rollers. Disassemble, clean and inspect machine to determine the issue.

5) ROLLERS ARE SLIPPING

Slipping occurs if the motor reaches its torque limit, or the roller friction has been reduced. Roller friction can be reduced by feeding excessively wet material or if any lubricants accidentally get on the roller. Check to see if the rollers are dry and clean.

When using the machine with freshly harvested or "wet" product, the rollers may become loaded with residue and lose their ability to grab and pull stems or shoots through the faceplate nozzles. Likewise, if the same exact nozzle is used repeatedly by an operator, buildup of residue will occur on the roller segment at that specific nozzle. Therefore, we recommend operators vary the use of the different nozzles presented to them as they work. When harvests are made in the rain, it is best to remove the excess water from the stems or shoots before being fed to the machine, to decrease roller wetness and increase efficiency.

6) WHAT SPEED SHOULD I USE FOR WET MATERIAL?

We recommend a faster speed for wet product and a slower speed for dry.

7) DOES THE STEM HAVE TO BE A CERTAIN LENGTH TO FEED TO THE BUCKER?

Yes, there must be 3 inches of base stem to clear the cutters.

8) DO I NEED A SPECIAL OUTLET FOR THE BUCKER?

CenturionPro Buckers can be plugged into any standard 110V wall outlet (220V AUS/EU).

9) DOES THE XL MEGABUCKER WORK BEST WITH A PARTICULAR STRAIN?

XL MegaBuckers can handle any strain, but please note that all strains run differently and denser strains may need the top colas taken off before being run.

FREQUENTLY ASKED QUESTIONS

HOW EASY IS IT TO CLEAN?

Our machines can be taken apart and cleaned within 10-15 minutes. The Bucker must be cleaned after daily use. Just spray the rollers liberally with isopropyl alcohol, then wipe with a soft cloth. We recommend to clean every 4-6 hours of use, but it depends on your strain. We know the importance of down time during a harvest so we wanted to make this process extremely quick and easy

DO YOUR MACHINES WORK ON WET OR DRY MATERIAL?

All CenturionPro Buckers can run both wet and dry to fit your processing needs.

ARE YOUR MACHINES BUILT TO AN INDUSTRIAL STANDARD?

We do not compromise quality for cost savings. All CenturionPro Solutions machines are composed of the highest quality materials available and each machine is put through a comprehensive quality control inspection. We only use brand name components in the build out of our machines which enables us to have the comfort in giving you an industry leading warranty on all machines. With proper maintenance these machines will last you for years to come.

WHAT IS THE OPTIMAL ROOM TEMPERATURE TO TRIM?

Use your CenturionPro Bucker in 50-60 °F (10- 15 °C) room to get the best performance. Cooler temperatures prevent excessive sticking to machine components.

MY MACHINE IS NOT WORKING LIKE IT DID WHEN IT WAS NEW, WHY?

Make sure to fully clean the machine and rollers. If the machine is clean and the rollers are free of debris, then your machine should buck exactly like it was new.

WE ARE OPEN MONDAY THROUGH FRIDAY FROM 9AM TO 5PM PST - PH: 1-855-535-0558
FILLING OUT THE "CONTACT US" FORM ON THE WEBSITE, IS ANOTHER SURE WAY TO GET IN TOUCH.

!! IMPORTANT !!

WARRANTY

YOU MUST REGISTER YOUR BUCKER WITHIN 30 DAYS OF YOUR PURCHASE

YOU HAVE JUST MADE A SMART DECISION BY PURCHASING THE BEST BUCKER IN THE WORLD. FAILURE TO REGISTER YOUR BUCKER WITHIN 30 DAYS OF PURCHASE WILL VOID YOUR 2 YEAR WARRANTY. PROTECT YOUR INVESTMENT. THIS PROCESS WILL ONLY TAKE 3 MINUTES TO COMPLETE.

TO REGISTER GO TO:

cprosolutions.com/warranty

WARRANTY TERMS AND CONDITIONS

CenturionPro Solutions (the manufacturer) will repair or replace, without charge, any parts proven defective in material or workmanship for a period of 2 years on the Bucker machine.

The warranty period will begin on the date the machine(s) is purchased by the initial purchaser. Product or component warranty defects can be remedied at any authorized service dealer, or directly with the manufacturer. Any service work performed, and deemed valid due to a defective part, will be free of charge. CenturionPro Solutions reserves the right to use any manufacturer-approved replacement part for the warranty repair

The machine or defective part then must be returned to the manufacturer for analysis or replacement at the cost of the owner. Parts deemed to be covered under the warranty will be provided for free excluding shipping costs.

Do not return the machine to the place of purchase for repair or warranty claims, unless you have been authorized by CenturionPro Solutions to do so. The place of purchase can only sell replacement parts and will not repair any warranty issues, unless it is noted as an authorized repair dealer and has been authorized to work on your machine.

IF WARRANTY REPAIR IS REQUIRED, PLEASE CONTACT THE MANUFACTURER AT 1-855-535-0558 OR techsupport@cprosolutions.com AND PROVIDE THE FOLLOWING INFORMATION:

- 1. Model and serial number**
- 2. Proof of purchase date**
- 3. A copy of the original Warranty Registration Card or Online Submission**
- 4. Details of the defect or problem (include photos and videos)**

YOU MAY BE DENIED WARRANTY COVERAGE IF YOUR MACHINE HAS FAILED DUE TO ANY OF THE FOLLOWING:

Product abuse	Normal wear
Product neglect	Accidental damage
Improper maintenance	Unapproved modifications
Improper electrical connection	

LIABILITIES

The manufacturer assumes no risk and shall be subject to no liability for damages or loss resulting from the specific use or application made of the product. In no event will the manufacturer be liable for any special, incidental or consequential damages (including loss of use, loss of profit and claims of third parties) however caused - whether by negligence of the manufacturer or otherwise. If you have any questions regarding your warranty rights and responsibilities, please contact the manufacturer.

LEGALITIES


CenturionPro Bucker machines are intended for use on legal aromatic herbs and hops. Please check all municipal, provincial/state and federal laws and regulations before using these machines. CenturionPro Solutions does not promote or condone the use of these products in any way that may be deemed illegal. Allow only persons who understand this disclaimer to operate the machines.


FOR ALL OTHER ISSUES, PLEASE EMAIL techsupport@cprosolutions.com, WE WOULD BE HAPPY TO HELP YOU.



CENTURIONPRO

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