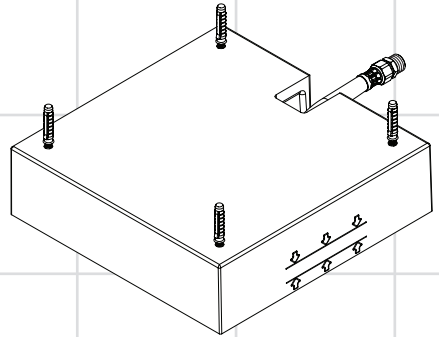
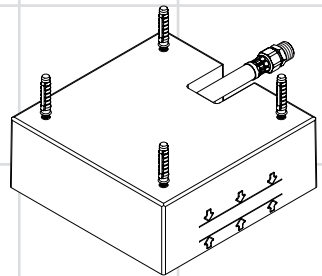


- EN** Installation / User Instructions / Warranty
- FR** Instructions de montage / Mode d'emploi / Garantie
- ES** Instrucciones de montaje / Manejo / Garantía



**Raindance**  
26254181



**Raindance**  
26471181

**Installation Considerations**

- For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.

**⚠ This rough is for installation in a suspended ceiling.**

- To prevent scald injury, the maximum output temperature of the shower valve must be no higher than 120°F. In Massachusetts, the maximum output temperature can be no higher than 112° F.
- Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

**À prendre en considération pour l'installation**

- Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.

**⚠ Le kit de base ne peut être monté que dans un plafond intermédiaire.**

- Pour empêcher des blessures par ébouillement, la température de sortie maximale du robinet de douche ne doit pas excéder 120°F. Au Massachusetts, la température de sortie maximale du robinet de douche ne doit pas excéder 112°F.
- Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

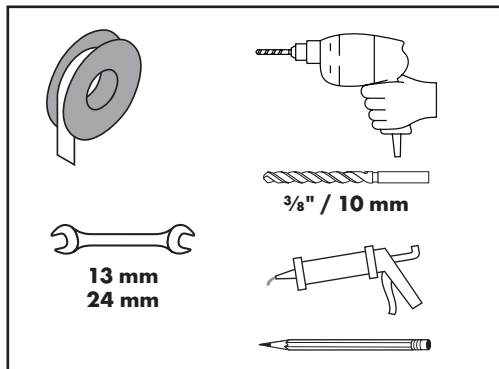
## Consideraciones para la instalación

- Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.

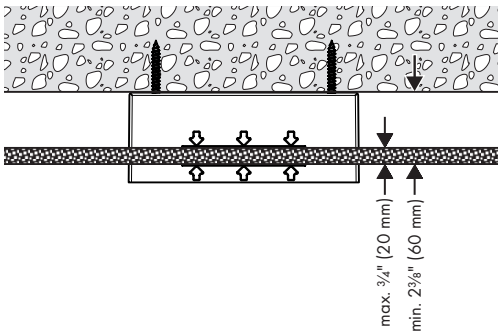
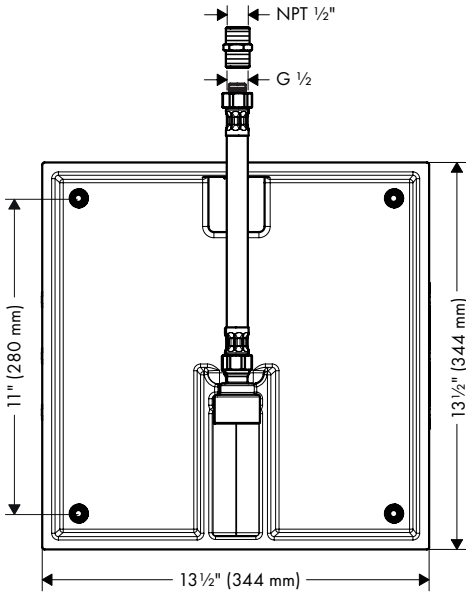
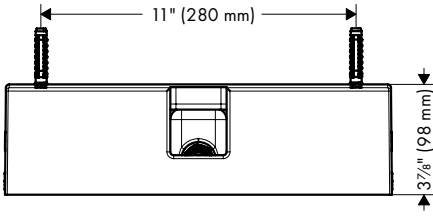
**⚠ Il kit base può essere installato solo in un soffitto intermedio.**

- Para evitar escaldaduras, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 120°F. En Massachusetts, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 112°F.
- Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

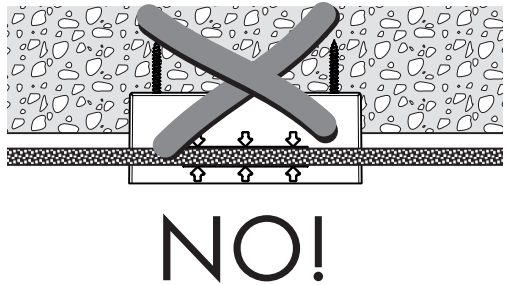
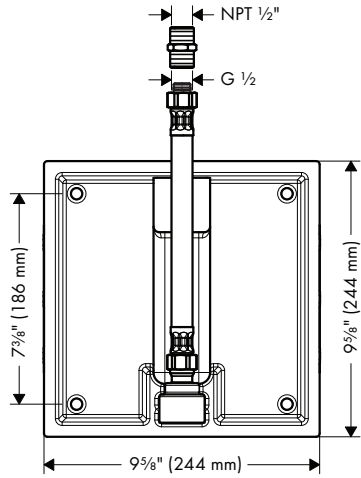
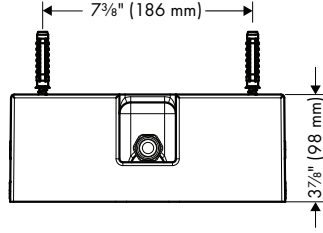
## Tools Required / Outils Utiles / Herramientas Útiles

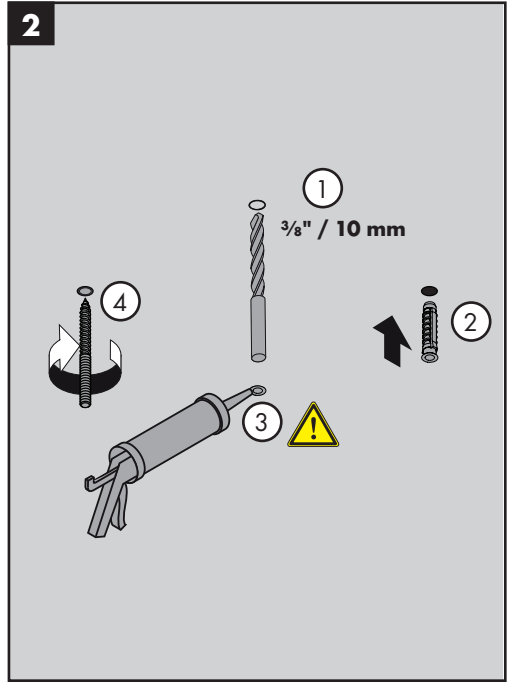
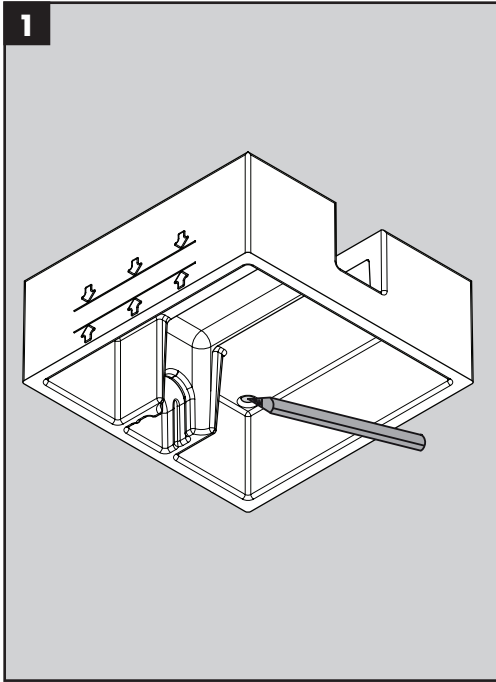


**Raindance**  
26254181



**Raindance**  
26471181





## English

Hold the showerhead dummy against the ceiling at the mounting location.

