



PERFORMANCE PARTS FOR ENTHUSIAST BY ENTHUSIASTS

SPE Motorsport Core Policy

Dear Customer,

The product(s) purchased has a core charge. It is your responsibility to get the core back directly to the manufacturer.

***** RETURN CORES DIRECTLY TO THE MANUFACTURER *****
*****DO NOT SHIP CORE TO SPE MOTORSPORT UNLESS YOU ARE DIRECTED TO DO SO*****

When preparing to ship your core you must complete the following as instructed. ALL the information on the following forms is **REQUIRED** as documentation that the core has been sent to the manufacturer.

1. **SPE Motorsport Core Return Form** (2nd page) - Fill out COMPLETELY and return to SPE Motorsport by emailing to cores@spemotorsport.com.
2. **Manufacturer Core Return Forms** (3rd page) – Fill out COMPLETELY and return to SPE Motorsport by emailing to cores@spemotorsport.com.
3. *****Manufacturer Core Return Form (in box the with original part)***** –There may be a form that came in the box with your part that the manufacturer requires you to fill out. Fill it out COMPLETELY and return in the box along with any other forms that may be provided by the manufacturer. **THESE MANUFACTURERS WILL NOT ISSUE A CORE REFUND WITHOUT THEIR PAPERWORK IN THE BOX.**

After completing all forms, ship the core to the address emailed to you.

If the core is not in good condition: SPE Motorsport will credit the amount determined by the manufacturer.

If the core returned is not a LIKE for LIKE application for the part purchased, then credit given will be determined by the manufacturer.



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Core Return Instructions

PLEASE READ CAREFULLY!

To ensure efficient processing of your core return and to receive full credit, you must adhere to the following instructions:

Timeframe for Returns:

All cores must be returned within 30 days of the original purchase to qualify for full core credit. Cores returned after 3 months without prior authorization may not be eligible for any credit.

Inspection and Credit Processing:

Upon receipt of your core return at Snyder Performance Engineering, please allow 3 to 4 business days for inspection and check-in. The processing of your credit may take up to 10 to 15 business days, though we strive to handle it sooner.

Preparation for Return:

- Drain all fluids from the product before shipping.
- Shipping carriers will not accept packages with fluid leakage. We will refuse delivery of leaking packages, which will be returned to the sender. The sender will be responsible for any damages, freight charges, and lost core deposit.

Core Return Form:

Complete the Core Return Form included in your product's box. If the form is missing or misplaced, please provide the following information with your core return or download the form from [HERE](#).

Packaging and Shipping:

- Return the core in its original packaging or a suitable alternative.
- You are responsible for the shipping costs to Snyder Performance Engineering.
- For shipping, place the product in the provided plastic bag, secure it with the zip tie, and package it appropriately.



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- Choose a reliable shipping company and comply with their shipping requirements.

Credit Issuance:

- Following a successful inspection, the credit card used for the original purchase will be credited with the core's value.
- If the core fails inspection, you may not receive full credit or any reimbursement.
- The processing time for credit to appear on your statement may vary depending on your banking institution.

Core Return Deductions

For an efficient and fair core return process, the following deductions will be applied to core returns under certain conditions:

Late Core Returns:

- Returns after 30 days: A 15% deduction will be applied.
- Returns after 3 months will only be accepted with prior arrangements and may incur deductions ranging from 15% to 85%, assessed at Snyder Performance Engineering's discretion.

Core Equivalence:

- The returned core must match the product purchased in year, type, etc. We require a like-part exchange to ensure consistency and quality.

Incomplete Return Paperwork:

- Missing or incomplete core return paperwork will result in a deduction of \$35.00.

Excessive Fluid Leakage:

- For converters, transmissions, or valve bodies with significant fluid leakage (all products should be drained before return), a fee of \$50.00 will be charged.

Packaging Requirements:

- If a converter or valve body is not returned in the provided bag to prevent fluid leakage, a fee of \$25.00 will be applied. This ensures smooth handling by shipping services and avoids delays.
- A transmission core returned without the provided tote will incur a \$350.00 fee.
- A transmission core returned in a tote but without clips will result in a \$10.00 fee.



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- Proper packaging is essential. Snyder Performance Engineering is not responsible for damage due to inadequate packaging during return transit.

Broken or Unusable Cores:

- If a core is returned broken or unusable, the deduction will vary based on the current cost of replacement.

Valve Body Returns:

- Valve bodies must be returned in the original manufacturer's box. Returns in any other packaging will not be accepted.

Refund Processing Time:

- Please allow up to 19 days for the core refund to be processed (3-4 days for inspection and 10-15 days for the refund).
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Thank you for following these instructions diligently. Your cooperation helps us process your core credit swiftly and efficiently.