

EIGHT

LETTER FROM THE FOUNDERS

We sleep for one third of our life. Assuming we live 75 years, that's 25 years asleep. This is the time when we recharge our bodies to take on the next day, and refuel our brains on ideas to make it better.

Our mission at Eight is to help people sleep better. That was our simple start.

At Eight we strive to make people's sleep count for more using innovative technology, detailed design, and proven science and data to personalize and improve each night for every body.

We know it's a bold mission, but every big step is made up of smaller movements. The product in this box is just the first milestone in a journey we want you to be part of. For what's next, just sleep on it.

Thank you for trusting us with your invaluable hours of sleep.

Matteo, Massimo, Andrea and Alexandra
founders@ightsleep.com

IMPORTANT INSTRUCTIONS DO NOT DESTROY

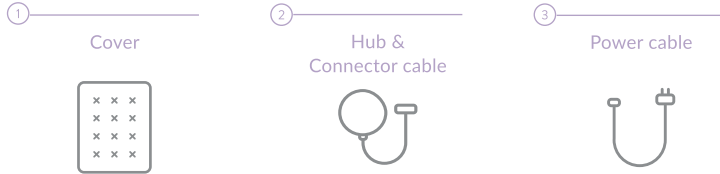
Be sure to read carefully this instruction booklet before using this bedding.

- 1 Do not use this bedding with an infant, an immobile person, or anyone insensitive to heat, such as a person with poor blood circulation.
- 2 Do not tuck in the wired area of this bedding.
- 3 Do not route electrical cords between the mattress and box spring. Do not allow the cords to be pinched.
- 4 Keep the control away from drafty areas that may become damp or wet such as an open window.
- 5 Do not insert pins or needles. They may damage the electric wiring.
- 6 Be sure that this bedding is used on an alternating current supply circuit of the proper voltage.
- 7 Turn off or unplug when not in use.

IMPORTANT INSTRUCTIONS DO NOT DESTROY

- 8 Excessive heating may result from folding or bunching bedding, when in actual use.
- 9 If improper operation of this bedding is observed, discontinue its use immediately and consult the manufacturer or the dealer regarding its repair.
- 10 Do not tuck the mattress cover or supply cord in a sofa or other furniture. All portions of the mattress cover or controller should be visible at all times.
- 11 Wrapping of cord around the controller may damage the cord. Loop loosely when storing.

IN THIS BOX



Mobile Device Compatibility

Compatible with iPhone 5 and later.

Also compatible with select Android devices.
See the full list at eightsleep.com/support

Download the Eight App



Wireless Sync



Important Notice

Eight is not a medical device and should not be used to diagnose or treat medical conditions. Consult your doctor for prevention, diagnosis, and treatment.

INSTALLATION

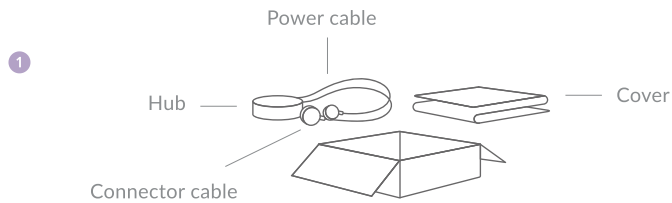
Instructions

First, go to eightsleep.com/getstarted to download the Eight App before opening, plugging in, or connecting the product.

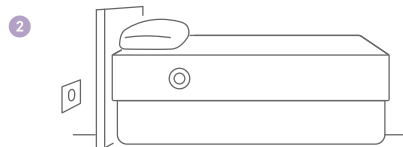
Launch the app, and follow the easy on screen instructions for set up.

Sharing your Eight with a partner who wants their own set of controls? Download and sign up in the app yourself first – then invite your partner to join when the app prompts you to do so.

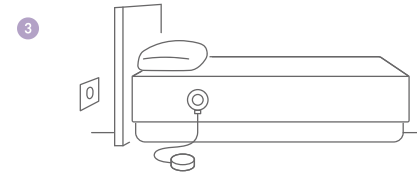
SET UP INSTRUCTIONS



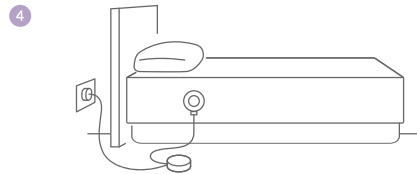
Remove the sheets from your bed and unbox the Eight Sleep System.