The opening in the side should face the supply line.

Mark the positions of the screw holes.

Drill the screw holes.

Install the anchors.

Seal the ceiling around the anchors.

Install the studs.

## Français

Disposez le patron de montage de la pomme de douche sur la surface de montage à l'endroit désiré.

Alignez le patron de montage avec le conduit d'eau.

Marquez les positions des trous de vissage.

Percez les trous.

Installez les chevilles.

Scellez le plafond autour des chevilles à l'aide d'un agent d'étanchéité.

Installez les goujons.

## Español

Posicione la plantilla del cabezal de ducha en el lugar deseado de la superficie de montaje.

Alinee la plantilla con la tubería de agua.

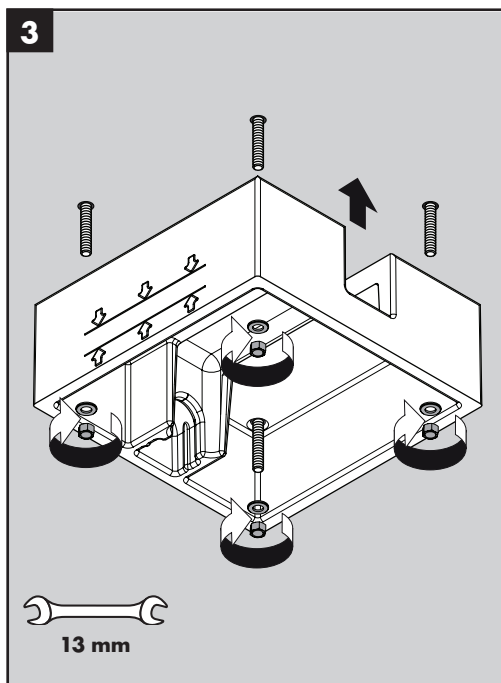
Marque las posiciones de los orificios para tornillos.

Perfore los orificios.

Instale los tarugos de anclaje.

Selle el cielo raso alrededor de los tarugos de anclaje con un sellador impermeable.

Instale los espárragos.



3

### English

Install the dummy.

Wrap the threads on the adapter using plumber's thread tape.

Install the adapter on the hose.

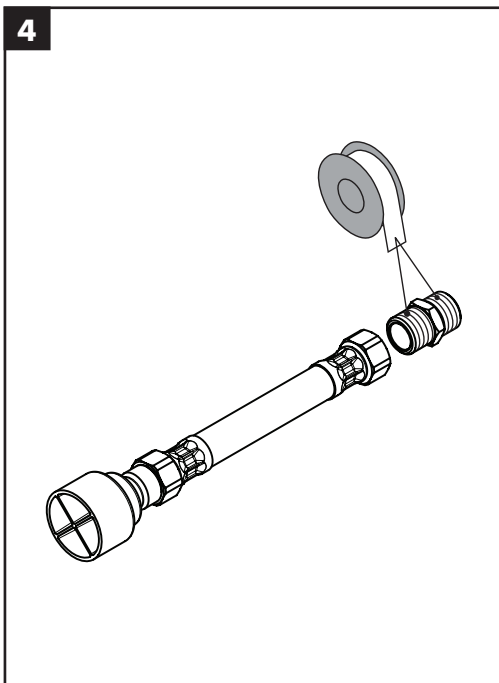
### Français

Installez le patron de montage.

Enveloppez les filets sur l'adaptateur avec du ruban de plomberie.

Installez l'adaptateur sur le tuyau.

4

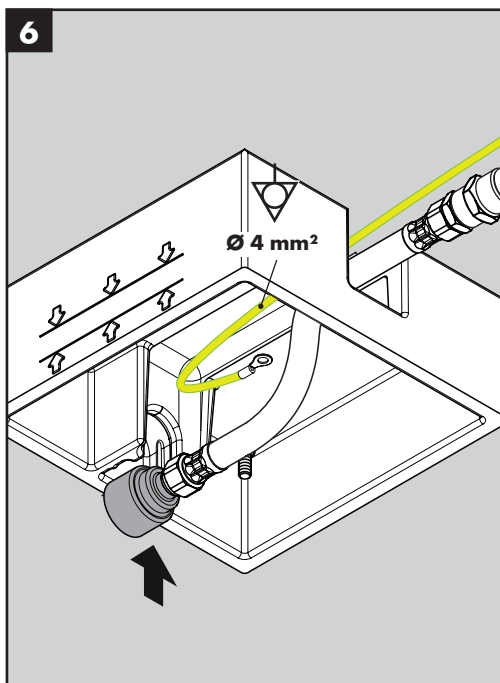
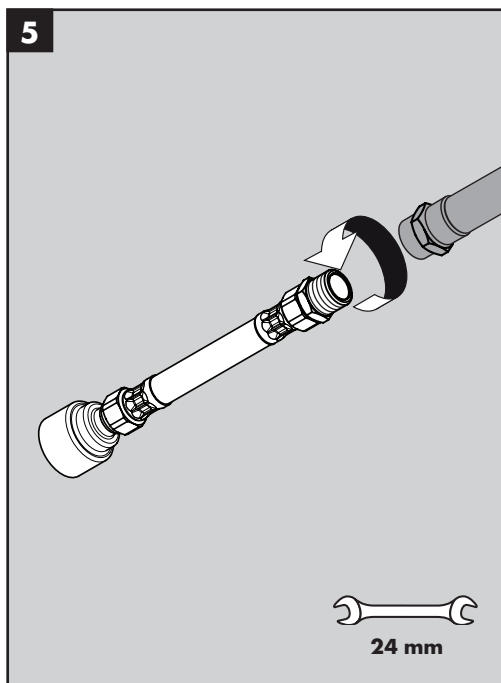


### Español

Instale la plantilla.

Envuelva las roscas del adaptador con cinta de plomería.

Instale el adaptador en la manguera.



### English

Install the hose and adapter on the supply pipe.

Push the hose and the grounding wire into the dummy.

Push the hose plug into the niche.

### Français

Installez le tuyau/adaptateur sur le conduite d'eau.

Placez le tuyau et le fil dans le patron de montage.

Poussez le bouchon dans le créneau.

