



# USER MANUAL

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## THE MESA



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## Introduction to The MESA

Thank you and congratulations on your purchase of the versatile MESA treatment table. The MESA is a high-value treatment table loaded with high-end features. Economically priced, we have created a table with features found on costly high-end treatment tables. Features include fully-motorized height, back, and top adjustments, integrated heated top, one-piece memory foam cushion, ultra-soft upholstery, adjustable drop armrests, and optional heated drawer. The internal scissor-lift frame provide four points of stability without the use of a unreliable hydraulic lifting systems. Customized sheets are available upon request.

The MESA is designed to be used by licensed therapists in a spa or massage studio, or salon. Please refer to this manual for important safety information before first use of this table, and save the manual for use by therapists employed in the future. The MESA should be used only in the manner described in this manual. Injury or damage to the table can result if the product is used in an unauthorized manner, or if unnecessary force is used to manipulate the table against its intended use. This manual outlines all the information you need to use the MESA successfully. If you have questions beyond the information this manual provides, please contact us at: [info@touchamerica.com](mailto:info@touchamerica.com) or call us directly at 1-800- 678-6824.

We are here to help!

### Table of Contents

Introduction to the MESA	3
Safety Symbols and Information	4
Safety Instructions	4
Unpacking and Moving Your Table	5
Product Overview	7
Product Specifications	8
Operation Instructions	9
Warranty and Contact Information	13

# Safety Information

## Safety Symbols

Please take note of these symbols to prevent injury to you or your clients, or damage to the product. We cannot foresee all possible conditions that may cause problems or injury. When installing and using this product, employ common sense and caution as you would with any piece of equipment.



Indicates hazardous condition that may result in injury or fatality.



Indicates a potentially hazardous condition that may result in serious injury.



Indicates a potentially hazardous condition that may result in product damage, injury, or both.

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## Safety Instructions - Read all instructions before using this product!



**AVOID ELECTRIC SHOCK, FIRE, OR EXPLOSION**

- ALWAYS unplug this unit from electrical outlet before servicing.
- Inspect the electrical cord for any fraying or damage before plugging into outlet. Never plug this product into outlet if the cord has been damaged in any way or dropped in water. Have it serviced by an authorized service provider.
- Always keep the power cord away from heated surfaces or areas.
- Do not use outdoors.
- Do not use where oxygen is being used or where any aerosol (spray) products are being used in the immediate environment.
- To disconnect from electrical outlet, turn all controls to OFF, then unplug.
- Connect this equipment only to a properly-grounded outlet. See grounding instructions on next page.

**CAUTION****Unpacking and Moving your Table**

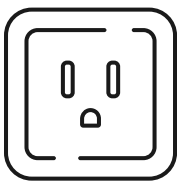
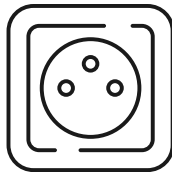
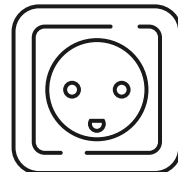
Your Mesa table weighs 450 pounds, and requires five people to safely unpack and move the table.

Extreme caution should be used to avoid injury to yourself, others around you, and your table. Do not lift or move this table without using proper safety procedures and equipment. Do not turn the table on its side for any reason.

**Refer to separate unpacking and moving instructions. If you did not receive unpacking and moving instructions contacts TouchAmerica customer service at 800-678-6824 before attempting to unpack or move your table.**

**Grounding Instructions**

- **Power Supply:** 120V AC grounded or optional 220V AC
- **Electrical Limitations:**
  - Do not use an extension cord with this product.
  - This product **MUST BE GROUNDED**. If it malfunctions, grounding the plug ensures least resistance to current and reduces the risk of electric shock.
  - This product comes with a three-prong grounded plug that is made to fit into a grounded outlet.
  - **DO NOT USE AN ADAPTER.** Contact a licensed electrician to install the proper grounded outlet.
  - **DO NOT MODIFY OR CHANGE THE PLUG IN ANY WAY.**

**North America (120V):**220V Grounded  
three-prong outlet220V Grounded  
three-prong plug**International Versions (220V):**220V Grounded  
two-prong outlet220V Grounded  
two-prong plug**International Versions (110V):**110V Grounded  
three-prong outlet110V Grounded  
three-prong plug

