

PRODUCT RECALL

Launch date : 14/10/2021

If you bought the product below :

LEARN 500 OXELO, between January 23rd and October 1st, 2021

Your product is affected by the following recall:

LEARN 500 Scooter	
Model code	8555206
Article code	2939387
Designation	LEARN 500 BLUE

DO NOT USE THIS PRODUCT

Our Decathlon OXELO team has identified a breakage risk in the direction tube of your scooter. A crack can appear and cause the direction tube to break.

As a part of our commitment to quality and safety, we are recalling this product due to the safety risk involved.

We invite you to return your product to your nearest store for a complete refund.

Our call center is available to answer any questions :
+1 415 408 5494 from 9 am to 6 pm or @ customer.service@decathlon.com.

We thank you for your understanding and we apologize for the inconvenience.

Posting until April 14, 2022