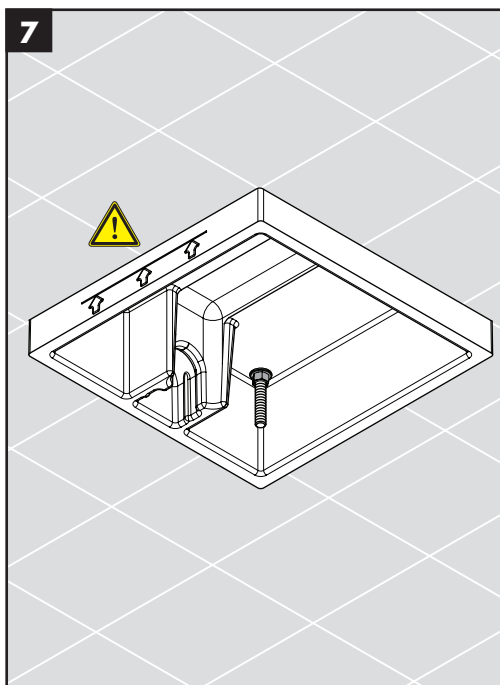
### Español

Instale la manguera / adaptador en la tubería de agua.

Posicione las mangueras en la plantilla.


Empuje el tapón en el nicho.

7




## English

Install the finished ceiling.

-  **To insure correct fit of the trim, the outside surface of the finished ceiling must fall between the two lines on the rough.**


## Français

Installez le plafond fini.

-  **Pour que la garniture s'ajuste de façon adéquate, la surface du plafond fini doit se situer entre les deux marques figurant sur la platine de montage.**

## Español

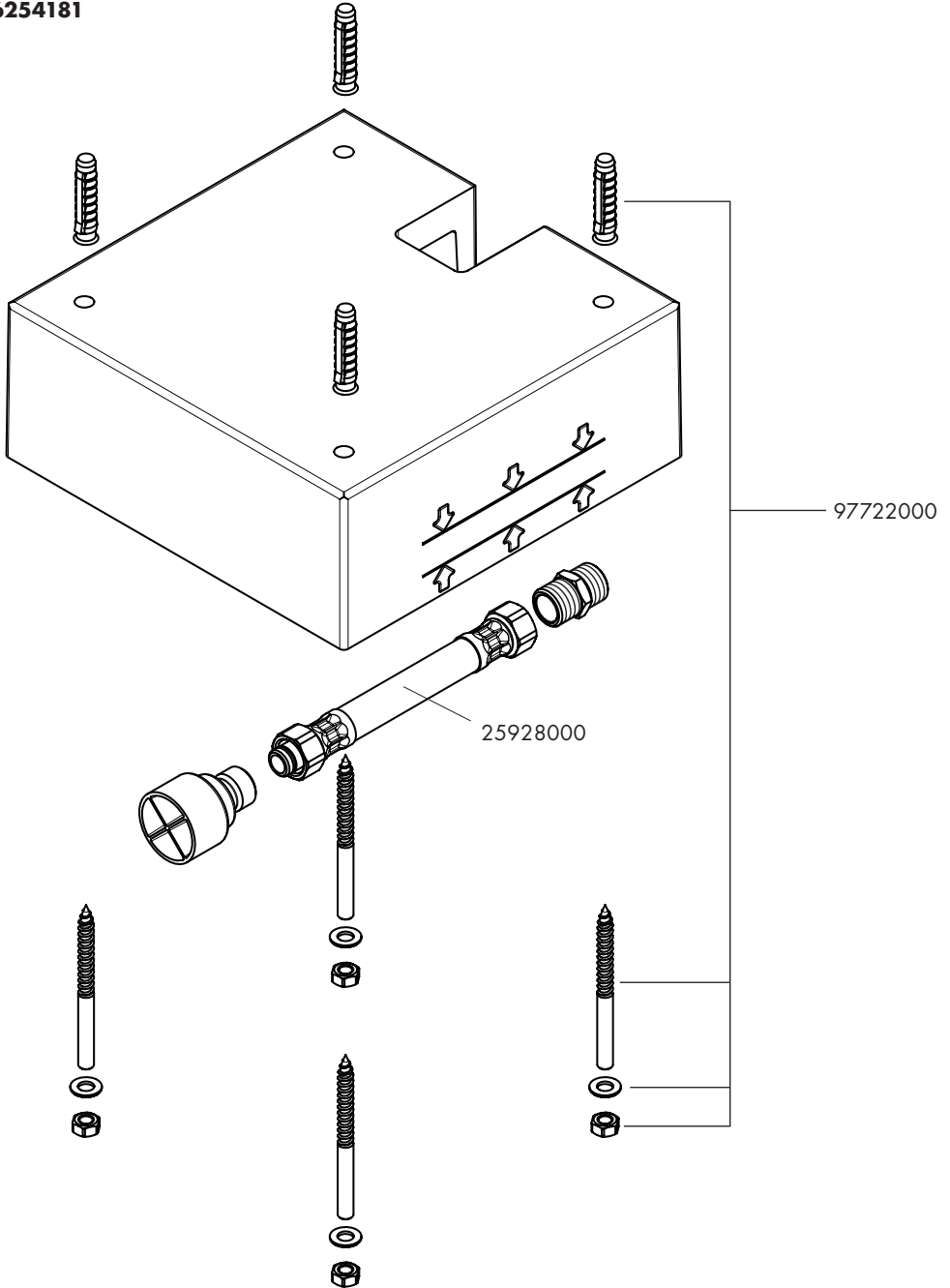
Instale el cielo terminado.

-  **Para que la pieza exterior ajuste correctamente, la superficie del cielo terminado debe quedar entre las dos marcas de la plantilla.**



Replacement Parts / Pièces détachées / Repuestos

26471181  
26254181







# Limited Consumer Warranty

This warranty is limited to products manufactured by Hansgrohe, Inc. ("Hansgrohe") that are purchased by a consumer in the United States or Canada after March 1, 1996, and installed in either the United States or in Canada.

## WHO IS COVERED BY THE WARRANTY

This limited warranty extends to the original purchaser only. This warranty is non-transferable. Hansgrohe neither assumes nor authorizes any person to create for it any other obligation or liability in connection with this product.

## LENGTH OF WARRANTY

If you are a consumer who purchased the product for use primarily for personal, family or household purposes, this limited warranty starts on the date of purchase and extends for as long as you own the product and the home in which the product is originally installed. If you purchased the product for use primarily for any other purpose, including, without limitation, a commercial purpose, this limited warranty starts on the date of purchase and extends (i) for 1 year, with respect to Hansgrohe and Commercial products, and (ii) for 5 years, with respect to Axor products. The Rubbed Bronze finish is subject to a 3-year limited warranty starting on the date of purchase.

## WHAT IS COVERED BY THE WARRANTY

This limited warranty covers only your Hansgrohe manufactured product. Hansgrohe warrants this product against defects in material or workmanship as follows:

Hansgrohe will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe is unable to provide a replacement and repair is not practical or cannot be made in timely fashion, Hansgrohe may elect to refund the purchase price in exchange for the return of the product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

## WHAT IS NOT COVERED BY THE WARRANTY

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from (1) normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration; (2) the use of abrasive or caustic cleaning agents or "no-rinse" cleaning products, or the use of the product in any manner contrary to the product instructions; or (3) conditions in the home such as

excessive water pressure or corrosion.

- C. Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product.
- D. Accessories, connected materials and products, or related products not manufactured by Hansgrohe.
- E. Any Hansgrohe or Axor product sold for display purposes.

## HANSGROHE SHALL NOT BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS LIMITED WARRANTY.

Some provinces and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## TO OBTAIN WARRANTY PARTS OR INFORMATION

Contact your Hansgrohe retailer, or contact Technical Service at:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid. REVISED MAY 1, 2016.

