

Intelligently Clean, and that's the Bottom Line!

Washloo Odyssey Wall Hung Installation

Clean Comfort Hygiene





Intelligently Clean, and that's the Bottom Line!

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Read all instructions before use. Save these instructions for future reference.

Warning May result in death or injury



Caution

May result in death or injury

Warning

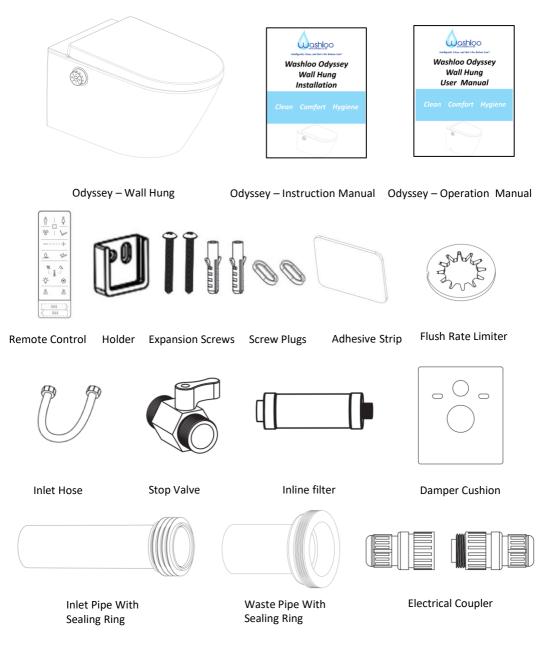
- 1. Do not use a damaged power plug or loose electrical outlet
- 2. Make sure to use a dedicated electrical outlet. Failing to do so may result in electric shock or fire.
- 3. Do not move the product by pulling the power plug.
- 4. Do not handle the power plug with wet hands
- 5. Do not forcefully bend the power cord or place heavy objects on it to prevent it from being damaged or deformed.
- 6. Do not connect and pull the power plug repeatedly.
- 7. Unplug the product before cleaning, repairing, inspecting or replacing parts.
- 8. Remove any dust or water from the plug.
- 9. Do not plug the appliance into an electrical outlet or power strip that is being used by too many appliances. Use an electrical outlet adequate for the voltage requirement of the product.
- 10. If the power cord is damaged, do not attempt to repair, modify or replace the cord, please contact our service centre.
- 11. If the product produces a strange noise, a burnt smell or emits smoke, unplug and disconnect from the electrical outlet immediately. Failing to do so may result in electric shock or fire.
- 12. Do not insert a wire or sharp object in any of the product gaps, or the warm air outlet. This may result in electric shock or product damage.

- 13. Do not place an electric heater near the product or dispose of any burning materials such as cigarettes in the toilet. This may result in fire or product deformation.
- 14. Do not place any containers filled with water, medicines, food, metallic objects or flammable materials on top of the product. If foreign objects enter the product, this may result in electric shock or fire.
- 15. Do not use the product in locations exposed to excessive moisture and do not splash water onto the product.
- 16. Do not use the product if it is not working correctly Please unplug the product immediately, close off the main water supply and call our service centre. Failing to do so may result in electric shock or fire.
- 17. While taking a shower or cleaning the bathroom, remove the power plug from the electrical outlet and exercise caution that water or detergent does not splash onto the bidet. Failing to do so may result in electric shock or fire.
- 18. Do not disassemble, repair or modify the product yourself.
- 19. Do not use the product whilst bathing
- 20. Do not place or store the product where it can fall or be pulled into a bath or sink.
- 21. Do not place in or drop the product into water or any other liquid.
- 22. Do not reach for the product if it has fallen into water or liquid, disconnect from the power outlet immediately.
- 23. Do not operate or store the product in locations where flammable or combustible materials are used.
- 24. Do not use industrial water or 'grey' water for the supply as this may cause skin damage or disease.
- 25. Do not block the warm air outlet with your hand.
- 26. Turn off the water supply valve when cleaning the filter.

