

CREDIT RETURNS FORM

We make every effort to make sure our product descriptions are as detailed as possible including sizing and colour guides for our garments.

If you have a question about sizing then please feel free to contact us at orders@jamielay.co.nz prior to making your purchase.

For more discussions around sizes please refer to our Jamie Kay Style facebook page. Our loyal customers are awesome at giving feedback on sizing.

Or if you do wish to send something back to change the size / colour etc we will gladly provide you with a Jamie Kay LTD store credit.

For our full terms and conditions surrounding returns with Jamie kay please see our website.

Please complete as follows and include with your return:

NAME: _____

ORDER NO# _____

ITEMS BEING RETURNED _____

RETURN REASON _____

Once your item has been received back into our warehouse it will be processed and a store credit will be issued to the value of your return.

You can then use this credit to re purchase in a new size or colour that you desire.

Please note : We do not offer exchanges, only credits. This is due to the high demand we have for our products we cannot always guarantee a size or colour will be available when your return eventually hits our warehouse.

*** Garment must be undamaged, unworn, unwashed or in otherwise unused condition with all original labels intact. Please note that we will not accept goods if there is animal fur etc on the clothing as this is a serious health risk .**

Goods must also be returned odour free - (Free of Cigarettes , dampness etc)

*** Cost of shipping the returned item is the responsibility of the buyer.**