## PRODUCT INSTRUCTIONS AND QUESTIONS

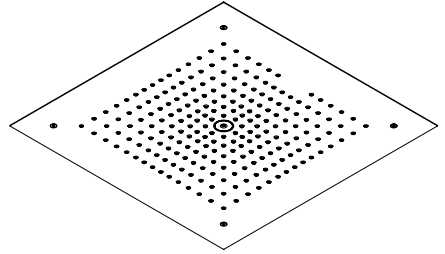
Upon purchase or prior to installation, please carefully inspect your Hansgrohe product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product. If you have questions at any time about the use, installation or performance of your Hansgrohe product, or this warranty, please write us or call us toll-free at 800-334-0455.

**hansgrohe**

Hansgrohe, Inc. 1490 Bluegrass Lakes Parkway Alpharetta, GA 30004  
Tel. 800-334-0455 Fax 770-889-1783

[www.hansgrohe-usa.com](http://www.hansgrohe-usa.com)

- EN** Installation / User Instructions / Warranty  
**FR** Instructions de montage / Mode d'emploi / Garantie  
**ES** Instrucciones de montaje / Manejo / Garantía

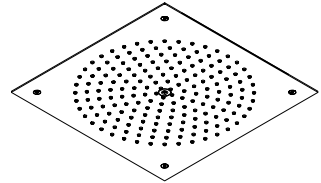


## **Raindance 400 Square**

26253001

26255001

26925001



## **Raindance 260 Square**

26481XX1

## Technical Information

Max. flow rate	
26481XX1, 26925001	2.5 GPM (9.5 L/min)
26253001	2.0 GPM (7.6 L/min)
26255001	1.8 GPM (6.8 L/min)

## Installation Considerations

- For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- #26481XX1 is for use with rough #26471181 (not included). #26252001, 26925001 and #26255001 are for use with rough #26254181 (not included).
- **#26481XX1, #26925001 only:** This showerhead is for use with automatic compensating valves rated at 2.0 GPM (7.6 L/min) or less.
- **#26253001 only:** This showerhead is for use with automatic compensating valves rated at 1.5 GPM (5.7 L/min) or less.
- **#26255001 only:** This showerhead is for use with automatic compensating valves rated at 1.3 GPM (4.9 L/min) or less.
- To prevent scald injury, the maximum output temperature of the shower valve must be no higher than 120° F (49° F). In Massachusetts, the maximum output temperature can be no higher than 112° F (44° F).
- Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

## Données techniques

Capacité nominale	
26481XX1, 26925001	2.5 GPM (9.5 L/min)
26253001	2.0 GPM (7.6 L/min)
26255001	1.8 GPM (6.8 L/min)

## À prendre en considération pour l'installation

- Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- #26481XX1 requiert une pièce intérieure #26471181 (non compris). #26252001, 26925001 et #26255001 requiere une pièce intérieure #26252181 (non compris).
- **26481XX1, 26925001 seulement:** Cette pomme de douche doit être utilisée avec une soupape qui compense automatiquement, et est évalué à 2.0 GPM (7.6 L/min) ou moins.
- **26253001 seulement:** Cette pomme de douche doit être utilisée avec une soupape qui compense automatiquement, et est évalué à 1.5 GPM (5.7 L/min) ou moins.
- **26255001 seulement:** Cette pomme de douche doit être utilisée avec une soupape qui compense automatiquement, et est évalué à 1.3 GPM (4.9 L/min) ou moins.
- Pour empêcher des blessures par ébullantement, la température de sortie maximale du robinet de douche ne doit pas excéder 120° F (49° F). Au Massachusetts, la température de sortie maximale du robinet de douche ne doit pas excéder 112° F (44° F).
- Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

## Datos técnicos

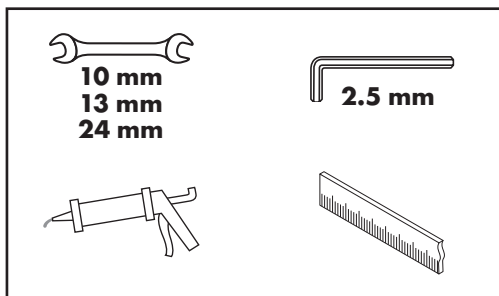
Caudal máximo

26481XX1, 26925001	2.5 GPM (9.5 L/min)
26253001	2.0 GPM (7.6 L/min)
26255001	1.8 GPM (6.8 L/min)

## Consideraciones para la instalación

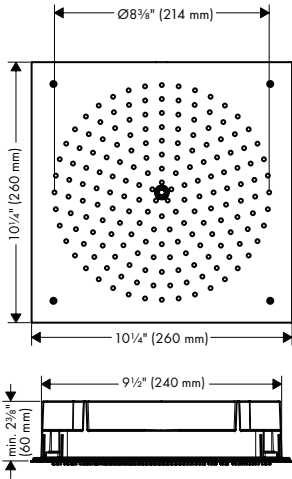
- Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- № 26481XX1 requiere una pieza interior de válvula № 26471181 (no incluida). № 26252001, 26925001 y № 26255001 requiere una pieza interior de válvula № 26254181 (no incluida).
- **26481XX1, 26925001 solamente:** Esta ducha cabezal debe ser utilizada con una válvula que compensa automáticamente, y es valorado en 2.0 GPM (7.6 L/min) o menos.
- **26253001 solamente:** Esta ducha cabezal debe ser utilizada con una válvula que compensa automáticamente, y es valorado en 1.5 GPM (5.7 L/min) o menos.
- **26255001 solamente:** Esta ducha cabezal debe ser utilizada con una válvula que compensa automáticamente, y es valorado en 1.3 GPM (4.9 L/min) o menos.
- Para evitar escaldaduras, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 120° F (49° F). En Massachusetts, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 112° F (44° F).
- Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

## Tools Required / Outils Utiles / Herramientas Útiles



# Raindance 260 Square

26481XX1

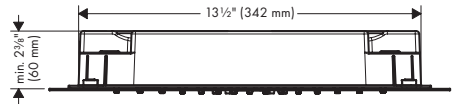
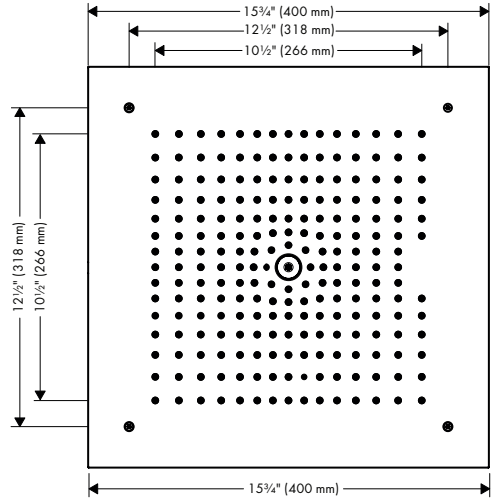


