Hi,

My name is John, and I am with XYZ Company.

I am interested in placing an order for Widget A. Before I do, however, I just have a few questions:

- 1. What is your minimum order quantity?
- 2. What is your cost per unit, and at what quantity levels do you offer quantity discounts?
- 3. What are your payment terms for new customers?

I would also like to order a sample of Widget A before placing a full order. Can you please send me the cost for the sample, including shipping charges, to:

John Doe

80 Spadina Ave., Floor 4

Toronto, ON M5V 2J4

Canada

Thank you.

John, XYZ Company www.xyzcompany.com 416-444-4444