- 27. For children and seniors who have difficulties with adjusting temperature, those with sensitive skin or impaired heat sensitivity, set the temperature of the wash spray, air dryer and seat to `'low'' or `'off'' to prevent burning.
- 28. Close supervision is necessary when this product is used by children or persons requiring general assistance.
- 29. Do not press the buttons using excessive force.
- 30. Do not stand or place heavy objects on the seat cover.
- 31. Use this product for its intended purpose only. As described in this manual. Do not use any attachments that are not recommended by us.
- 32. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped in water. Return the product to our service centre for examination.
- 33. Keep the cord away from heated surfaces.
- 34. Never block the air openings of the product or place it on a soft surface such as a bed or couch, where the openings may get blocked. Keep the air openings free of lint, hair etc.
- 35. Never use the product while sleeping or when drowsy.
- 36. Never drop or insert any objects into any openings or hoses.
- 37. Do not use the product outdoors or operate where aerosol (spray) products are being used or where it could be exposed to pure oxygen.
- 38. This product should be earthed in the event of an electrical short circuit earth reduces the risk of an electrical shock by providing an escape route (wire) for the electrical current. This product is equipped with a cord incorporating an earth wire and an earthed plug. The plug must be inserted into a power outlet that has been correctly installed.
- 39. Unplug this product before filling (fill reservoir) with water only unless otherwise specified by the manufacturer. Do not overfill.

- 40. Do not connect the mains water to the hot water pipe (only connect to cold water supply)
- 41. After the installation, make sure to check all water supply connections for leaks. Rubber washers should be in place for the water connection hoses and T valves.
- 42. Do not open/close the seat cover using excessive force.
- 43. Exercise caution that urine does not come into contact with the nozzles or warm air dryer outlet, failure to do so may result in bad odours or malfunction.
- 44. If the product will not be used for a long period of time, unplug the power cord, close the main water supply valve and drain any water in the water tank.
- 45. Do not pull out the bidet hose or connection hose using excessive force.
- 46. Do not use thinners, benzene, acidic chemicals, chloride or hydrochloric acid detergents. This may result in corrosion to the metallic components and potential discolouration or scratches to the bidet body.
- 47. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or introductions concerning the use of the appliance by a person responsible for their safety. Children should also be supervised to ensure that they do not play with the appliance.

Odyssey - Bill of Materials



Odyssey - Bill of Materials













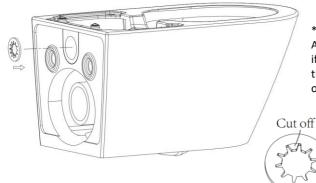
2x M12 Threaded Bar

2x M12 Nuts

2x M12 Washers

Expanding plugs

Flush Rate Limiter Installation



*PLEASE NOTE

After installing the 'Flush Rate Limiter,' if the bowl does not wash adequately then remove/cut off one or more teeth of the limiter .



Tooling Requirements



Tape Measure



Phillips Screwdriver



Flathead Screwdriver



Stanley Knife



File



Adjustable Spanner



Wire Cutters



Drill



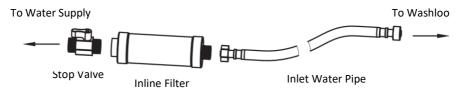
6mm Dia. Drill bit



Hacksaw

Odyssey – Water Supply Installation

Water Supply Installation



Washloo Odyssey

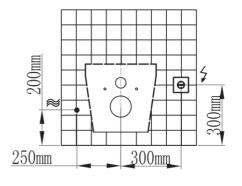
Installation A

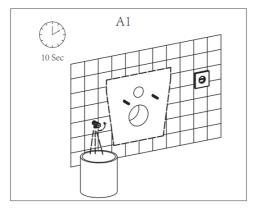
*PLEASE NOTE

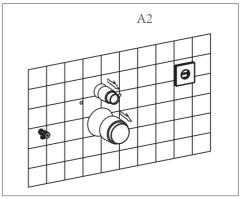
Installation A has the water supply and electric supply external of the Washloo's Structure. For use with existing concealed cisterns and not Washloo Specific.