# Raindance 400 Square

26253001

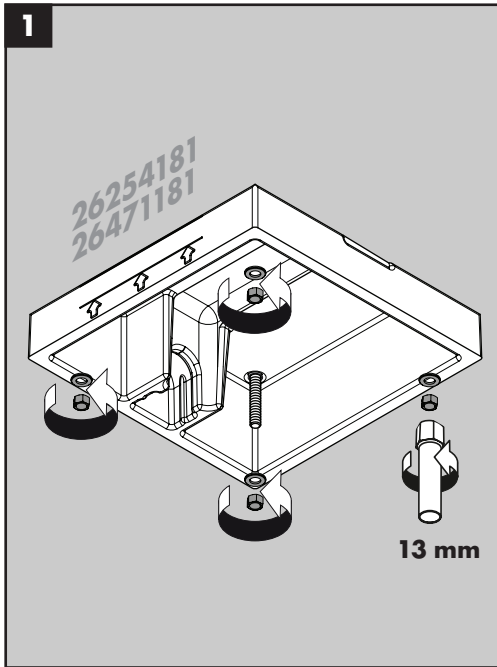
26255001

26925001





## Installation / Installation / Instalación



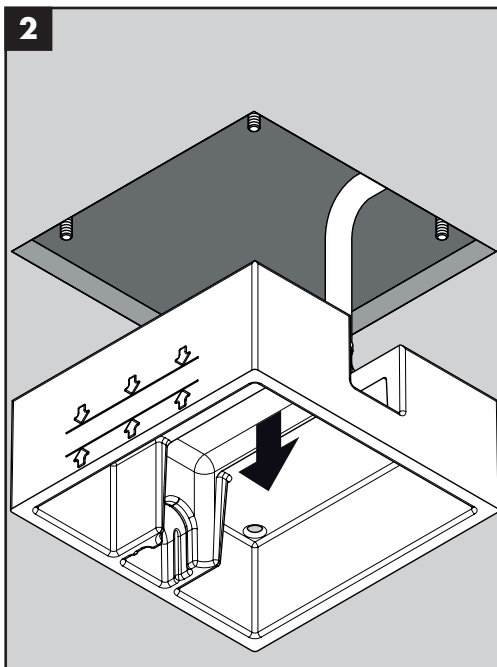
Remove the nuts and washers from the showerhead dummy.

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Retirez les écrous et les rondelles de la planche de montage.

---

Retire las tuercas y los arandelas de la plantilla de ducha.



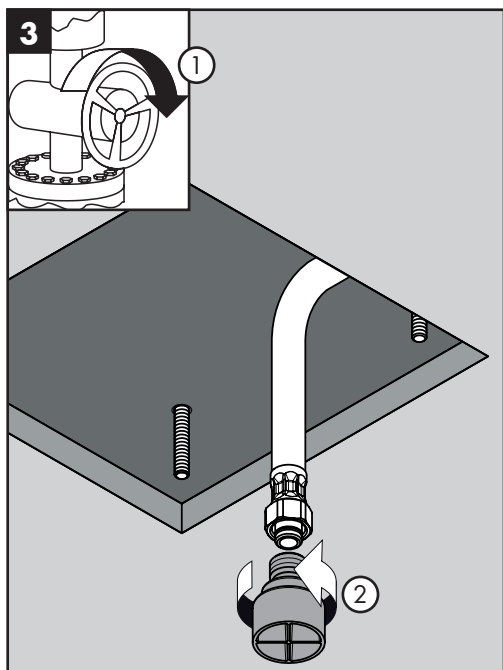
Pull the dummy away from the ceiling.

---

Tirez la patron dans le plafond.

---

Tire la plantilla del cielo.



Turn the water off at the main.

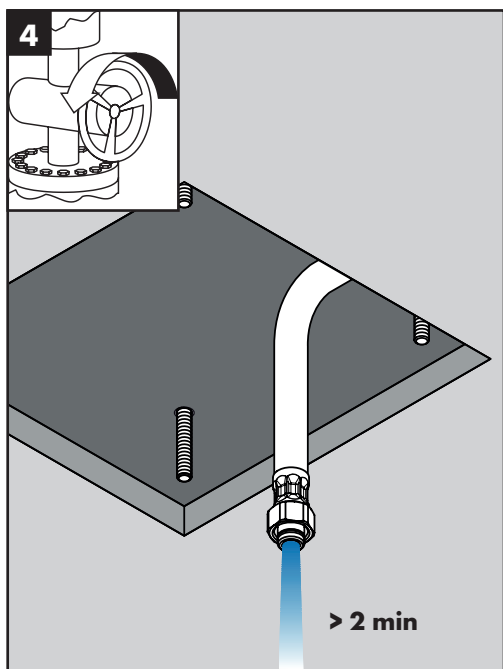
Remove the plug from the connecting hose.

Fermez l'eau à la valve principale.

Deposez le bouchon du tuyau flexible.

Cierre del agua a la válvula principal.

Retire el tapón del tubo flexible.



Turn the water on.

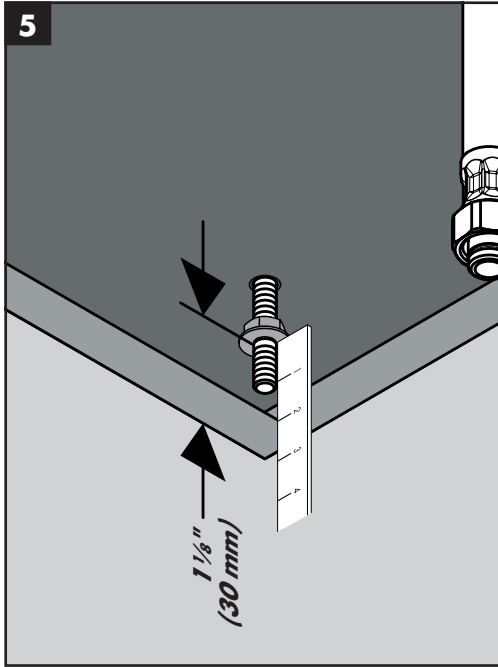
Flush the line for at least two minutes.

Ouvrez l'eau.

Rincez bien les conduites d'alimentation.

Abra el agua.

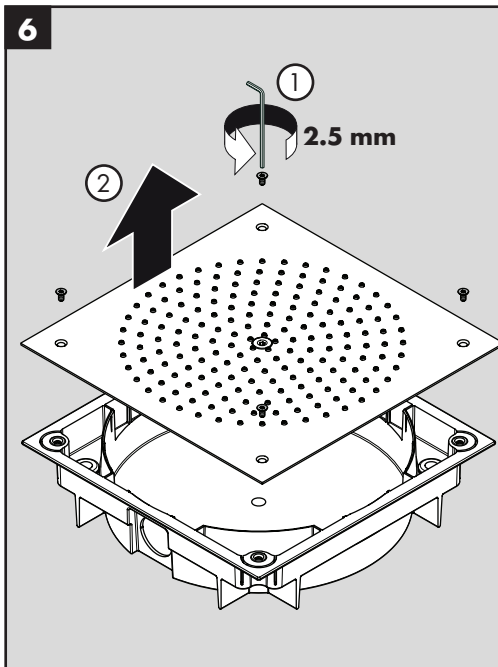
Lave los suministros.



5 Install the flanged nuts on the studs so that they are 1 1/8" (30 mm) above the finished surface of the ceiling.

Installez les écrous dans les goujons. Positionnez les écrous de 1 1/8 po (30 mm) au-dessus de la surface du plafond.