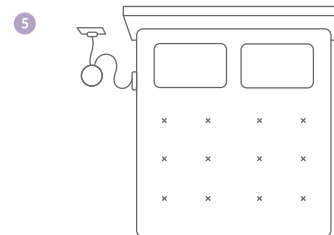
Place the cover over the mattress and under the sheets. The connector socket must be placed at the top left corner of the bed.



Plug the connector cable into the connector socket. It will firmly lock in place.



Plug the power cable into an outlet. Wait until the hub starts blinking blue.



Make sure your Eight Sleep System matches the illustration above.

SAFETY INFORMATION

Do not trash

Read and understand these warnings. Failure to follow them could result in death or serious injury. As with all electrical products, misuse of product or failure to properly follow the instructions may cause overheating, fire or personal injury. Please read the full product instructions before using your Eight Sleep System.

- Eight is not a medical device. It is not designed or intended to diagnose or treat any medical conditions, and you should not use it for these purposes. Consult your doctor for prevention, diagnosis, and treatment of sleep disorders and other medical issues.
- Be careful when connecting your Eight's connector cable and power cable to avoid trip hazards.
- Do not use with damaged cords. Damaged cords can lead to fire. Do not tuck in, trap, fold, cross or pinch cords or controls between bed slats, mattress or springs, or against walls, footboards or bed frame.
- Do not use this heated product on anyone who cannot clearly understand the instructions and/or operate the mobile app.
- Do not use Eight with infants or children. Death or injury could result from the connector cable or power cable getting around an infant's or child's neck during their sleep.
- Similarly, if your sleeping habits put you at risk of entangling a bed-side cord or an under-sheet sensor or coils around your neck while sleeping, do not use Eight.
- Do not use Eight's heating feature in combination with analgesic cream.

- Eight is not a baby monitor. It will not warn you of any sleeping problems your infant may have. It will not warn you if your infant stops breathing. It will not warn of or prevent sudden infant death syndrome.

- Do not use Eight around water or other liquids. Like any electrical device, there is an electrocution hazard if you get Eight wet while it is plugged in.

- Do not dry clean the Eight cover. Cleaning liquids may damage the insulation of the heating element. Improper laundering may cause problems with the heating wire which can lead to fire.

- Do not tuck in, pinch, flex or expose the heating wire to rubbing. A damaged heating wire may result in possible overheating or fire. Do not tuck or wrap the heated product, supply cord or control in a sofa or other furniture.

- Be sure this mattress cover is used only on an AC supply current circuit of 110-240 volts. Do not use with an extension cord.

- The product may experience increased heat in areas where heated product is bunched or folded while in use.

- Keep all dogs, cats and other pets away from this heated product. This is an electrical appliance that may damage or injure them.

- Do not use Eight on a waterbed, sofa, or bunk bed.

- Do not use another electronic heating device in conjunction with this mattress cover.

- Use the proper size mattress cover for your bed. For example, use a queen size Eight cover on a queen size bed.

- Do not wrap the cover around your body. Keep it properly installed on the mattress as directed by the setup process in the Eight mobile app.

- Do not disassemble the cover, sensor, hub, or connector. There are no repairs that you can safely do on them.

- If you see the heated product operating improperly, unplug it immediately and call Eight Support Team in the U.S. +1 888 848 9085.

CLEANING INSTRUCTIONS

Washing Your Eight Smart Cover

Your Eight cover arrives clean and ready to be used – no need to wash it prior to placement.

The top layer of your Eight cover has received a hydrophobic treatment. Use a damp cloth for spills or spots if needed.