*PLEASE NOTE

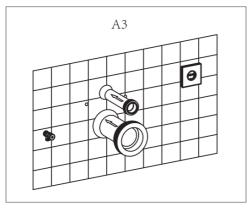
Prior to installation, ensure the 'Inlet Hose' and the 'Power Supply' for the Washloo is accessible and can be connected to the Odyssey.



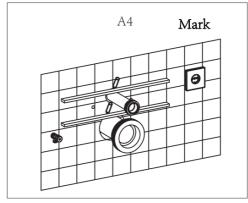




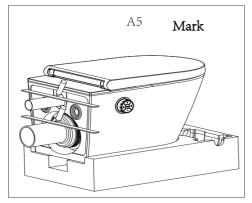
- 1. Open the 'Stop Tap' and allow the water to run through, flushing out any debris in the water system before connecting to the Washloo.
- 2. Ensure the Inlet Water Feed from the Cistern and the Waste Pipe into the cistern are accessible and projecting from the wall.



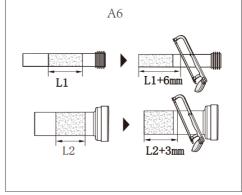
3. Install the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' into corresponding holes located in the Concealed Cistern, Pinnacle Cistern or Levitate Cistern.



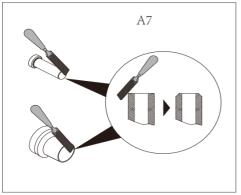
4. Using a marker pen, mark the heights of the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' on the Cistern/Wall.

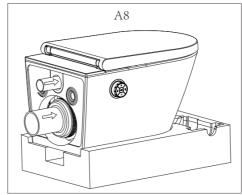


5. Using a marker pen, mark the heights of the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' on the Washloo.



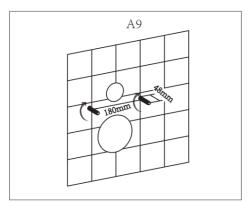
6. Trim the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' using a hacksaw, ensuring the correct length for both is achieved with protrusion of 6mm and 3mm respectively.

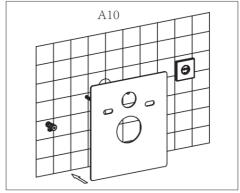




7. Remove any burrs or sharp edges from the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' using a file.

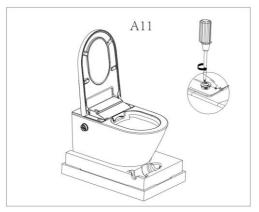
8. Install the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' into corresponding holes located in the Washloo Odyssey as shown.

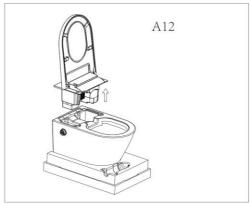




9. Install 2x M12 Threaded Bar into the corresponding holes in the Concealed Cistern, Pinnacle Cistern or Levitate Cistern. Allowing 180mm separation and 48mm of protrusion.

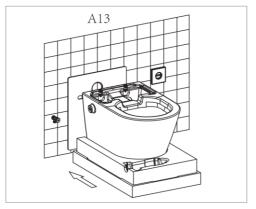
10. Install the 'Damper Cushion' over the threaded bar in the position shown (allows a damper barrier between both conjoining surfaces, Cistern and Washloo).

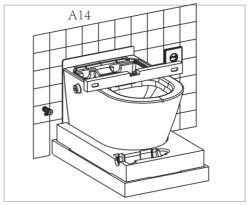




11. Remove the 2x retaining screws that attach the 'Odyssey' internals to the porcelain base using a Phillips Screwdriver.

