

RETURNS/EXCHANGES

To make a return or exchange, please follow these steps:

- Fill in this returns form and post your item(s) at your local Post Office using the prepaid label provided with your invoice (if you haven't received a prepaid label then email us at <u>customerservice@isabellefox.com</u>). Please make sure all tags are still attached and that your item(s) is unworn;
- 2. Send an email to customerservice@isabellefox.com alerting us of your return or exchange within 14 days of receiving your item(s). Be sure to retain a copy of your proof of postage;
- 3. Your return or exchange needs to be delivered back to us no later than 28 days after you received it for us to action a refund or exchange;
- 4. When we have received your return, we will refund or exchange the item(s) as requested. This usually takes 3-5 business days.

| Order Date | Order Number | Product name/Size | Reason for return? |
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