

## Lazaridis Students' Society Business Formal Rental Program Policy

CAREFULLY READ THE TERMS AND CONDITIONS OF THIS AGREEMENT. BY RENTING PRODUCTS OFFERED ON OUR SITE, SIGNING UP FOR THE SERVICE AND PUTTING IN YOUR CREDIT CARD DETAILS, YOU ARE AGREEING TO BE BOUND BY AND ARE BECOMING A PARTY TO THIS AGREEMENT. IF YOU DO NOT AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, PLEASE DO NOT ORDER ANY PRODUCTS. PLEASE CONTACT US WITH ANY CONCERNS AT [EDI@LAZSOC.CA](mailto:EDI@LAZSOC.CA)

### 1.0 General Overview:

#### 1.1

Students pay a deposit which will be returned to them minus 4% to cover credit card fees at the end of their rental period. The deposit will vary depending on what you wish to rent out and the number of clothes you rent out. This means that the price of the rental clothing is considered as your deposit. For example, if you purchase a shirt, your deposit will be \$5.00 since this is the price of our shirts. Factoring in our 4% credit card fee policy, when your deposit is returned, it will be \$5.00 MINUS the 4% which equals \$4.80. Please be advised that we **DO NOT** keep this 4% as it goes straight to the credit card companies to cover the credit card fees they charge us.

#### 1.2

Your rental item(s) has been worn before and therefore may not be in as-new condition. All items are thoroughly cleaned and checked over before each purchase, and our EDI team on LazSoc do their best to rectify any issues, however some minor wear and tear on the garments remains beyond our control. For this sustainable project, we take pride in re-using these pieces and believe that any small imperfections represent the many magic moments this item has already experienced. We hope it will not impact your enjoyment of your rental.

#### 1.3

YOU MUST return your rentals after your authorized rental period. If not, this will be regarded as theft and we will charge you a late fee of \$5.00 every week thereafter until the rented item(s) have been returned. You will also be banned from renting an item again unless notified otherwise.

#### 1.4

By placing a rental booking with us you are agreeing to the Rental Program Policy Contract. Please ask us if you have any questions regarding our terms and conditions. We can be reached via email at [edi@lazsoc.ca](mailto:edi@lazsoc.ca).

#### 1.5

We also implore you to regularly check your emails to see if you have been contacted by our team during your rental period.

## **2.0 After Your Purchase:**

### 2.1

If students realize they no longer wish to rent an item AFTER the purchase has been made and BEFORE the pick up has been done, the deposit will be returned to them minus the 4% mentioned above in the **General Overview**. This means that you must be **ABSOLUTELY SURE** that you wish to rent the item because you will still have to pay the 4%. The same applies if AFTER the pick up and BEFORE the usage of the rental piece, you realize that you know longer need them.

### 2.2

Rentals are reserved on a first-come, first-serve basis, and your payment secures your rental items for your rental dates.

## **3.0 During Your Pick-up:**

### 3.1

During the pick up of your rentals, if the rented clothing does not fit you are able to pick a different rental piece if available. Otherwise, you may continue with the original purchase OR request your deposit to be returned right away. The returned deposit is the same whether you decide to continue with your rental item or not. This means that in both cases, your deposit will be returned minus the 4% required to cover credit card fees.

### 3.2

If, during the pick-up, you wish to rent additional item(s), you will have to make another deposit for them.

## **4.0 During Your Rental Period:**

### 4.1

Once you have picked up your rentals, you are responsible for taking care of the item. You agree to treat each rental piece with care and respect.

### 4.2

Your rental period is exactly 2 weeks from the date of your pick up. **If you wish to extend** the two week limit, you are free to do so but only by 1 more week. In order to do this, you must notify LazSoc by emailing [edi@lazzsoc.ca](mailto:edi@lazzsoc.ca) and informing us of the extension. If you still wish to hold on to the item past the 3 week mark, then you must bring the item back to LH1020 (Clubs' Office at Lazaridis Hall) and show that the item is still in good condition before approval for extension (for just an additional week after the 2 week period, this is not necessary).

#### 4.3

**No alterations are permitted on the rented items.** You may use temporary hem tapes, HOWEVER, any damages caused by the use of temporary hem tapes will result in a loss of your deposit. This means that you will not receive your deposit back.

#### 4.4

We require that you please keep **all perfumes and tanning lotions** away from the rentals, as these can be tenacious, unless you are 100% sure that after you wash your rental clothing in a regular washing machine, the smell/stain will be removed. Since blazers cannot be washed under any circumstances, you CANNOT use any perfumes or tanning lotions UNLESS you are willing to get them dry-cleaned at your own expense. If your item is returned with perfume smells or spray tan stains, then you will be liable for it and this will fall under the damages category. This means that you will not receive your deposit back.

#### 4.5

All zippers are tested by our team before your pick-up to ensure they are in full working order. Any unlikely zipper malfunctions that may occur during your rental period are unfortunately beyond our control and you will be liable for it and this will fall under the damages category. This means that you will not receive your deposit back.

### 5.0 During Return Process:

#### 5.1

Your return date will be exactly 2 weeks from the day you picked up your rental clothing. To ensure you remember, you will be sent a calendar invite from a member of LazSoc. Please also make note of your return date as well to ensure a smooth return of your rented items.

#### 5.2

When you come to LH1020 to return your items, a member from LazSoc will inspect the clothes to ensure that they are in good condition. Good condition means that there are no stains, odors, or rips in/on the item. If upon inspection, we see that the item(s) has been damaged, **YOUR DEPOSIT WILL NOT BE RETURNED**, and we will keep your deposit to cover the damage fees. To ensure that there are no damages, please wash the items before returning them to us using a regular washing machine. If it is a blazer, you DO NOT need to worry about washing it because the blazer will get ruined in the washing machine. Since you are not responsible for washing the blazer, you have to be very careful not to damage it UNLESS you are willing to get them dry-cleaned at your own expense.

#### 5.3

If your given return date does not work for you, please email us at [edi@lazzoc.ca](mailto:edi@lazzoc.ca) and we will try our very best to accommodate you, otherwise please be advised that you will have to come at your given time. In most cases we will be able to accommodate you, but we cannot guarantee that.

5.4

Late returns are subject to a late fee of \$5.00 each week until the rented item(s) have been returned.