**WARNING****AVOID BURNS, FIRE, ELECTRIC SHOCK OR INJURY**

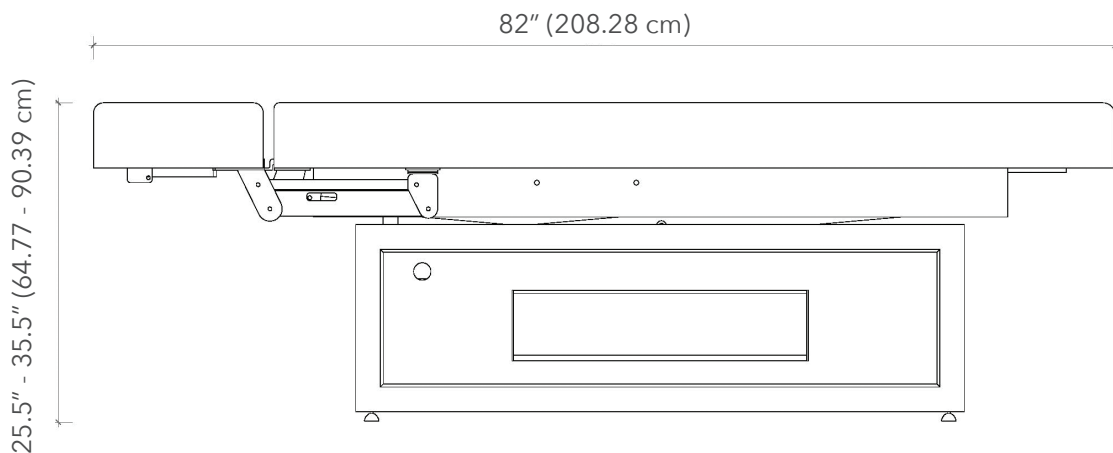
- Use The MESA only for its intended uses, and do not use attachments that are not included or recommended by TouchAmerica, Inc®.
- Read the instructions fully and do not use this product unless you have been fully-trained in its operation. Read additional instructions for optional warming drawer.
- Not designed to be used by children or disabled persons without close supervision by fully-trained personnel.
- Be sure all body parts are out of range of being pinched by table being adjusted in any way. The MESA does not come with pinch-point protection.
- DO NOT place any heavy objects, such as monitors or TVs, on this table.
- DO NOT use the height adjustments while someone is sitting on the end of table or one area where concentrated weight is being lifted.

**CAUTION****SAFE OPERATING PROCEDURES**

- Be sure there are no supplies, hands, feet, or any other body parts between the table top and the base before you lower the top. Prevent injury and/or damage to yourself, client, table or other products by always checking to make sure the area between top and base is clear before lowering the table top. Avoid placing any object underneath the table base for the same reasons noted above.
- We recommend always returning the table top to its lowest position after every use.
- Always be sure your table is placed on a LEVEL SURFACE. Use the adjustable feet to level the table.
- NEVER raise or lower the table top while a client is lying face down on the table. This can potentially cause injury.
- DO NOT store your table in a wet or very humid area. Excessive moisture can damage the wood and electrical parts of your table, and evidence of such will void your warranty.
- DO NOT put pressure on the armrests while raising or lowering your client on/off the table. They are not designed to withstand full bodily weight.
- Be sure not to drop anything into any opening in the adjustable table parts.

# Product Overview

Use these pages to familiarize yourself with the parts and features of the MESA .



## Product Specifications

Top Length	81" (205.74 cm)
Top Width	31" (78.74 cm)
Top Type	One piece heated top
Height Range	25.5"-35.5" (64.77 cm-90.39 cm)
Lift Capacity	450 lbs.
Back angle tilt	50°
Knee angle tilt	0 to 30°
Foot angle	40°

### MESA Features

#### Standard

#### Optional

MESA Features	Standard	Optional
Powder-coated metal frame	X	
Fully morotized	X	
2" firm + 1.75" medium density foam top	X	
Corded hand control for heat and adjustments	X	
Base lift: Internal scissor lift powered by one 24V DC, 5 amp max motor/ actuator, UL recognized	X	
Top lift: Two 24V DC, 5 amp max moto/actuator powered through 110V, 5 amp transformer	X	
Fabric-backed, lightly textured, super-soft PU vinyl	X	
Storage drawer	X	
Drop arm rests	X	
Euro-style face insert	X	
Warming drawer		X
Two USB ports		X
Custom sheets		X



## Operation Instructions

When your MESA table is positioned for use, follow these steps:

1. Plug the power cord into a grounded outlet that is properly rated for the table.
2. Arrange and secure the power cord so it will not create a tripping hazard.
3. Place the hand control in a location where it is safe and accessible.
4. Ensure the hand control is not in danger of being crushed by the lift mechanisms.
5. Be sure your table is perfectly level. See instructions below.

