# Zone Command Delays

Ensure the Zone is connected directly to your LAN
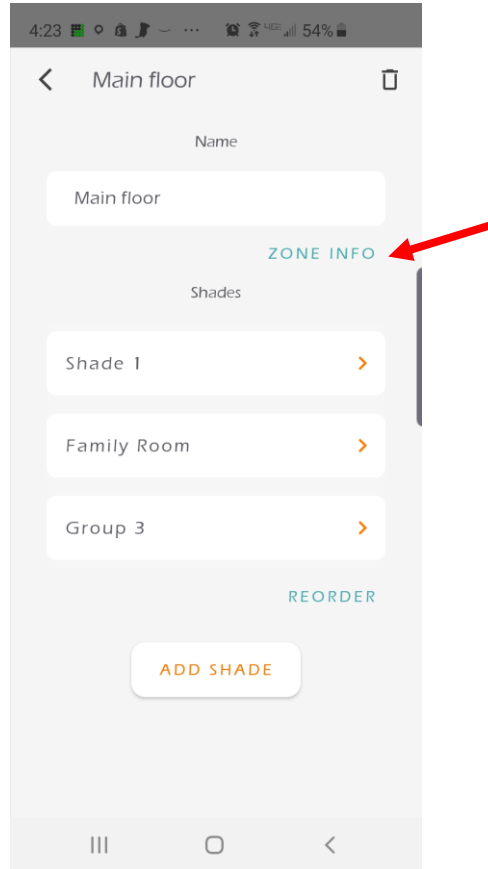(local area network) via WIFI

Delays are caused by connections to non-local
area networks (WAN) via mobile data.

During long delays, you may see an error message
on your device screen – this is a timed message
and fades away when you select it.

You are connected to your LAN (local area network) when an IP address is displayed
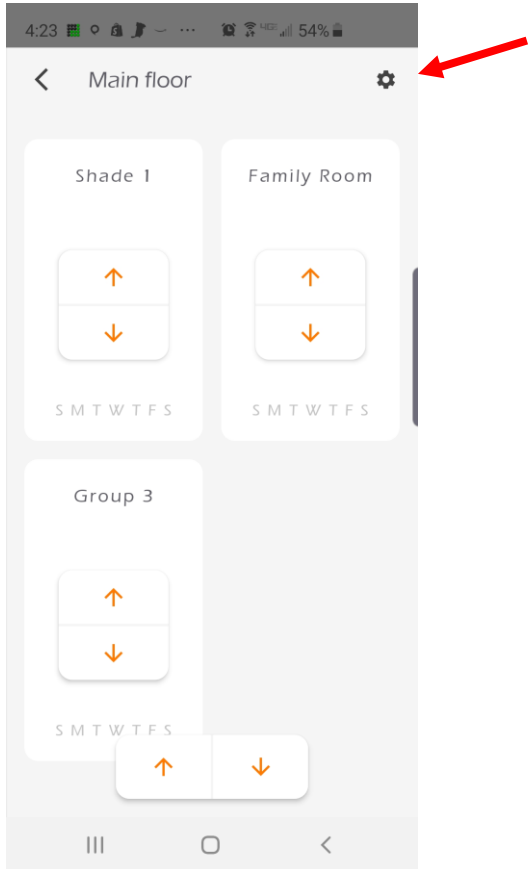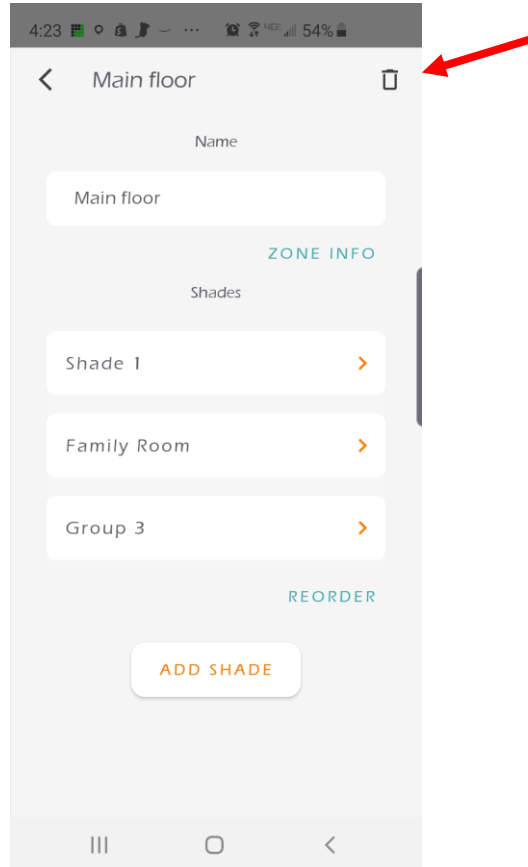

Select 'Settings' on your
Main screen

Select 'Zone Info'

If IP address displays in format
(xxx.xxx.x.x), you are connected to
LAN. If not displayed, then see
instructions on next page.

To Connect your Zone to your LAN (local area network)

After reset, Add Shade/Groups to the Zone. Test each group – they will ALREADY be linked to your shades. You only have to rename the group after you see which shades each groups commands.

Good news! You will NOT have to link the shades to groups, and you will not need to set new limits for your shades.

Select 'Delete' for your Zone, and Confirm. Then 'factory reset' your Zone – see here. Before you start the reset process, ensure your device is connected to your LAN (wifi network).