



Sea & Sand Beachwear
RETURN FORM

STEP 1

Fill out Contact/Ship To Information

ORDER # _____

NAME _____

ADDRESS _____

CITY _____ STATE ____ ZIP _____

DAYTIME PHONE NUMBER () _____

EVENING PHONE NUMBER () _____

E-MAIL _____

STEP 2

List items you are returning including reason for return. (See chart to the right)

Reason Code	Item Number	Product Name	Size	Qty

REASON CODES: Enter for Step 2			
FIT	QUALITY	SERVICE	OTHER
01. Too Small	04. Damaged/Defective	09. Not as expected	12. Changed mind
02. Too Big	05. Missing parts/hardware	10. Arrived too late	13. Did not like style/color
03. Too Narrow	06. Damaged during shipping	11. Wrong item arrived	14. Did not like fabric
	07. Poor quality		15. Ordered multiple sizes; kept one
	08. Comfort not as expected		

STEP 3

Enclose this Return Form with items you do not wish to keep. Request prepaid return label at orders@seaandsandswim.com.

Please see next page for complete policy details.



Sea & Sand Beachwear RETURN POLICY

WHAT IS THE RETURN POLICY?

Items requested for return are accepted if they meet **all** of the following requirements:

Mandatory Return Requirements:

- Item(s) must have been purchased directly through Sea & Sand Beachwear's site (seaandsandswim.com); complete with order number.
- Item(s) must be in original condition, with all tags remaining in place, including original hygiene seal.
- Item(s) must **not** have been worn, washed, already exposed to water (chlorine, salt, or fresh), or altered in any way.
- Item(s) must have been purchased within **30 days** of a refund request.
- Completed Return Form, indicating your reason for return. Please include this in your return package with all required fields filled out.

Refunds will only be issued for the purchase price of the item, and taxes (if applicable) on returns that meet **all** of the above requirements. This excludes the shipping cost of the initial purchase and return.

HOW DO I RETURN MY PURCHASE?

1) If you meet all of the above mandatory requirements, please request a shipping label by emailing us at orders@seaandsandswim.com and include your order number and items you will be returning.

Please allow 1-2 business days for us to process your request and provide you with a label.

2) Fill out the Return Form included in your package. If you have lost or misplaced it, you can download it on our website at <https://www.seaandsandswim.com/pages/returns>

3) Print out the provided Return Label and secure it to the outside of your return packaging, complete with your **Order Return Form**.

4) Mail it off, and we'll process your refund as soon as it is checked in to our fulfillment center!

ARE RETURNS FREE?

The shipping cost incurred for returning items to Sea & Sand for a refund are **not** covered or reimbursed by Sea & Sand. There will be a **\$6.95 shipping cost** deducted from your total refund.

I BOUGHT MY ITEM FROM ANOTHER RETAILER (IN-STORE OR ONLINE). CAN I RETURN IT TO YOU?

Item(s) purchased from third-party retailers **cannot** be accepted for return and/or refunded through our site, as we do not own the transaction history. A purchase that occurred between a customer and a retailer is proprietary to the retailer. We cannot process a transaction that is not directly from our company. Please refer to and abide by the return policy issued by the retailer of your purchase.

TWO-PIECE SETS

For returns, please send back the entire swimwear set you wish to return.

For a refund, the full set must be returned (tops and bottoms). We cannot issue refunds for a partial return of a top or bottom.

HOW LONG DOES IT TAKE FOR MY REFUND TO BE PROCESSED?

Please allow 2-3 business days upon arrival to our fulfillment center for us to process your return. Given shipping and delivery windows, please expect this to take anywhere from 10-14 business days for us to receive your return and process it.

We will refund the original card used for purchase and email you once complete.

HOW DO I MAKE AN EXCHANGE?

As we are an online store and strive to provide you with the most expedited way of receiving your new item possible, if the first didn't work out - simply order your new item on our site!

WHAT IF MY ORDER ARRIVES DAMAGED, OR THERE IS A DEFECT?

If in the case the item you purchased is damaged, or has a manufacturing defect, please contact us **immediately** with the issue, image, and proof of purchase date at custservice@seaandsandswim.com. We value your satisfaction with our products and intend to resolve the issue as quickly as possible.