

Please return your goods to:
Clique Customs Ltd - Returns Department
Clique
110 Kenwyn Street
Truro
Cornwall
TR1 3DJ
United Kingdom

RETURNS FORM

Please fill out this Returns Form and include it in the parcel with the item(s) you would like to return/exchange

ORDER REF:	
NAME:	
EMAIL:	

PRODUCT NAME	SKU CODE	QTY	RETURN	EXCHANGE	REASON CODE

REASON	REASON CODE
Doesn't suit me/fit me	1
Looks different to image online	2
Ordered more than one size	3
Poor quality/faulty item (please give information on the reverse of this form)	4
Incorrect item received	5
Parcel/item damaged on arrival	6
Other (please specify on the reverse of this form)	7

Comments:

Return & Exchange Information:

- 1: All 'non sale' purchases are eligible for a 30 day returns/exchange policy from date of purchase
- 2: The items(s) must be returned in the exact condition as received. Unworn and in original packaging
- 3:SALE items are not eligible for a refund or exchange. Discounted items where a code is used are eligible. Please see full T&Cs on our website for more information.
- 4: Please allow 1-3 business working days for a refund to be issued or for desired exchange item(s) to be dispatched to you.
- 5: Items returned to Clique Customs outside of the 30 days from date of purchase are not eligible for a refund or exchange and instead will be issued a Gift Card for the value of the order minus delivery charges.