

# SUNNE® Solar Water Heating Modules Limited Warranty

Models covered under this warranty are:

- 22 Gallon (silver and black variants) with and without heating element
- 9 Gallon (silver and black variants) with and without heating element

For the year period of:	We will replace:
<b>One Year</b> From the date of the original purchase	<b>Any part</b> of the module which fails due to a defect in materials or workmanship. During this <b>limited one-year warranty</b> , Sunne will reimburse registered service providers, or will reimburse consumers for documented out of pocket costs for parts and/or labor for professional service at a market rate, unless service provided to replace defective parts is determined to be a result of improper installation or maintenance.
<b>Second through Fifth Year</b> From the date of the original purchase	<b>Any part</b> of the module which fails due to a defect in materials or workmanship. During this <b>limited second through year five warranty period</b> , labor and related service to replace the defective part are not included.
<b>Sixth through Tenth Year</b> From the date of the original purchase	50% of the cost of <b>any part</b> of the water heater which fails due to a defect in materials or workmanship. During this limited <b>sixth through the end of the warranty period</b> , labor and related service to replace the defective part are not included.

What is not covered:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, altered, or used for other than the intended purpose.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, lightning, fire, flood or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance, its installation or repair.
- Product not accessible to provide required service in a safe manner. Attic installation must have flooring and accessible stairs.
- If the product is removed from the original installation location.
- If a product or other appliance must be moved for service access.

**This limited warranty is valid starting June 22, 2020**

- Damage, malfunction or failure caused by the use of repair service not approved by Sunne.
- Damages, malfunctions or failure caused by the use of unapproved parts or components.
- Damages, malfunctions or failure resulting from operating the water heater with an empty or partially empty tank.
- Damages, malfunctions or failure caused by subjecting the tank to pressure greater than those shown on the rating label.
- Water heater failure due to the water heater being operated in a corrosive atmosphere.
- If this Solar Water Heater is used for other than residential private family use, labor will not be covered under warranty, and the parts warranty is reduced to 1 year from the date of purchase.
- Harmful chemicals, caustic fluids, or liquids deleterious to steel tubing, including improperly applied or maintained heat transfer fluids, or chlorinated pool or spa water
- Clouding or condensation naturally resulting from temporary intrusions of moisture into the product.
- Water freezing in tanks, pipes, or other product components Breakage of glass surface of any product component

**EXCLUSION OF IMPLIED WARRANTIES**—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for or previously agreed upon service agency is not available, you may be responsible for a trip charge to the service provider.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

**This limited warranty is valid starting June 22, 2020**