### **CAUTION**

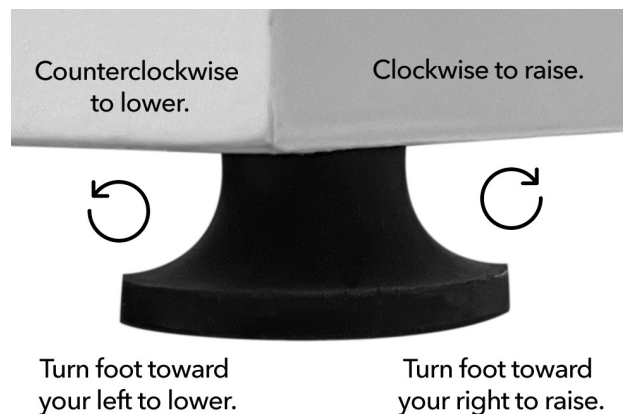
Be certain to position the power cord so it will not create a tripping hazard. It will not be in the path of moving parts.

### Leveling Your Table

Balancing your table is very important during initial setup and routine maintenance. Your table is equipped with leveling feet that can adjust to uneven floors.

#### To adjust the leveling feet:

1. Place the table in the position you plan to use it.
2. To determine which foot needs adjusting, rock your table until it becomes clear which foot or feet are too short and not meeting the floor.
3. By hand or with a wrench if necessary, turn the leveling feet in the needed direction. Counterclockwise will lower the height of the foot that needs leveling. Clockwise will raise it.



### Weight and List Capacities

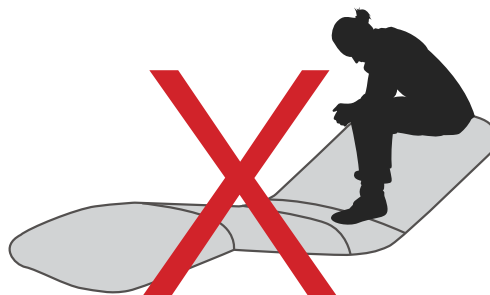
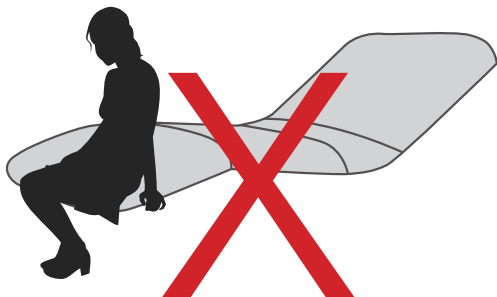
This table is powered by a scissor lift mechanism that can support 450 lbs.

The back and the leg sections have a weight capacity of 50 pounds. The sections are not meant to hold full body weight.

## Important Safety Notes

Always use extreme caution when making any position adjustments to your table. Ensure that all body parts and objects are clear from all moving parts. Adjustments can be done with a client on the table, but use caution to ensure that the client's weight is supported while positioning the table sections.

### CAUTION



DO NOT sit or put unnecessary pressure on the leg or back sections of the table when it is in a tilted position at any level. This can damage or destroy the tilt mechanism and cause bodily injury to your client. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the tabletop. Damage caused in this manner may void your warranty.

