Warranty Product Returns Note

(Please note: We cannot arrange collection of goods until this returns note has been completed and returned)

TO BE COMPLETED BY THE CUSTOMER

Contact Name: Contact Tel No: Contact Email:

Make of Unit: Model of Unit: Serial Number:

Description of Fault:

TO BE COMPLETED BY OFFICE

Company: Account No: Contact:

Date reported: Collection booked: Date of collection:

Tracking Ref:

TO BE COMPLETED BY B4B ON RECEIPT OF GOODS

Product invoice date: Warranty Repair: YES/NO (delete as applicable)

B4B PROVIDE A FREE OF CHARGE, RETURN TO BASE, WARRANTY REPAIR SERVICE.

Please note:

- Warranty collections can only be arranged from the address the unit was originally dispatched to
- Warranty does not include de-scaling/scale damage, issues with the tap system, physical damage (other than initial delivery transit damage) or damage due to mishandling.
- NO FAULT FOUND will incur a charge of £56.00 plus two carriage charges of £15.00. All prices are subject to VAT at 20%.

1. Please complete and return this form via email to info@boilers4beverages.com. The return process will not be started until the completed form is received.
2. When returning items, the following must be adhered to;
   a) The unit must be drained of all water before packing.
   b) The unit must be packaged as securely as possible
   c) A second copy of the completed warranty product returns note must be returned with the unit.
   d) Valid warranty claims will be repaired FOC and returned to the same address as collected from.
   e) FOC replacement units for transport damage or 'dead on arrival' will only be considered within 14 days of purchase

B4B CANNOT ARRANGE THE COLLECTION OF ANY EQUIPMENT UNLESS THE SIGNED WARRANTY RETURNS NOTE HAS BEEN RECEIVED.

Signature.....**Print Name**.....**Date**.....