



ULTRAFINO

Dear Customer,

We strive to ensure that 100% of all orders are delivered and ready to delight our customer. As we investigate the barriers to delivery, a Customer Affidavit is required in order to process a refund. Please complete and return for review.

Order Number: \_\_\_\_\_

Lost/Non-Delivered Parcel Dollar Amount: \_\_\_\_\_

Date Parcel Shows Delivered: \_\_\_\_\_

Customer's Name: \_\_\_\_\_

Street Address/PO Box: \_\_\_\_\_

City: \_\_\_\_\_ State/Zip/Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Customer is requesting a refund for a Lost/Non-Delivered Parcel(s). He /She understands and agrees that filing for a non-delivery of order(s) will result in a review of his/her customer file by Ultrafino Brands. Based on the results of this review, our customer may potentially be disqualified from placing future orders with any Ultrafino Brands affiliate at Ultrafino Brands' sole discretion.

WARNING: ANY FRAUDULENT CLAIM(S) WILL BE REVIEWED FOR FURTHER ACTION  
I hereby certify that all information on this form is accurate and truthful.

Customer's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Return to:  
Customer Relations Analyst  
6333 212<sup>TH</sup> ST SW  
Suite C  
Lynnwood, WA 98036