

RETURN/EXCHANGE FORM RETURNS/EXCHANGES

If for any reason you are not satisfied with your purchase or you would like to exchange it, please return your jewelry with the enclosed form. We will gladly process an exchange or refund for the full amount paid (less shipping charges) within **14** days of purchase. Jewelry must be returned in original condition – unworn and with tags. The item(s) may only be returned within **14** days of receipt, returns after **14** days will be sent back to the buyer at buyer’s shipping cost. Please package the jewelry in its original box with extra padding in order to prevent damage during shipping. Satya Jewelry is not responsible for items lost in transit.

Online purchases may not be returned through our stores.

Charity, Custom Design Your Own Necklaces and Sale items cannot be returned or exchanged

QUESTIONS

Call toll free 1-877-Satya-NY (1.877.728.9269) or 212.243.6930 ext. 104 Monday - Friday 9am - 5pm EST. You may also e-mail us at customerservice@satyajewelry.com

**Mailing Address: Satya Online - 146 West 29th Street (RM 4E)
New York, NY 10001**

REPAIRS Your jewelry is guaranteed to be free of manufacturing defects for one year from the date of purchase. For questions about repairs please e-mail customerservice@satyajewelry.com

Order # _____ Customer’s Full Name _____

Return Address _____

SKU NUMBER	QUANTITY ORDERED	QUANTITY RETURNED	EXCHANGE YES/NO	RETURN CODE	EXCHANGED ITEM SKU NUMBER

- 01 Merchandise was damaged
- 02 Received wrong merchandise
- 03 Did not fit

- 04 Item not as pictured
- 05 Quality
- 06 Other