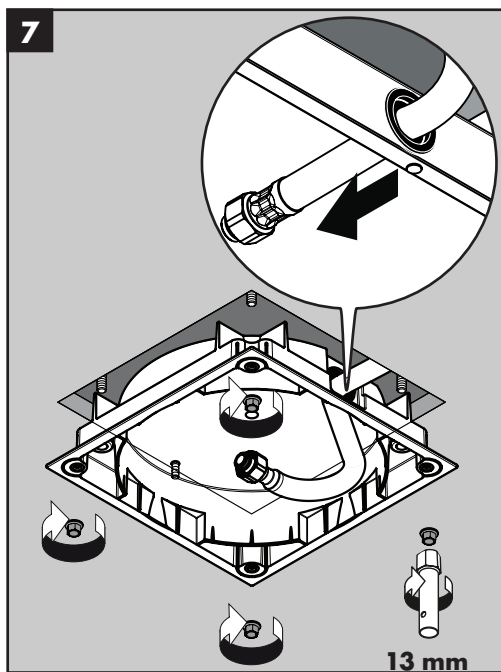
Instale las tuercas en los espárragos. Coloque las tuercas de 1 1/8" (30 mm) por encima de la superficie del cielo.



6 Remove the spray face from the showerhead housing.

Retirez le grille de diffuseur du carter.

Retire el difusor de la caja.



Push the hose through the hole on the side of the housing.

Push the housing into the ceiling.

Install the nuts and washers.

---

Poussez le flexible à travers le trou sur le côté du carter.

Poussez le carter dans le plafond.

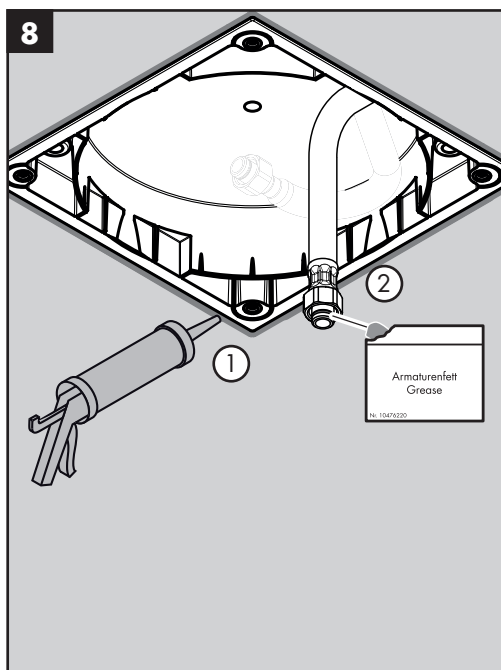
Installez les écrous et les rondelles.

---

Empuje la manguera en la caja.

Empuje la caja en el cielo.

Instale las tuercas y las arandelas.



⚠ **Seal the ceiling around the housing using waterproof sealant.**

Lubricate the hose o-ring.

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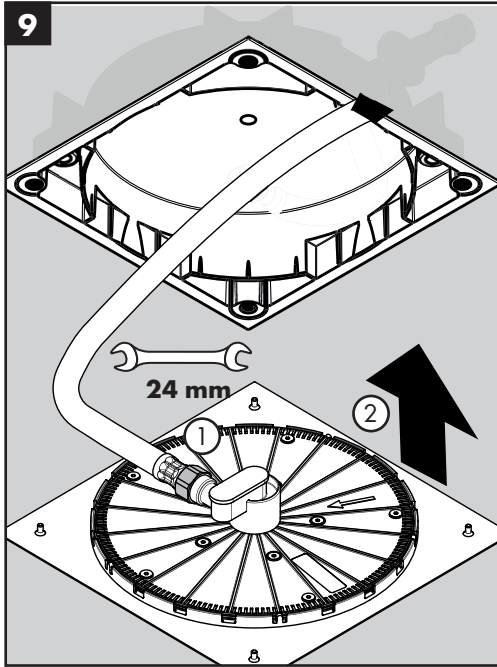
⚠ **Scellez le plafond autour du carter à l'aide d'un agent d'étanchéité.**

Lubrifiez le joint torique du tuyau.

---

⚠ **Selle el cielo raso alrededor de la caja con un sellador impermeable.**

Lubrique la junta tóroidal de la manguera.



Connect the hose to the spray face using a 24 mm wrench.

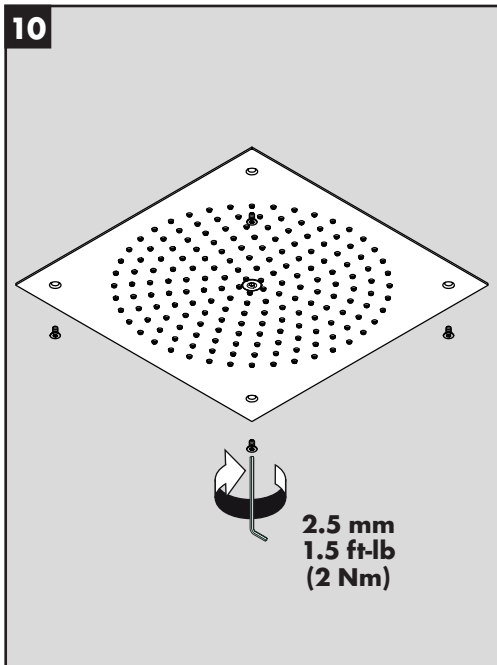
Push the spray face onto the housing.

Connectez le tuyau sur le grille de diffuseur à l'aide d'une clé de 24 mm.

Poussez le grille de diffuseur dans le carter.

Conecte la manguera sobre el difusor con una llave de 24 mm.

Empuje el difusor en la caja.

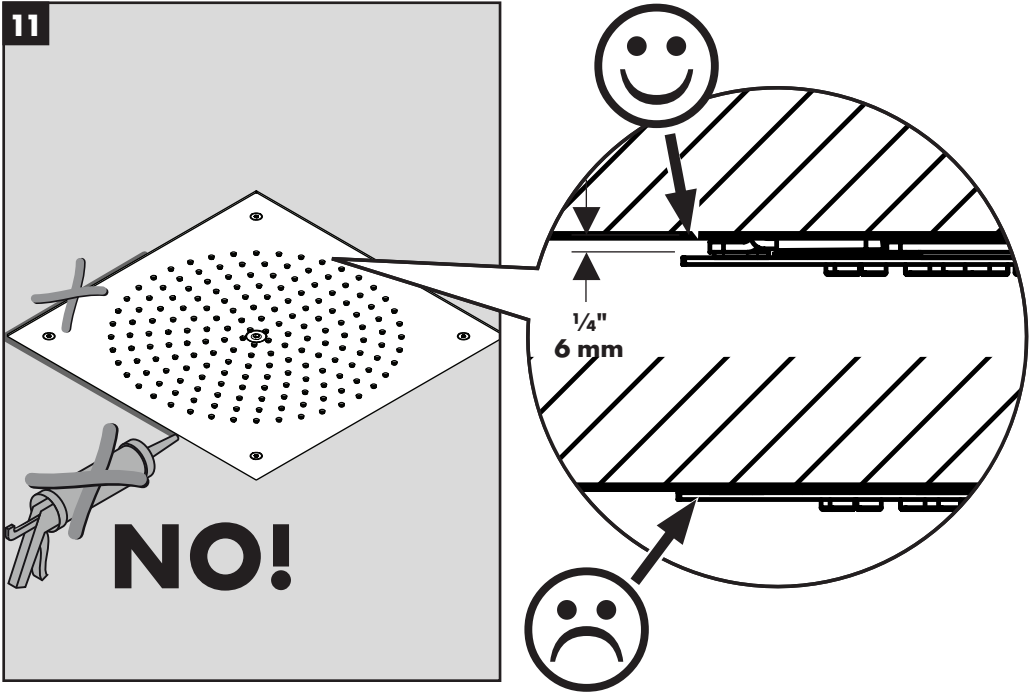


Install and tighten the four screws using a 2.5 mm Allen wrench.