Only the top layer of the Eight cover can be washed in a washing machine or hand-washed, and dried in a dryer. Unzip the top layer from the rest of the cover and use the following washer and dryer settings:



CLEANING INSTRUCTIONS

- 1 Do not wash the bottom layer of the Eight cover in a washing machine or by hand, nor dry it in a dryer. Doing so will ruin it and void your warranty. Do not pour any water or liquids on the cover.
- 2 If you wash the Eight cover's top layer, do not zip it back on until it is COMPLETELY dry.
- 3 Do not put the power cord or any of the product's cords into water.
- 4 Do not iron your Eight cover.
- 5 Do not dry clean your Eight cover. Dry cleaning solvents may damage the wires.
- 6 Do not bleach or use cleaning fluids.
- 7 Do not use a wringer.
- 8 Do not use mothballs or sprays of any kind.

LIMITED WARRANTY

Warranty Information

This Limited Warranty is applicable in the United States of America. See the global warranty terms at eightsleep.com/support. Your Eight consists of a heated mattress cover (with a sensor strip), a hub (with a connector cable), a power cable, and a mobile app, which you must download separately.

What is Covered

Eight Sleep, Inc. warrants the heated mattress cover, the hub, and the power cable against defects in materials and workmanship under normal use for one year from the date of product shipment to customer (or the date required by law, if any and later), as proven by its relevant purchase and shipping invoice.

What is Not Covered

This Limited Warranty does not apply to normal wear and tear, or damage caused by any of the following: misuse (including failure to follow product documentation), neglect, disassembly, washing in the washing machine or drying in the dryer, pets, water or liquid spills, alterations, unauthorized repairs, and external causes such as thermal or environmental conditions. Eight Sleep, Inc. does not provide any warranty for the mobile app or the device that runs the app. This Limited Warranty does not guarantee that the use of Eight with the mobile app will be uninterrupted or error free.

Exclusive Remedy

If a defect arises and you return the product during the one-year warranty period, we will in our sole discretion and to the extent permitted by the law either replace the defective part with a new or refurbished one that is functionally at least equivalent to yours, or refund all or part of the amount

you paid. If we replace the product, the replaced product will continue to be warranted for the remaining time of the original warranty period. All returned parts for which you have received a refund or replacement will become property of Eight Sleep, Inc.

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY EIGHT SLEEP, INC. PROVIDES FOR EIGHT, AND THE ABOVE REMEDY IS YOUR SOLE REMEDY. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EIGHT SLEEP, INC. EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND REMEDIES OF ANY KIND, WHETHER EXPRESS, STATUTORY, OR IMPLIED, EXCEPT THAT ANY IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE ONE-YEAR PERIOD OF THIS EXPRESS WARRANTY. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitations and Exclusions

YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EIGHT SLEEP, INC. SHALL NOT BE LIABLE TO YOU UNDER ANY THEORY OF LIABILITY - WHETHER CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE - FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES THAT MAY BE INCURRED BY YOU IN CONNECTION WITH EIGHT OR THESE TERMS, INCLUDING ANY LOSS OF DATA, WHETHER OR NOT EIGHT SLEEP INC., OR ITS REPRESENTATIVES HAVE BEEN ADVISED OF OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF ANY SUCH LOSSES ARISING. YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EIGHT SLEEP INC.'S TOTAL LIABILITY IN CONNECTION WITH EIGHT OR THIS LIMITED WARRANTY WILL NOT EXCEED THE PURCHASE PRICE THAT YOU ACTUALLY PAID FOR YOUR EIGHT.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Repairs

There are no repairs that you can safely do on the heated mattress cover, the hub, or the power cable. All repairs are unauthorized and will void this Limited Warranty. You expressly understand that if you replace or repair any part of the product, Eight Sleep, Inc. is not liable for any damages to Eight, your bed, your bedding or any property.

How to Obtain Warranty Service

You must present the following information to make a warranty claim: (i) model of your product; (ii) your full address and contact information; and (iii) your purchase receipt or other proof of the date purchased and date of delivery. To make a warranty claim, please contact us at support[at]eightsleep.com for warranty service. No employee or representative of Eight Sleep, Inc. or any third party is authorized to modify, extend, or add to this Limited Warranty. If any term of this Limited Warranty is held to be illegal or unenforceable, the remaining terms of this Limited Warranty will remain in full force and effect. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.