



Quality Management Policy

Ingredient Supplier is distributor and repacker of food grade raw material and ingredients. Ingredient Supplier sources its materials from some of the highest quality manufacturers in North America and Asia. These materials are sourced in bulk by the tanker, or in drums or totes, and are resold as is or packaged down into smaller containers ranging from 8oz. to 5-gallon sized containers.

Ingredient Supplier aims to provide competitive products and competitive service of the highest standards of performance and reliability. By achieving this goal, Ingredient Supplier will consistently satisfy the mutually agreed quality needs and expectations of its clients, achieve measurable quality objectives, and ensure that products are always safe to consume and conform to statutory and regulatory requirements and those of the international standard ISO 9001:2015.

Ingredient Supplier achieves these objectives through the adoption of a Quality Management System containing a Quality Policy, as well as other objectives, quality procedures, and policies that meet legal requirements and industry best practices and so reflect the competence of the company to clients, stakeholders, and other independent authorities.

Ingredient Supplier recognizes that a successful Quality culture can be achieved only by following safe work practices and procedures developed through effective monitoring of processes, employee training, and continuous improvement.

To ensure the success of this Quality Policy, top management are directly responsible for all quality matters by ensuring adequate organization and support, equipment and facilities, training and education of all personnel, internal and external communication, reviewing and auditing performance and driving continuous improvement. Detailed quality responsibilities for all levels of management are contained in the Quality Management System Manual.

The success of the Quality Policy relies on all personnel having the necessary competencies related to quality control and being individually responsible for the quality of their work, resulting in a continual improvement culture and work environment for all. All employees are provided with the quality training necessary to enable them to perform their role and are responsible for ensuring that they follow the company quality policies and procedures.

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