CUSTOM ORDER CHECKLIST

Before you submit your order (either via email or through the website)
Please check to make sure you have all supporting documents and information to
ensure we can get you the best product.

WHAT WE NEED FROM YOU:

☐ **Enclosure size & quantity**

☐ **A drill file with all hole locations and size clearly marked**

If possible, please submit drill files on the provided templates from our website as they are the best way to ensure our drillers know exactly what you're needing

☐ **Powdercoat Color**

On our custom enclosure ordering page, we have a list of colors that we offer as a "Mammoth Standard. These are colors we keep on hand and ready to powder at a moment's notice. But if you're really looking to take your project to another level, we can powder your enclosures any color you like. Head on over to Prismatic Powders website and find the perfect color for you. Then just give us the name and item code, and we'll make it happen. (If ordering online, choose the 'Custom Powder' option, and type the name and item code in the pop-up box)

☐ **Any applicable print files**

Adobe Illustrator (.ai) or Photoshop (.psd) files are preffered. Vector images are the easiest for us to work with, but we can accept rasterized images as long as they are high quality. 300ppi is optimal for print. Again, please submit on our provided templates if possible.

SOME OTHER STUFF

When ordering, please note that we have a minimum order quantity of 10 enclosures. This means 10 of any ONE design. All 10 must be the same drill, powder color, and have the same printing. If you are not willing or unable to order the 10 piece minimum, we can run one-off specials, but those will incur our 'Physical Proof' charge of $40 each.

If we review your submitted order and files and need anymore information, we will contact you to let you know. Any drill files without all hole locations and sizes marked, or unacceptable print files will be sent back to the customer to be updated. We can make artwork revisions here, but you will be charged a Design Fee of $25/hour for the changes to be made (these charges will be added to your current order, or charged in a separate transaction.

We know there will be times when you decide to tweak your drill files or design files, and we're okay with that. All we ask is that when you do, you rename the files with a revision level so we can make sure we get the right files in the right places. Something as simple as a V2, or V2.1 works for us.

If you have any special instructions for us, please let us know in writing via email or the website. Please be as clear as possible as we want to make sure that your final product looks just the way you envisioned it. Also, if you're having any trouble with anything on our website, don't hesitate to contact us at support@mammothelectronics.com

MAMMOTH ELECTRONICS