



Job title : Service Technician

As a roll: Service Technician, you are part of the drive train that propels roll: in our mission to get more people on bikes. Today's roll: Service Technicians strive to be the best in the industry—and are pioneers of a bicycle retail revolution in establishing roll:'s reputation for extraordinary technical service and an experience like no other. Are you ready to roll:?

A candidate we'll love:

1. You have bicycle service dept experience preferably but it's not required.
2. You have technical guru status and are the go-to resource within your group.
3. Industry certification a plus but not required. We can help.
4. You love to help customers and share your knowledge with team members alike.

A job that you'll love:

1. Repair and maintain all kinds and all brands of bicycles and related products.
2. Perform new bicycle builds and maintain floor built back stock.
3. Provide frontline customer support when called upon, including troubleshooting, diagnosis and service check in, and occasional front of house sales support.
4. Research order and repair status for customers.
5. Maintain an organized and efficient repair workplace.

Get paid to do a job you love to do:

A career at roll: is a chance to use your head, hands and heart. To use your knowledge and experience, to contribute meaningfully to the ride of peoples lives with your passion and expertise. What are you waiting for?

:get on your bike!