Installez les quatre vis à l'aide d'une clé Allen de 2.5 mm.

Instale los cuatro tornillos con una llave Allen de 2.5 mm.

11



There should be a 1/4" (6 mm) of space between the rear of the spray face and the surface of the finished ceiling.

⚠ **DO NOT CAULK AROUND THE SPRAY FACE!**

Il doit y avoir un espace de 1/4 po (6 mm) entre l'arrière du diffuseur et la surface du plafond fini.

⚠ **NE PAS SCHELLEZ LE PLAFOND AUTOUR DE LA GRILLE DE DIFFUSEUR.**

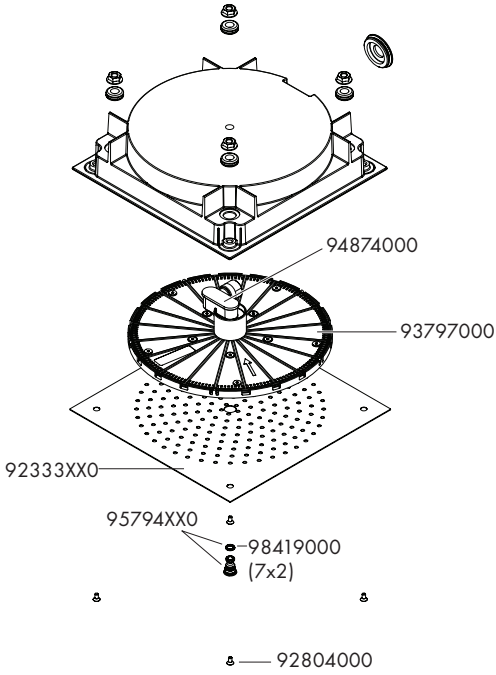
Debe haber un espacio de 1/4" (6 mm) entre la parte posterior del difusor y la superficie del cielo acabado.

⚠ **NO SELLE EL CIELO ALREDEDOR DEL DIFUSOR.**

# Replacement Parts / Pièces détachées / Repuestos

## Raindance 260 Square

26481XX1

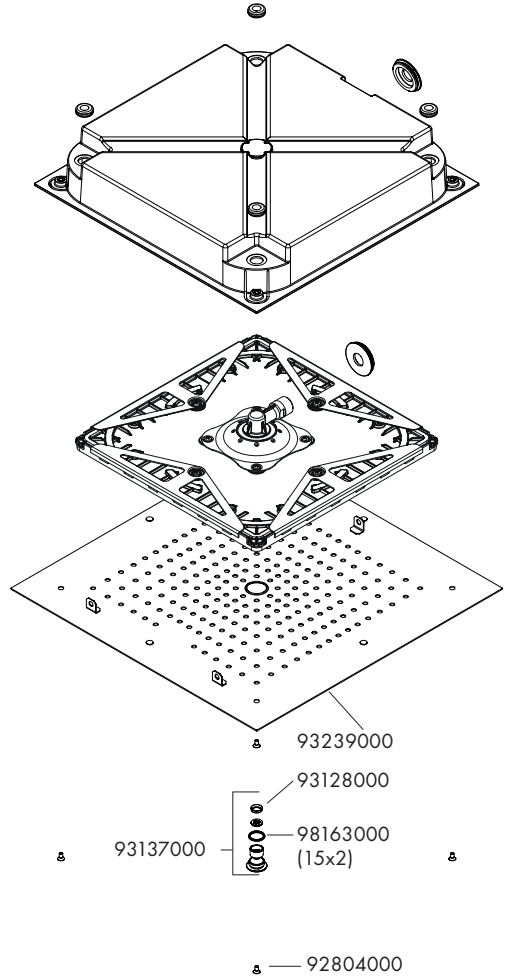


## Raindance 400 Square

26253001

26255001

26925001

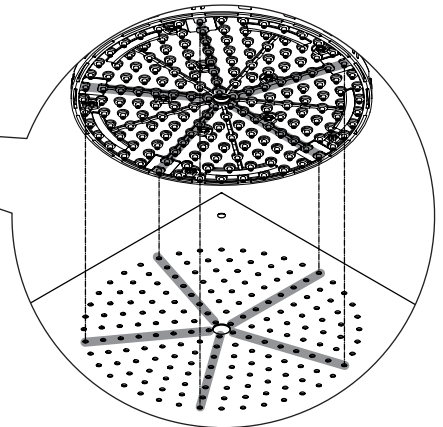
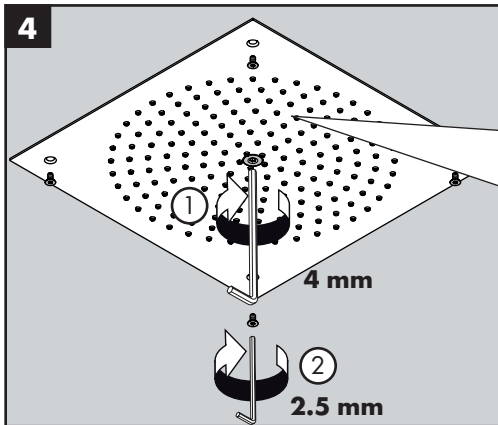
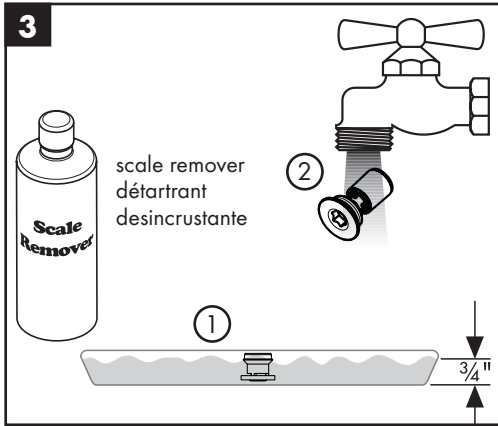
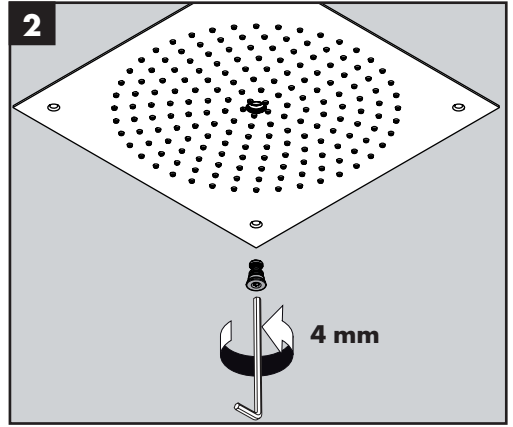
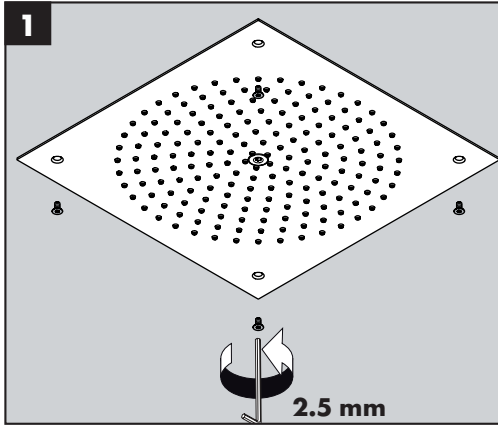


