

Brick By Brick Audiobooks - Download FAQ

What's a Zip File?

Due to the extremely large size, the audio files must be compressed in order to be downloaded. Once the zip folder has been downloaded, you will should be able to automatically unzip the files by double-clicking on the folder (both Mac and Windows). If you find that isn't the case, you will need a program like iZip (for Mac) or ZiPeg (for Windows) to unzip the files. Both iZip and ZiPeg are free downloads and easy to use. Just open the audio folder with the program and save the audio files to your target location.

I've Unzipped My Files, Now What?

In order to listen to the audio files, they need to be imported into a music player program like iTunes or Windows Media Player – there are many free programs available online to choose from. To import the audiobook into iTunes, open the program and then double-click on the folder where you saved the downloaded files. iTunes should immediately begin importing the files into your library. For easy listening, create a playlist and drag the files into the playlist.

But I Want to Listen to the Audiobook on My Phone (or Tablet)...

**UPDATE* We are always trying to improve your listening experience, especially when it comes to importing your purchased titles into mobile devices. After much research, our tech department believes they have found audiobook players for both iOS and Android that will streamline the process.*

iOS: [MP3 Audiobook Player](#) makes it very convenient to listen to MP3 and M4B format audiobooks on any Apple device, with no need to convert files. It allows you to select playback speed, pick up a track where you left off and the convenient sleep timer offers adjustable periods and optional sleep when the current chapter is over. Free with Pro version available.

Android: [Smart Audiobook Player](#) enables you to play any audiobook on your Android phone or tablet. It allows you to select playback speed and pick up where you left off with multiple books active, all from a widget on your home screen. Also includes sleep timer and built-in equalizer. Quick note: make sure to create a subfolder for the audiobooks you download so that the app can find the proper files to play. Free with 30 day trial, \$1.99 Full Version.

If you'd like a list of additional apps available for each platform, check out this [article](#).

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For iPhone/iPod users, the process of adding the audiobook to your phone is actually pretty easy. Connect your device to your computer and perform a sync with iTunes (audio files must be imported into iTunes first). If you created a dedicated playlist, select that playlist to sync. If not, you will need to select the specific files to be sync'd to your device.

For Android users, things are a bit trickier as you will need to copy the audio files into the Media folder on your device. You do this by connecting the charging cable to your computer, select Transfer Files when prompted on your device after connecting, and then dragging the files from the download/saved location on your computer to your device media folder. If you use a memory card with your device, it's a good idea to copy the files to the memory card instead of the internal memory so you don't run out of internal storage space. If you're an iTunes user, [DoubleTwist](#) and [SyncTunes](#) apps are a great option for Android users – after downloading the program to your computer, you can sync it with your iTunes library and then select the items you want to sync with your phone.

But Why Don't the Files Just Download to My Phone/Tablet Like Audible?

It's hard to compete with the big guys... Audible has created a proprietary app that downloads the audio files from their servers to play directly on your device. And that app probably cost buckets of cash and many moons to develop. We are currently doing research for developing an app for the BBBA titles, but for now things are still running on analog. Hey, it may take a bit more time to manage, but the BBBA titles are worth the wait!

I Still Can't Get My Audiobook to Play!

Although it's hard to troubleshoot your issue via email, we are happy to try and help. Just send us an email to help@brickbybrickaudiobooks.com and provide the following information: Mac or Windows, Operating System, Music Program your trying to use and any other pertinent details. Please allow 2-3 business days for a reply, although we try to get back to you sooner.