

WARRANTY

Novatto products have been made under the highest standards of craftsmanship and quality. Due to the natural character of stainless steel products variations in grain, surface, and hue are expected and are not considered defects. Novatto offers no warranty with respect to the finishes on the stainless steel products, as over time there might be blemishes or scratches. Novatto's stainless steel sinks offer a limited lifetime warranty for defects in workmanship and/or materials when the product is purchased through an authorized Novatto dealer.

Under no circumstance will Novatto or Novatto Inc. be held responsible for any damage as a result during or after product installation. We will not be responsible for any labor or installation charges, or any other expenses associated with a defective product. Novatto's only responsibility is the replacement, exchange, or repair of a defective product.

If you believe you have a warranty claim, contact Novatto, either through your local dealer, plumbing contractor, Home Center, or by writing: Novatto, Inc., Attn.: Product Support, 3533 E. Corona Ave., Phoenix, AZ, 85040, USA.

Get the most out of your Novatto sink by registering!

By registering, you verify Novatto product's warranty. Plus you will receive helpful tips and product information, learn of special events and much more.

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, email support@novatto.com or write to the above address.

Warning: Do not use corrosives such as chlorine, vinegar, abrasive cleaners, bleach or harsh chemicals or anything with ammonia or acid near or on your stainless steel product. These substances may damage the finish. And ALWAYS, clean with the grain, or you'll make your stainless steel product appear all scratched up!

Need more help? Feel free to contact our technical support anytime at 844.404.4242 or email us at: productsupport@novatto.com. More information such as spec sheets and guides are also available at: www.Novatto.com.