



www.floto.com

Floto Repairs • 297 State Street • North Haven, CT 06473 • customerservice@floto.com

Floto Repair Service Form

Over 1 Year of Purchase: Floto products are guaranteed for their natural life to be free of manufacturing defects. Our limited lifetime warrantee does not include stains, naturally worn leather, or damage from abuse or airline handling. Our warrantee covers defective hardware, stitching, and defective zippers. If your item should require repair down the road we offer a repair service. The cost of the repair service is \$25 for shipping, processing, and handling. The labor and part charges are covered under the warrantee. Please include a \$25 check (made out to Floto Imports) with this repair request.

Instructions: Fill out the information below and include 1 copy in the box + 1 copy in your Floto bag that needs to be repaired. Please send your bag to the address above. Repair turnaround time is 1-2 weeks.

Model & Color of Item:

Return Shipping Address:

Email Address:

Notes about the defect to fix: