SmartBox® *Mini*

Welcome to your new SmartBox® Automotive Programming Tool!

1. Make sure you have everything:

    a. 1 SmartBox® *Mini*
    b. 1 Samsung Galaxy J3
    c. 1 Micro USB cable
   d. 1 USB wall charger
    e. 1 case

2. Setting up your Samsung Galaxy J3: Power up your Samsung J3 phone. Ensure that you have at least 50% battery on the unit & charge if needed. Make sure that you are connected to Wi-Fi for the purpose of registering and updating. In addition, plug the Mini USB cable provided into a power source and the USB Port of the *Mini*. Next go to the Bluetooth menu on the phone. To find this, pull down from the top of the phone screen and find the Bluetooth 🅱 icon. Hold this down until the Bluetooth menu opens. This allows the phone to be paired with the SmartBox *Mini* and it will provide a unit number, for example SMB 7008XXXX, then click that number and when asked for a password, either enter 0000 OR 1234.   This pairs the devices together. To double check if the unit is paired, check on the end of the *Mini* the 'Power' and 'Bluetooth' lights should be turned on.

3. Now that the Samsung J3 Phone and the *Mini* are connected together and the SmartBox® Key Programming Device application already pre- installed on the phone. Select the **SmartBox Mini** icon on the home screen which will open the application. From here, simply follow the prompts to complete registration. REMINDER: YOU MUST BE CONNECTED TO WI-FI TO COMPLETE THIS STEP.

4. For additional assistance, see pages 2 & 3 of these instructions for registration on-screen prompts and detailed instructions.

5. The following addresses when copied into your computer's browser provide helpful videos on **'How to Register'**; http://smartboxauto.com/how-to-register-mini/ ,   and, '**How to Update**'; http://smartboxauto.com/how-to-update-mini/

6. Now that you've completed all of the registration steps, you're ready to get started! Don't forget to sync your unit to the cloud at least every 30 days to get the most up to date information!

7. We strongly suggest installing the ***SmartBox® Reference Guide*** on either your Samsung J3 phone (if connected to a service provider) or your personal device.   Search the Play Store for android users, and the App Store for Apple Smartphone users for the free *SmartBox® Reference Guide.* Log-in using the same User Name and Password you just created during the registration process.

Registering Your SmartBox® *Mini* Automotive Programming Tool
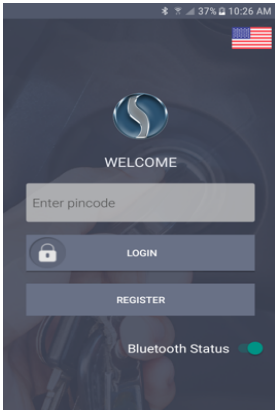
Register:
If this is a new device, click Register. If you have already registered this device, simply enter your 4-digit pin and log-in.
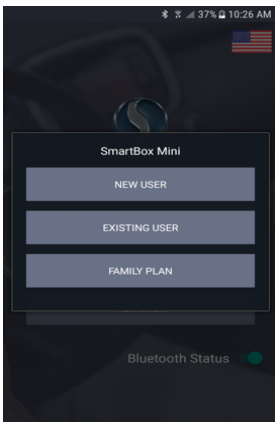
Select 1 of the 3 options;
New Users: Select New User to begin the registration process for this specific device. (See next image)

Existing User: If you have already completed the registration for this specific SmartBox *Mini* and you are at this screen, please select Existing User and follow the prompts.
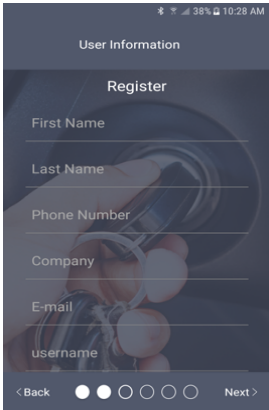
Family Plan: If you have already registered a device & activated your Family Plan in your on-line Member Account or activated through your distributor, please select this option to *ADD* this device to be included in your family plan. Please note: you will need the serial number of the main unit in the Family Plan. If you are currently registering as a new user and would like the Family Plan, please fully complete registration for this device and then contact your distributor OR sign in to your on-line web account accessed via our website, www.smartboxauto.com, to activate your Family Plan and sign up additional units.
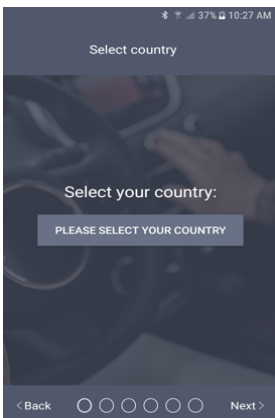
New Users: Please select the country of your billing address.
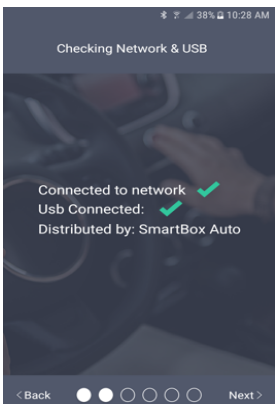
New Users: to continue through the registration process successfully, you need to log-in to wifi and make sure you have a strong signal throughout.
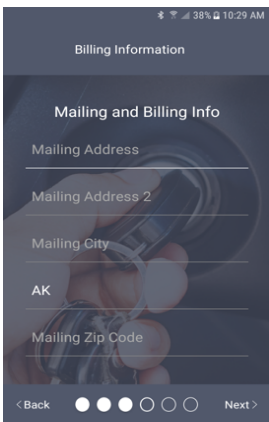
New User: Register

Please insert YOUR personal information. User Name & Web Password are fields that you will create and need to remember. These will be used regularly to log-in to your Member Account accessed via our website, www.smartboxauto.com, as well as to log-in to the phone app, SmartBox Reference Guide.

Pin code: this is a 4 digit number that you will need to remember each time you log-in to the SmartBox *Mini*.
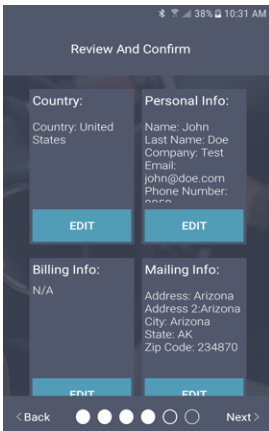
PLEASE NOTE: User Name, Password & Pin can always be reset by contacting your distributor should you forget.
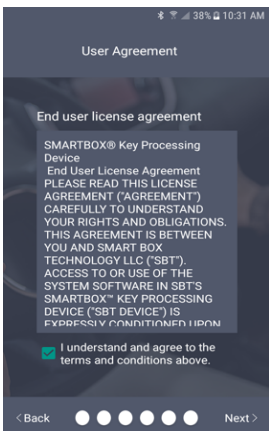
New User: Please insert YOUR mailing and billing information. Please note: the billing address should be tied to the credit card you are planning to attach to your account.

Payment Information: You will be billed monthly for your usage activity. This will be billed by SmartBox Technology, LLC Accounting Department, located at 1600 Broadway, Ste 1600, Denver CO 80202.

Review and Confirm: This is your opportunity to review the information that will be saved to your account. If you need to make changes please do so. If all of the information is correct, please select 'Next'.

End User License Agreement: After reading through our User Agreement please check the box and select 'Next'. The final step is to UPDATE, once the update is finished the registration process is complete.

PLEASE NOTE: This could take up to 30 minutes to complete depending on the speed of your wifi.

FAQ'S & QUICK TIPS

1. **How often should I update my Device?**
   Update your Device every 30 days as a <u>minimum</u> requirement. However, it is strongly recommended to update **WEEKLY**. Also, it is important to update your Samsung device every time there is an Android update.

2. **Is there a PDF list available of all supported vehicles or a Training Manual?**
   No, we do not have a printable PDF list of our supported vehicles. We have a far superior reference for our customers called the *SmartBox®Reference Guide*. This is a free application available to install on your Android or Apple Smartphone. Simply search the Play Store or App Store, respectively, for our App. Log-in using your personally created User Name and Password to obtain detailed information on each vehicle, along with 'How-To' Instructional training videos & PDF's as well as many programming videos to view on-line, a discussion board, programming notes and a direct link to tech support by the touch of your finger. Having the *SmartBox®Reference Guide* on your phone, provides you with "live" notifications and update information as soon as it becomes available.   Another great resource is your on-line **Member Account** accessed through our website, <u>www.smartboxauto.com</u>. Select the far right tab, Member Login, enter your User Name and Password created during the registration process and look for the Training tab. More videos can be found on You Tube. Simply enter 'SmartBox® Key Programmer' in the search bar, sit back and enjoy watching videos of all different Makes/Models/Years!

3. **Is there a specific order to plug in the cables & exit out of programming with respect to the Car, the *Mini* and Samsung J3 phone?**   Yes! **ALWAYS** follow this order;
   Step 1. SmartBox *Mini* is plugged into the OBD Port of the vehicle;
   Step 2. Select the SmartBox Mini application on the home screen of the Samsung J3 phone to begin programming;
   Step 3. When finished, click on the drop down menu from the programming screen and select 'logout'. (3 horizontal bars found on the top left of the screen)
   Step 4. BEFORE LEAVING THE VEHICLE MAKE SURE TO TAKE YOUR PHONE & *MINI* WITH YOU!

4. **What are the differences between the SmartBox Generation II and SmartBox *Mini*?**

	SmartBox Generation II	**SmartBox *Mini***
Programming	✔	✔ *
Cloning	✔	
Frequency Testing	✔	
Chip Reading	✔	
Battery Voltage Read on Vehicle	✔	

*not including vehicles needing pre-coding, unless the key is pre-coded in advance.

5. **Why are there so many Programming Options and which one should I choose?**
Always start with Preferred Option 1.
Most of the vehicles may have up to 3 different immobilizer systems installed for the exact same Model and Year. In the majority of cases, the SmartBox® Key Programming Device knows which exact immobilizer should be Option 1 based on research and development. Yet, we have a good number of Models and Years that could be evenly split between immobilizer types, therefore we include all available options of that ECU Model. Our SmartBox® Key Programming Device earned its name because it's SMART! The more it is used by our customers, the more it will recognize the options most often used and will place that selection closer to the top of the list making your programming time more efficient.
IMPORTANT! – Please DO NOT click on the 'Other Options' button unless you are specifically instructed by one of your Distributor's Tech Support Representatives. In doing so, it may cause confusion within the vehicle ECU and also cause additional usage charges.

6. **How can I see a list of all the vehicles that I have programmed?**
This information *(and more!)* is found in the **SmartBox® Reference Guide** phone application**,** by selecting *Account Management / Usage Logs***,** or in your **Member Account**, accessed through our website, www.smartboxauto.com. You can also update your personal log-in, contact information as well as method of payment in your Member Account as well.

7. **What if I forget my User Name, Password and 4-digit Pin?**
No problem! Contact your Distributor and they will let you know your User Name, 4-digit Pin as well as reset your password. Once you log-in to your **Member Account** or the *SmartBox® Reference Guide* App, you can always change this information as well.

8. **Who do I call for technical support?**
Technical support is provided through your Distributor. On the home screen of the SmartBox Reference Guide there is a button titled 'Call Support', this is an automatic dial to your technical support team.

9. **Why does the Device say 'successful' even though the key/remote is not working?**
The Device says "success" because the Device has communicated your programming request to the vehicle and the vehicle has responded back with confirmation that your request can be completed successfully. It is now up to you to ensure the product you are using is correct. This is the most common mistake made by the user as well as not following the exact instructions noted on your Device.   Please verify you have the correct product and try the steps again making sure to read all of the programming notes. When this happens, DO NOT disconnect or exit out of your programming cycle- you have **90 minutes** to correct the issue without incurring additional usage charges. It is recommended to contact tech support for assistance and get the job completed successfully.