### XX = Colors / Couleurs / Acabados

00 = Chrome

82 = Brushed Nickel

# Cleaning / Nettoyage / Limpezia





## Cleaning Recommendation for Hansgrohe Products

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Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

### For best results:

- Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- Select a cleaning agent specifically intended for the type of product.
- **Do not** use these types of cleaners as they will cause damage to your Hansgrohe product:
  - ✘ Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  - ✘ Abrasive cleaning powders, pads, or brushes.
  - ✘ Steam cleaners.
  - ✘ "No rinse" cleaning agents.
- **Always** follow the instructions provided by the manufacturer of the cleaning agent.
- **Do not** mix cleaning agents, unless directed by the manufacturer.
- **Do not** spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- **Always** rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

### Important

- Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- **Do not** store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
- **Damage to the product caused by improper care or the use of improper cleaning agents is not covered by the warranty.**
- **If a component of the product is damaged, replace it to reduce the risk of personal injury, property damage or product failure.**

## Conseil de nettoyage pour les produits Hansgrohe

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Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

### Pour de meilleurs résultats :

- Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- **N'utilisez pas** ces types de nettoyeurs car ils peuvent endommager votre produit Hansgrohe :
  - ✘ Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  - ✘ Les poudres de nettoyage, les tampons ou les brosses abrasives.
  - ✘ Les nettoyeurs à vapeur.
  - ✘ Les produits de nettoyage « sans rinçage ».
- **Ne mélangez pas** les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
- **Ne pulvérisez pas** les nettoyeurs directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyeurs par pulvérisation, pulvériser le nettoyeur sur un chiffon ou une éponge douce.
- Après le nettoyage rincer abondamment à l'eau claire pour éliminer intégralement les restes de détergent.

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## Important

- Les residus de produits pour le corps comme les savons liquides, shampooings, gels de douche, teintures pour cheveux, parfums, après-rasage et vernis à ongles peuvent causer des détériorations. Rincez le produit avec de l'eau propre après chaque utilisation.
- Le résidu provenant des nettoyeurs pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
- De même, il est interdit de stocker des détergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en dégagent risquent d'abîmer les produits.
- **Les dommages au produit causés par un mauvais entretien ou par l'utilisation de produits de nettoyage inadéquats ne sont pas couverts par la garantie.**
- **Si un composant du produit est endommagé, remplacez-le pour réduire les risques de blessures, de dommages matériels ou de défaillances du produit.**

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## Recomendación de limpieza para los productos de Hansgrohe

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

### Para obtener mejores resultados:

- Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- **No** use estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  - ✗ Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  - ✗ Polvos, paños o cepillos de limpieza abrasivos.
  - ✗ Limpiadores a vapor
  - ✗ Agentes de limpieza "sin enjuague".
- **Siempre** siga las instrucciones provistas por el fabricante del agente de limpieza.
- **No** mezcle los agentes de limpieza, a menos que esté indicado por el fabricante.
- **No** rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- **Siempre** enjuague su producto Hansgrohe con agua limpia y séquelo y lústrelo con un paño suave después de la limpieza.

### Importante

- Los residuos de productos de aseo como jabón líquido, champú, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de uñas pueden dañar también los materiales. Enjuague el producto con agua limpia después de cada uso.
- Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- Tampoco pueden generarse depósitos de productos de limpieza o químicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden dañar los productos.
- **Los daños que resulten de un cuidado inadecuado o uso de agentes de limpieza inadecuados no están cubiertos por la garantía.**
- **Si un componente del producto está dañado, reemplácelo para reducir el riesgo de lesiones personales, daños a la propiedad o fallas del producto.**

# Hansgrohe, Inc. Limited Warranty

Offering our customers the highest quality at all times is a fundamental part of the Hansgrohe, Inc. company philosophy. We offer consumers a limited warranty on our hansgrohe® and AXOR® branded products.

This warranty is limited to products manufactured by Hansgrohe, Inc. that are purchased from a Hansgrohe, Inc. authorized seller by a consumer in the United States or Canada after September 1, 2019, and installed in either the United States or in Canada.

## WARRANTY

Hansgrohe, Inc. warrants to the original consumer purchaser that hansgrohe and AXOR products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. For commercial purchasers, the warranty period is (a) one (1) year for hansgrohe products and (b) five (5) years for AXOR products, in each case from the date of purchase. The warranty period for products in the Rubbed Bronze, Matte Black and Matte White finishes are three (3) years from the date of purchase. This warranty is non-transferable.

## WHAT WE WILL DO

Hansgrohe, Inc., at its option, will replace any product or part of the product that proves defective in workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe, Inc. is unable to provide a replacement part or product and repair is not practical or cannot be made in timely fashion, Hansgrohe, Inc. may elect to refund the purchase price in exchange for the return of the defective product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

## WHAT IS NOT COVERED BY THE WARRANTY

Because Hansgrohe, Inc. is unable to control the quality of hansgrohe or AXOR products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover hansgrohe or AXOR products purchased from unauthorized sellers. Authorized sellers can be found on hansgrohe and AXOR branded websites.

Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product are not covered by this warranty.

Hansgrohe, Inc. shall not be liable for any damage to the product resulting from

- reasonable wear and tear
- outdoor use
- misuse (including use of the product for an unintended application)
- freezing water
- excessive water pressure
- pipe corrosion in the home in which the product is installed

- abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including the use of abrasive or caustic cleaning agents or “no-rinse” cleaning products.

This warranty does not cover: (i) accessories, connected materials and products, or related products not manufactured by Hansgrohe, Inc. (ii) any hansgrohe or AXOR product sold for display purposes or (iii) hansgrohe or AXOR products purchased from unauthorized sellers.

## WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR INFORMATION

Contact your retailer, or contact Technical Service at:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800 -334- 0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800 -334- 0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

REVISED SEPTEMBER 1, 2019.

**Limitation on Duration of Implied Warranties:** Some States do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

**Limitation of Special, Incidental or Consequential Damages:** Some States do not allow the exclusion or limitation of incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND HANSGRÖHE, INC. SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. HANSGRÖHE, INC. SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE PRODUCT RESULTING

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FROM REASONABLE WEAR AND TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION), FREEZING WATER, EXCESSIVE WATER PRESSURE, PIPE CORROSION IN THE HOME IN WHICH THE PRODUCT IS INSTALLED, ABUSE, NEGLIGENCE OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING THE USE OF ABRASIVE OR CAUSTIC CLEANING AGENTS OR "NO-RINSE" CLEANING PRODUCTS.

**Notice to residents of the State of New Jersey:** The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product.

If you have questions at any time about the use, installation or performance of your product, or the Limited Warranty, please write us or call us toll-free at 800-334-0455.

**hansgrohe**

Hansgrohe, Inc. 1490 Bluegrass Lakes Parkway Alpharetta, GA 30004  
Tel. 800-334-0455 Fax 770-889-1783

[www.hansgrohe-usa.com](http://www.hansgrohe-usa.com)