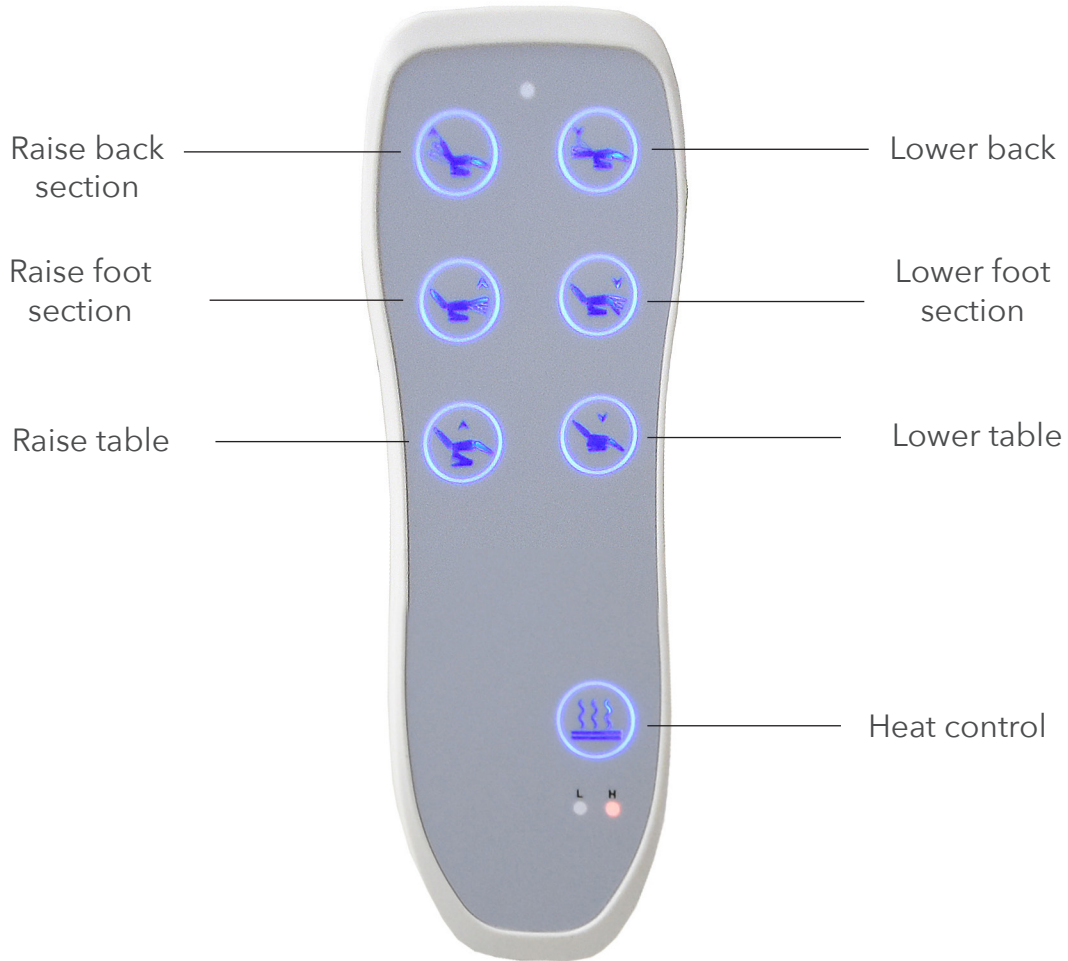
### CAUTION

DO NOT store or place anything under the backrest. This can damage the top and/or tilting mechanism and will void your warranty. This area is not designed for storage or as an area to hold accessories or massage supplies. Do not store or place anything between the table and the base. This can damage the table and/or base and will void your warranty. The base of the table is not designed for storage to hold accessories of any kind.

## Electrical Specifications

Spec	North America	Europe
Input Voltage	120 VAC	220 VAC
Input Frequency	60 Hz	50 Hz
Input Consumption	2.5A, 300 Watts	1.36A, 300 Watts
Consumption - Warming Drawer	Additional 2 Amps	Additional 1.1 Amps
Consumption - Table Warmer	Additional 0.6 Amps	Additional 0.33 Amps
Output	12-24 VDC	12-24 VDC

## Hand Control Operations



### Warming Drawer Operation

**Important:** Please refer to separate warming drawer user manual for safety warnings and instructions for use. If you did not receive a manual for the warming drawer, contact your TouchAmerica representative before use. We will send you an electronic copy.

### Cleaning and Ongoing Maintenance

**DANGER!**

#### RISK OF ELECTRIC SHOCK

Always unplug this unit from the electrical outlet before cleaning!

**CAUTION**

Do not use acetone, *ArmorAll* type cleaners, citrus based cleaners, or industrial cleaners. These can seriously damage the upholstery. Such damage would not be covered under warranty.

With proper maintenance, your table is designed to give you years of trouble-free operation. To ensure your table will continue to function properly, we recommend the following:

**Upholstery:** Remove dirt and smudges from daily use with a mild soap and water solution. To disinfect the bed, use a 100:1 water to bleach solution (100 parts water to one part bleach.) Spray a damp cloth with the solution and wipe the table with the cloth. After each cleaning, gently wipe the upholstery with a cloth dampened with clean water, then allow upholstery to air dry before using or storing.

**Base/Cabinet:** Clean the surface with a damp cloth or sponge with a mild soap solution. Rinse thoroughly with warm water and wipe dry.

**Electronics:** Anti-static electronic aerosol dusters can be used to keep the services of electronic components, power cords, and plugs free of dust.

**Lubrication and Mechanical:** The mechanical lift apparatus is maintenance free. Do not lubricate. Do not let sticky substances adhere to the mechanism.

**Leveling Feet:** Check the level of the table regularly to ensure the table is level and stable. See leveling instructions on page 10.

### **Troubleshooting:**

This guide explains how to recognize a problem with the adjustable height features of your table, determine the cause, and solved the problem. If your specific problem is not covered in this guide, please contact TouchAmerica customer service at 800-678-6824.

### **Table does not raise or lower:**

1. Make sure the table is plugged in.
2. Make sure the outlet in your room is receiving power. Testing this by plugging in a small appliance and turning it on to test that there is power getting to the outlet.
3. If the outlets is on a dimmer switch, make sure it is turned up to full power.
4. Make sure the switch on the attached power strip is turned on.
5. Check the fuse or circuit breaker four blown fuse or tripped breaker.
6. Make sure the controls are securely plugged into the junction box.

## Warranty Information

**Structure:** 10 yrs. on replacement parts for frame/structure and 1 yr. on labor\*\*

**Motor and Controls:** 2 yrs. on materials

**Vinyl and Foam:** 2 yrs. on materials

\*\*Labor warranty for USA customers only



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