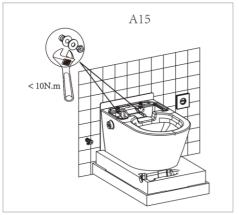
12. Remove the upper portion and internals of the 'Odyssey' as shown above (disconnecting the side control plug also).





13. Using a raised platform (polystyrene within packaging), slide the Washloo into position, locating on the M12 Threaded bar and the 'Inlet and Waste' pipe into the Cistern or Concealed Cistern apertures.

14. Ensure the Washloo is sitting level and adjust to suit.





15. Tighten the M12 nuts and Washers onto the Threaded bar, not exceeding 10Nm (Overtightening will cause the porcelain to crack and void all warranty/replacements)

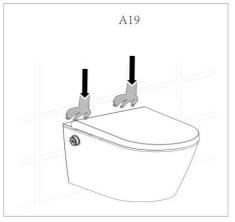
16. Once attached securely, remove the supporting structure from underneath the Washloo to allow it to 'Hang' from the Wall or Cistern that's been installed to support it.



17. Using a Stanley Knife, remove any exposed 'Damper Cushion' that protrudes from behind the Washloo Structure.



18. Connect 1. Side control cable, 2. the electrical coupler/supply, 3. the 'Inlet Water Pipe'



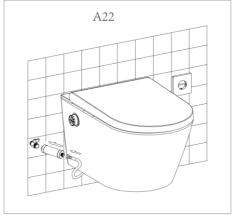


19. Install the Washloo 'Odyssey' upper portion, back onto the lower porcelain as shown above, applying light force downwards to slot into position.

20. Install the 2x retaining screws as shown (Phillips Screwdriver).

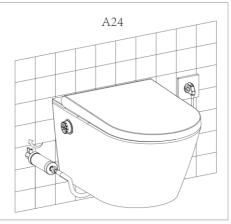


21. Finish the Odyssey Top installation by inserting the covering plugs for the retaining screws.



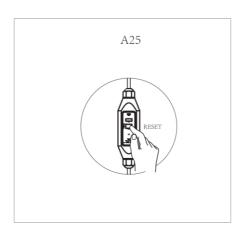
22. Connect the 'Inline Filter' to the 'Inlet Hose' prior to attaching to the Washloo.





23. Connect the inline filter and the water inlet hose as shown above, insert plug into the electric power supply or fused spur (ensuring it is not turned on until water is supplied to the unit as this may damage the Washloo's internals).

24. Turn on water supply using the 'Stop Valve' and prepare to turn power on.



25. Reset the RCD on the electrical supply and ensure power is turned on.

Odyssey – Installation B

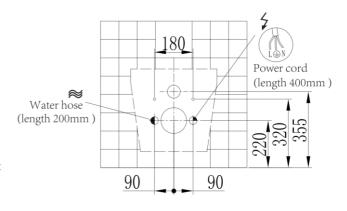
Washloo Odyssey Installation B

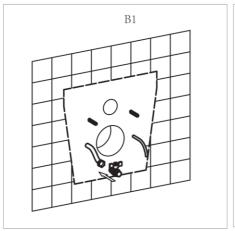
*PLEASE NOTE

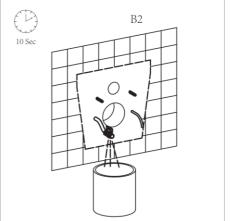
Installation B has the water supply and electric supply Internal of the Washloo's Structure. For use with our Washloo Pinnacle and Levitate WH Cisterns.

*PLEASE NOTE

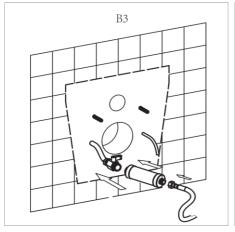
Prior to installation, ensure the 'Inlet Hose' and the 'Power Supply' for the Washloo is accessible and can be connected to the Odyssey.



