

ROSE & HART

RETURNS FORM

NAME: _____

DATE: _____

ORDER #: _____ EMAIL: _____

Please read and complete the checklist before sending

It is possible to return any **FULL PRICED** items purchased for a store credit within 7 days upon receiving your order, (for international orders within 21 days of your purchase date) We do not offer exchange or refunds for change of mind, incorrect sizing, and wrong item but we can give you a store credit once we receive your returned item. If you receive a product with a manufacturing fault, this will be closely revised before we can provide a full refund.

- *All sale items are final, no exchange, returns or refunds*
- *Items must be in its original condition with tags still attached*
- *The return shipping cost is at the sender's expense*
- *Due to sanitary and hygiene reasons, we do not offer return to jewellery, swimwear, lingerie, undergarments, cosmetics, and beauty products.*

QTY	ITEM NAME	COLOUR & SIZE	REASON FOR RETURNING

**SEND YOUR RETURN TO:
ROSE & HART
UNIT 15 6 ENERGY CIRCUIT
ROBINA, QUEENSLAND
4226**

Once your returned item is received, our team processes all returns within 24 hours. If your item has been revised and approved for a store credit, you will be issued with a Rose & Hart store credit.

You will receive this voucher via the email you used when you purchased this item.

Returns within Australia can take from 3-7 business days via regular post.

All international returns can take up to 14-21 days.

FAULTY ITEMS: PLEASE EMAIL hello@roseandhart.com.au IF YOU FEEL YOU RECEIVED A FAULTY ITEM. PLEASE INCLUDE ALL DETAILS OF YOUR ORDER INCLUDING PHOTOS. ALL FAULTY ITEMS ARE REVIEWED CAREFULLY AND ARE THEN PASSED ON TO THE MANUFACTURER WHO WILL ADVISE THEIR PROFESSIONAL REVISION.