

PAVEMENT

RETURNS / EXCHANGE FORM

NAME: _____

EMAIL: _____

ORDER NO: _____

ORDER DATE: _____

RETURN TO:

PAVEMENT BRANDS WEBSTORE
13-15 ENDEAVOUR WAY
BRAESIDE, VIC 3195
AUSTRALIA

STEP 1 | DETAILS OF THE ITEMS BEING RETURNED

STYLE CODE	STYLE NAME	SIZE	QTY	REASON CODE

REASON CODES:

1 - WRONG SIZE

2 - CHANGE OF MIND

3 - FAULTY/DAMAGED ITEM

4 - INCORRECT ITEM

5 - OTHER (PLEASE SPECIFY)

STEP 2 | WOULD YOU LIKE TO EXCHANGE OR REFUND? (please tick one of the following)

EXCHANGE FOR: (fill out below)

REFUND

(excludes sale items)

STYLE CODE	STYLE NAME	SIZE	QTY

PAVEMENT 100% SATISFACTION

Pavement wants you to be 100% satisfied. If you have changed your mind, unwashed, unworn or unused items originally tagged and packaged may be returned with receipt, for exchange, credit note (available in-store only) or refund within the 14 days of purchase. This applies to all purchases, excluding sale items. Return faulty merchandise with your receipt for a full refund or exchange. Sale items can only be exchanged within 7 days from date of purchase, with proof of purchase. No refund or credit note is issued for sale items.

Please note:

- Merchandise that is improperly packed for return shipping, and is subsequently damaged during shipping will not be accepted for any refund or exchange.
- We cannot accept return or exchange of swimwear that has been removed from its original packaging / wrapping for hygiene reasons.
- With the exception of faulty / damaged goods, return postage is at customer's expense. For faulty / damaged items, please contact us at webstore@pavementbrands.com so that return postage can be arranged.
- If we cannot fulfill your exchange request at the time of return, a refund will be processed.