

RETURNS FORM



STEP 1 FILL OUT YOUR INFORMATION

ORDER # _____

NAME _____

ADDRESS _____

CITY _____

STATE _____ ZIP _____

COUNTRY _____

PHONE NUMBER _____

EMAIL ADDRESS _____

EXCHANGE REFUND GIFT CARD

RETURN POLICY
 You can return any items UNWASHED & UNWORN within 30 days of the confirmed delivery date of your package.

Items must be in original condition with ALL original packaging attached including hang tags, plastic bags & labels.

If you'd like to exchange products on our Returns Form please specify the product that you'd like to exchange the item you are returning for.

Be sure to include the size, color & name of the product you'd like in exchange.

If we cannot exchange the product(s) that you want please choose from the options in the exchange box.

Promotional items and sale items can only be returned for store credit which will be issued in the form of a Gift Card.

Please remember that you are responsible for return shipping charges.

If you choose to exchange the products we'll cover shipping charges to get you the 'exchange' product(s).

Refunds will be processed, and a credit will automatically be applied original method of payment, within 3-5 business days.

STEP 2 LIST THE ITEMS YOU WOULD LIKE TO RETURN INCLUDING THE REASON CODE

PRODUCT NAME	COLOR	SIZE	QUANTITY	PRICE	REASON CODE

EXCHANGE ITEMS			IF THE DESIRED PRODUCT IS NOT AVAILABLE PLEASE CHOOSE AN OPTION	
DESIRED PRODUCT	DESIRED COLOR	DESIRED SIZE	REFUND	GIFT CARD
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>

ENTER THE REASON CODE IN THE FINAL BOX IN STEP 2

1. Doesn't suit me 2. Doesn't fit properly (please state) 3. Incorrect item received

4. Damaged/defective items received 5. Looks different to image on site

STEP 3

ENCLOSE THIS FORM WITH RETURN PRODUCTS TO THIS ADDRESS:

FAO RETURNS
 1665 S RANCHO SANTA FE ROAD
 SUITE A2, SAN MARCOS
 CA 92078 USA

GOT ANY QUESTIONS? - CONTACT SUPPORT@ETHOS.COMMUNITY