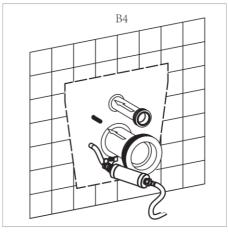




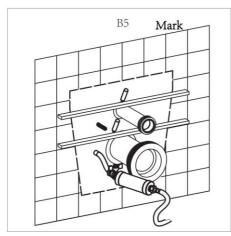
- 1. Install 'Stop Tap' on the Water Supply and ensure 'Power Supply' have 200mm and 400mm minimum projection to allow connection to the Odyssey.
- 2. Open the 'Stop Tap' and allow the water to run through, flushing out any debris in the water system before connecting to the Washloo.







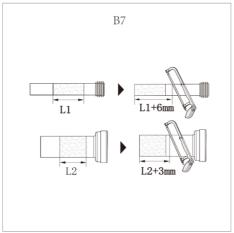
4. Install the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' into corresponding holes located in the Concealed Cistern, Pinnacle Cistern or Levitate Cistern.

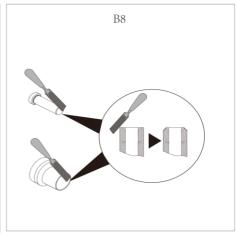


5. Using a marker pen, mark the heights of the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' on the Washloo.



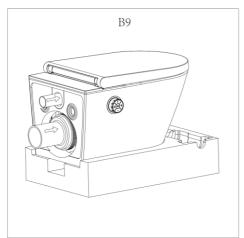
6. Using a marker pen, mark the heights of the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' on the Washloo.



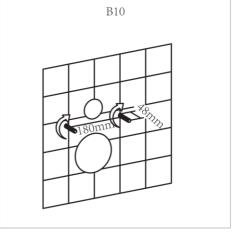


7. Trim the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' using a hacksaw, ensuring the correct length for both is achieved with protrusion of 6mm and 3mm respectively.

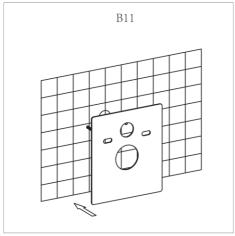
8. Remove any burrs or sharp edges from the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' using a file.



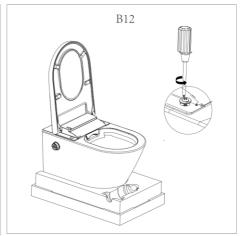
9. Insert the 'Inlet Pipe With Sealing Ring' and 'Waste Pipe With Sealing Ring' on the Cistern/Wall into the Washloo ensuring fully sealed around the Inlet and Waste outlet porcelain.



10. Install 2x M12 Threaded Bar into the corresponding holes in the Concealed Cistern, Pinnacle Cistern or Levitate Cistern. Allowing 180mm separation and 48mm of protrusion.



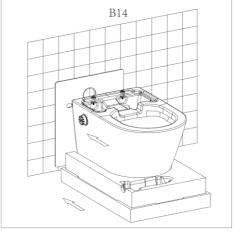
11. Install the 'Damper Cushion' over the threaded bar in the position shown (allows a damper barrier between both conjoining surfaces, Cistern and Washloo).



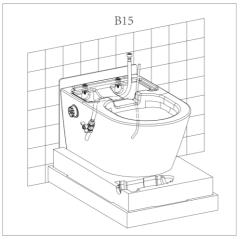
12. Remove the 2x retaining screws that attach the 'Odyssey' internals to the porcelain base using a Phillips Screwdriver.



13. Remove the upper portion and internals of the 'Odyssey' as shown above (disconnecting the side control plug also).



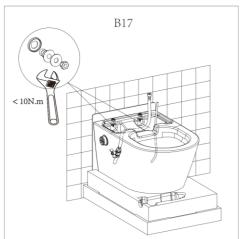
14. Using a raised platform (polystyrene within packaging), slide the Washloo into position, locating on the M12 Threaded bar and the 'Inlet and Waste' pipe into the Cistern or Concealed Cistern apertures.



