

EXCHANGES & RETURNS

Thank you for your order with Prendas Ciclismo. Please fill in this form should you need to exchange or return any items from your order.

- Fill in the details carefully & make a copy of this document for your records.
- Pack the items to be sent back securely in suitable protective packaging, together with this completed document.
- Send the parcel to the returns address at the bottom of this document – *Please note, parcels should be sent via Recorded or Tracked postal services. Always obtain a proof of posting.*
- Exchanges will be processed as soon as possible based on your requirements.
- Refunds will be processed as soon as possible to your original payment method, within 30 days from that date we receive your item.

Our complete Exchanges & Refunds Policy can be found online: <https://www.prendas.co.uk/pages/returns-exchanges>

If you have any questions, please contact us by email at info@prendas.co.uk

ITEM(S) FOR EXCHANGE OR REFUND

Product Name	Quantity	Action Code	Replacement Size/Colour	Returns Code

Action Codes:

X = Exchanges

R = Refund

Returns Codes (reasons):

A = Too big

B = Too small

C = Doesn't fit me

D = Arrived damaged

E = Wrong item sent

F = Other (please state)

Name:

Order Number:

Email:

Telephone:

Date:

RETURNS ADDRESS:

Prendas Ciclismo
Unit 37b, Sisna Park Road,
PLYMOUTH
PL6 7FH
United Kingdom

