Lenny's Shoe & Apparel Return/Exchange Form

Need Assistance? Call Lenny's Customer Support at **1-888-501-5620**
or email **support@lennyshoe.com**

SEND RETURNS TO:
Returns Processing
Lenny's Shoe & Apparel
359 N. Main St.
Barre, VT 05641

TIME FRAMES
Products must be returned within **30 days** of delivery to be eligible for refund or exchange.

REFUNDS AND EXCHANGES
We do not refund original shipping charges, if any. Only orders with a street address in the 48 contiguous states of the USA are eligible for exchanges.

RETURN CONDITION
Product must be in original, unworn condition; tried on only for fit, sizing, etc. All the packing materials must be included with the return. Shoeboxes must be placed inside an outer box for shipping. We reserve the right to charge you a restocking fee of up to 50% if the item is returned worn or with damaged original packaging.

PRODUCTS NOT ELIGIBLE FOR RETURN
We do not accept returns on socks, stockings, undergarments and cosmetic products. Those sales are final. If you return those, we will dispose of them without issuing a refund.

RETURN SHIPPING COSTS
We do not pay for return shipping. You are responsible for getting the item back to us. We will not issue refunds or send exchanges until the return is in our possession.

DEFECTIVE OR WRONG ITEMS
If the item you have received is wrong or defective please contact us prior to returning. We will issue a prepaid return label, so that you can return the item for free. We can issue prepaid return labels only to the address on your order. We will not be able to refund your shipping costs if you do not contact us before sending the item back.

Blank return forms will result in a refund to your account.

Name:	Address:
Email :	
Phone #: ( ) -	City/State/Zip

Order/PO Number	Style # & Size	Item Description	Qty	Unit Price	Sum
		Total Qty.		**Total**	

-Select the Return Option-

☐ **SEND A REPLACEMENT**   ☐ **ISSUE A REFUND**

Replacement Item Information	
Style #:	Color:
Description:	Size:

Thank You for Choosing Lenny's Shoe & Apparel!