Floto Repairs • 23 Hanford Place • Norwalk, CT 06854 • customerservice@floto.com

Floto Repair Service Form

Over 1 Year of Purchase: Floto products are guaranteed for their natural life to be free of manufacturing defects. After 12 months our limited lifetime warranty does not include worn or broken zippers, stains, rips and damage from abuse or airline handling damage. Our warrantee covers defective hardware and defective stitching. If your item should require a hardware of stitching repair after 1 year we offer a repair service. The cost of the repair service is \$25 for shipping, processing, and handling. The labor and part charges are covered under the warrantee. Please include a \$25 check (made out to Floto Imports) with this repair request.

Instructions: Fill out the information below and include I copy in the box + I copy in your Floto bag that needs to be repaired. Please send your bag to the address above. Repair turnaround time is 1-2 weeks.
Model & Color of Item:
Name & Return Shipping Address:
Email Address:
Notes about the defect to fix:

Please ship to:

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