15. Pull through the 'Inlet Pipe' and 'Power Supply' into the upper opening to allow connection to the 'Odyssey' internals.



16. Ensure the Washloo is sitting level and adjust to suit.

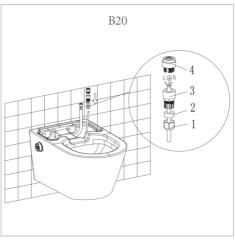


17. Tighten the M12 nuts and Washers onto the Threaded bar, not exceeding 10Nm (Overtightening will cause the porcelain to crack and void all warranty/replacements)



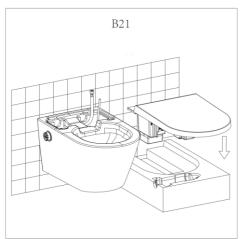
18. Once attached securely, remove the supporting structure from underneath the Washloo to allow it to 'Hang' from the Wall or Cistern that's been installed to support it.



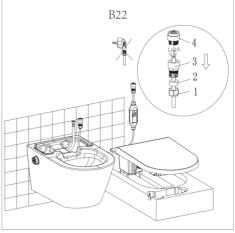


19. Using a Stanley Knife, remove any exposed 'Damper Cushion' that protrudes from behind the Washloo Structure.

20. Install the 'Electrical Coupler' in the sequence shown to the electrical supply.



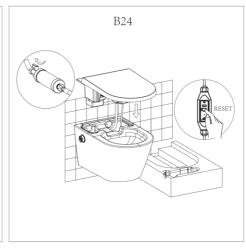
21. Place the Odyssey top next to the Wall Hung porcelain to allow the 'Electrical Coupler' to be attached to the power cord.



22. Install the additional portion of the 'Electrical Coupler' to the 'Odyssey's electrical supply and connect the both together (removal of the plug as shown is recommended and the use of the Electrical Coupler)



23. Connect 1. Side control cable, 2. the electrical coupler/supply, 3. the 'Inlet Water Pipe'



24. Using the 'Stop Valve' turn on the water supply first, then reset the RCD on the electrical supply and ensure power is turned on.



25. Install the Washloo 'Odyssey' upper portion, back onto the lower porcelain as shown above, applying light force downwards to slot into position.



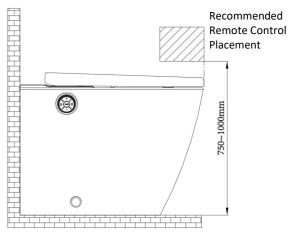
26. Install the 2x retaining screws as shown (Phillips Screwdriver).



27. Finish the installation by inserting the covering plugs for the retaining screws. Now that the Washloo Odyssey has power and water, the default temperature settings for water temperature, deodorization and auto flushing will be set. These settings can all be adjusted using the remote control.

Washloo Odyssey - Remote Control





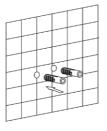
There are two different methods for installing the remote control to the wall, through fixing screws or adhesive strips.;



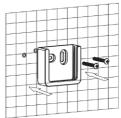
Mark hole positions through RC Holder



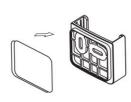
Drill 2x 6mm holes



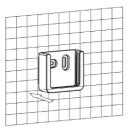
Insert 2x 6mm Raw Plugs



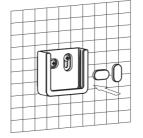
Fix RC Holder to the wall using 2x Screws



Apply Adhesive Strip to RC Holder (Removing protective film)



Apply the RC Holder with exposed adhesive to the desired position



To Finalise the installation for both processes, insert finishing bungs and slide the Remote Control into the holder.

