



## Hot Towel Cabi Use & Care Instructions

Thank you for purchasing TouchAmerica's Hot Towel Cabi. Please read and follow these instructions carefully.

### Operating Instructions

- **Switch ON the power button** on the front of the Cabi. The red indicator light will come on and the unit will begin to heat.
- Preheating unit before adding moist, hot towels is recommended. An empty Cabi can be preheated in approximately 30 minutes.
- For best results, **moisten towels with hot water and wring out excess moisture** before placing in preheated Cabi. Cold towels are not recommended as they require a long period of time to heat up. Dry towels do not hold heat for more than a few seconds and should NOT be microwaved.
- Internal thermostat registers temperature and will cycle the unit on and off, cooling down and heating back up to highest range of 158-170°. The thermostat is not user-adjustable.
- For optional germicidal activity, switch the UV button on the back of the unit ON. It can be left on since the power button on the front shuts it off. If you wish to extend the life of the UV bulb, turn the UV switch OFF after 20 minutes; after adding or removing towels, turn the UV back ON for another 20-minute germicidal treatment.
- Switching the UV OFF does not turn off the heating element. As long as the power button is ON, the unit will remain in heating mode. UV and heating element are totally separate. UV bulb is for optional, germicidal activity only and does not heat cabinet!
- **Opening the door shuts off the heat and UV light.** Door must be closed tightly to resume heat and UV functions.
- At the end of the day, **remove all towels and switch the power button on front of Cabi to OFF.** The red indicator light and UV will go out, and the heating cycle will stop.

### Cleaning and Maintenance

- **Do not leave moist towels in the unit for longer than 12 hours, to prevent odor.**
- Remove moist towels at the end of the day, wipe out Cabi with mild, water-based cleaner, and **prop door open to air out.** (Avoid propping door with a sharp object, which can damage the vinyl door seal.)
- Check drip tray at the bottom of the unit after each use, and empty if any water has accumulated.
- Avoid harsh solvents or acetone. **Do not use essential oils** on towels or around Cabi. **Heating oils, lotions or anything besides moist towels can damage the unit and will void your warranty.**

When heated, oil or lotion bottles can expand and leak, causing a mess and potentially ruining the Cabi.

- Note that hard water may cause staining on the inside of the door. This will not harm the Cabi. A water softening system is the only way to prevent this.
- No lubrication or other preventive maintenance is required.
- If door gasket becomes sticky, remove it, wash with soapy water, clean the door face, and replace gasket. Essential oils and harsh chemicals can damage the door gasket.

## Hot Towel Cabi Troubleshooting Instructions

**NO heat and UV light OUT:** Make sure power switch on front of Cabi and UV switch on back of Cabi are both ON, and that power outlet is operational. Red indicator light on front of Cabi should go on when power button is pressed. When Power and UV are both switched ON, a blue glow should be visible around the edges of the closed door, indicating that the UV is working. Make sure door is closed tightly. Problem may stem from overfilling Cabi with towels, which presses the door open. As a safety feature, UV light and heat will go off when door is opened and should go on again when door is closed tightly. After verifying that power outlet is operational and checking for red power light on front of unit, email [info@touchamerica.com](mailto:info@touchamerica.com) with description of problem or call 800-678-6824.

**No heat but UV light on:** If heating element stops functioning altogether, email [info@touchamerica.com](mailto:info@touchamerica.com) or call 800-678-6824 to order a new circuit relay.

**UV light out but Cabi is heating:** Make sure UV switch on back of unit is turned ON. Ensure UV bulb is screwed in tightly and not visibly broken or burned out. UV light is for sanitizing only and does not heat the unit. When Power and UV are switched ON, a blue glow should be observable around the edges of the closed door. As a safety feature, UV light goes out when door is opened to protect eyes from damage, and should go on again when door is closed. Email [info@touchamerica.com](mailto:info@touchamerica.com) or call 800-678-6824 or to order a new bulb. Please note that UV is optional, especially if towels are sanitized thoroughly when laundered. While awaiting new bulb or if replacement is not desired, keep old bulb in the socket, make sure UV switch remains OFF on back of Cabi, and continue using Cabi.

**Cabi not warm enough:** Appropriate temperature range is 158-170° and is not user-adjustable. Make sure door is closed tightly and not overloaded with towels. Check vinyl gasket inside the door to ensure it is intact and properly seated. Too many appliances plugged into one surge protector or outlet can result in a lukewarm Cabi. Be sure to preheat empty Cabi for 30 minutes before loading moist towels, preheated in a microwave. Dry towels are not recommended, since they do not hold heat. If lukewarm condition persists, check internal temperature with an oven thermometer. If below acceptable range of 158-170°, please email [info@touchamerica.com](mailto:info@touchamerica.com) or call 800-678-6824 to order a new circuit relay.

**Door not closing tightly or door gasket damaged:** A damaged door gasket or inner-door, shutoff button can block the door from closing tightly, which will prevent unit from maintaining heat. Overloading with towels can also press door open. Make sure vinyl gasket inside the door is properly seated and isn't damaged. Email [info@touchamerica.com](mailto:info@touchamerica.com) or call 800-678-6824 to order a new gasket (if damaged) or to report a loose door.

## Warranty

TouchAmerica's Hot Towel Cabis carry a one-year warranty (from date of original invoice). After following the troubleshooting steps above, in the event of product questions or concerns, email a complete description of the problem, along with name and date of purchase to [info@touchamerica.com](mailto:info@touchamerica.com). Please include name of TouchAmerica distributor through whom order was placed, if applicable.

## Safety Precautions

To prevent injury to yourself and others, please read the safety instructions below and observe them at all times.

- Turn power OFF and unplug when Cabi is not in use and when cleaning.
- Eye damage can result from looking directly at UV light. For safety, UV light shuts off when door is opened.
- Towels may be too hot to apply immediately, and caution should be used before applying.
- Do not plug/unplug with wet hands, to avoid electrical shock. Do not bend cord or use with damaged cord.
- Do not plug into ungrounded outlets. **Surge protector is recommended.** Do not use this product outdoors.
- Keep this unit out of the reach of small children, and do not allow children to use it without supervision.
- Avoid dropping the Cabi, which can cause damage or breakage to the electrical components.
- Not intended or designed for sterilizing medical equipment, or for any other medical use.