Trouble Shooting

The washing function does not work 1. The power supply may not be on Please turn on the power 2. The water supply may not be opened Please open the inlet water valve, or check if there is a water outage 3. The filter may be blocked Please replace a new filter. It has a service life of approx. half a year 4. Seat sensor may not be occupied Please sit on the seat and adjust sitting position 5. Maybe the cover is closed Please open the cover and sit on the seat 6. Maybe it is not used for more than 72 hours Sunder the buttons are invalid during the self-cleaning and it will return to normal after the sel	Deckless	Data still source	Commented action
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The light around the side Please check if electric and water supply are correct, turn off the power and restart	The light around the side control knob flashes twice & constantly beeps	The water supply temperature may be too high	local distributor
	The light around the side	There may be something wrong with the product	

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Technical Specifications

Product Specification		
Voltage	AC220-240V 50/60HZ	
Water Supply	Direct connection to water pipe	
Water Pressure	0.7-7.5Mpa (0.7-7.5Bar)	
Warm Washing	Water Pressure Adjustable in 5 levels (Level 3 is default)	
	Temperature control (5 Levels, room temperature 31°C/33°C/36°C /39°C Adjustable) Inlet water temp to be minimum 15°C ± 0.5°C	
	Heater Capacity : 1260W	
	Temperature Control system, , Temperature Reset Switch, Temperature fuse overheat protection with water and electricity isolation system.	
	Power: 280w	
Warm Air Dryer	Temperature control (5 Levels, room temperature to 54°C Adjustable) (Level 3 is default)	
	Temperature Control system, Temperature Reset Switch, Temperature fuse over heat protection with water and electricity isolation system.	
	Flow Rate 350-650 ml/min	
	Water temperature 31-39°C	
	Water Cycle time – 3 minutes	
Wash System	Water Tank Heater	
	Max Heating Power – 1260w	
	Backflow Prevention – Category 5 Type AB Air Gap	
Power Cord Length	1.8m	
Safety Device	Floating Switch, temperature sensor, temperature fuse, earth leakage protection, water and electricity isolation system.	
Deodorizer	Chemical absorption by deodoriser cartridge.	
IP Rating	IPX4	
Weight	35kg	
Colour	White	
Certificate	UKCA RoHS SAA WRAS KIWA (Pending)	

Warranty

This electronic bidet has been designed and manufactured with great care and attention to detail. We offer a 24 month warranty. In the following cases the warranty does not apply;

- 1. Damage or loss sustained in fire, earth quake, flood, thunder or other acts of providence, pollution, gas damage, salt damage and abnormal voltage.
- 2. Damage or loss resulting from installation methods not in the manual, any unreasonable use, abuse, negligence or improper maintenance.
- 3. Damage or loss resulting from modification, disassembly and destruction of the product.
- 4. Damage or loss resulting from hard water, water stain retention, sediments or foreign objects contained in the water system.
- 5. Damage or loss resulting from relocation after instalment, improper installation or in a hazardous environment.
- 6. Damage or loss resulting from defect caused by miss-fitting or wrongly shaped attachment.
- 7. Damage or loss resulting from bites by animals or insects or residual of dead animals or insects.
- 8. Damage or loss resulting from product freezing.
- 9. Damage or loss resulting from use of the product if mounted on moving vehicles such as cars, ships and caravans.
- 10. Damage or loss resulting from deterioration of battery etc.
- 11. Damage or loss resulting from lack of user's maintenance points (i.e. cleaning, filter, washer, packing etc.).
- 12. Damage or loss resulting from physical or accidental damage; This includes cracks, stress marks and breakages from over extension or force of the lid cover and seat.

Important User Manual Information

If you want to dispose of this product, do not mix with general household waste. There is a separate collection system for used electronic products in accordance with legislation that requires proper treatment, recovery and recycling.

Only discard discharged batteries. They should not be disposed of in household waste, use appropriate collection sites.

Memo



Intelligently Clean, and that's the Bottom Line!

Modern Life, Smart Choice

Shades and dimensions subject to the usual tolerance. We reserve the right to make technical modifications to the range and alter colors.